



Network Communication Bulletin #367

To: All Providers
From: Cindy Ehlers, MS, LCMHC
Chief Operations Officer
Date: September 11, 2024
Subject: Trillium's Tailored Care Management Platform

TRENDING

TRILLIUM'S TAILORED CARE MANAGEMENT PLATFORM

The purpose of this bulletin is to notify Trillium Health Resources's (Trillium) Tailored Care Management provider network that Trillium will not add any additional Care Management Agencies (CMA) or Advance Medical Home Plus (AMH+) to Trillium's Connections care management platform. New Tailored Care Management (TCM) providers will be required to secure utilization of a platform for documentation of service delivery that can also integrate data from standardized files.

The reason for this decision is that Trillium is not funded, nor is it financially sustainable to continue to support external Tailored Care Management entities in providing access to Trillium's Connections Tailored Care Management platform. Trillium is continuing to evaluate ongoing use by our existing providers. We plan to make a final decision on ongoing provider use of the Trillium Care Management platform no later than December 31, 2024. Providers using the Trillium platform are encouraged to consider other alternative business solutions.