



Network Communication

Bulletin #371

To: All Providers
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VP of Network Management
Date: September 26, 2024
Subject: SPECIAL BULLETIN: HURRICANE HELENE UPDATE

HURRICANE HELENE PROVIDER UPDATE #1

As you are likely aware, yesterday Gov. Roy Cooper declared a State of Emergency for North Carolina. Hurricane Helene will make landfall in Florida later today. Most predictions have this storm bringing torrential rains to Western and Central North Carolina, but due to our recent storms, most of our regions will feel the impacts due to the ground being saturated. Tornado risks are possible throughout our state, as well. Be sure to have your alerts active on your phones.

 [Press Release](#)

North Carolina has a great Flood Inundation Mapping network that can be [explored here](#). Check on power outages, open shelters, or [evacuation orders here](#)

Trillium understands some of our counties may be affected and experience closures due to the impact in certain areas. We are asking our network providers to inform us of any service provision or operational changes as a result of Hurricane Helene by using the link below to indicate those changes.

 [Changes in Provider Operations Form](#)

Our goal is to ensure the safety of our members and providers while maintaining continuity of care. Please see the information below about Roadmap 2 Ready which provides readiness tips and resources.

 [Roadmap 2 Ready](#)

For the [latest information related to this event](#).