



Network Communication Bulletin #378

To: All Providers

From: Christie Edwards
Senior Vice President of Clinical Operations

Date: October 16, 2024

Subject: Trillium's Tailored Care Management Platform Termination

NEW

CONNECTIONS-CARE MANAGEMENT PLATFORM

The purpose of this bulletin is to notify Trillium Health Resources' provider network that Trillium will no longer offer Trillium's Tailored Care Management (TCM) platform to Tailored Care Management (TCM) providers. Trillium's intent is to terminate the TCM provider contracts regarding the use of our care management platform no later than June 30, 2025. Future Tailored Care Management (TCM) providers will be required to utilize their own platform for documentation of service delivery.

The reason for this decision is that Trillium is not funded, nor is it financially sustainable to continue to support external Tailored Care Management entities in providing access to Trillium's Connection platform.

