

Network Communication Bulletin #410

To: All Providers

From: Khristine Brewington, MS, LCMHCS, LCAS, CCS, CCJP

Senior Vice President of Network Management

Date: May 13, 2025

Subject: May 14 Provider Forum Registration

TOMORROW'S PROVIDER FORUM

We would like to remind you of tomorrow's provider forum. We invite and encourage you to attend our monthly virtual provider forum for contracted providers. The forum is from 10:00 a.m. To 12:00 p.m. on Wednesday, May 14.

Trillium's Provider Forums share the information most relevant to our network. The webinar series takes place on the second Wednesday of each month. It will share information providers identify as vital to their work.

Provider feedback, recent updates, and upcoming items will drive monthly topics. Each forum will conclude with a Question-and-Answer session.

Register for forums on our <u>Provider Forum</u> webpage. Registration for future months is available.

Previously held forums information is available on the webpage.

AGENDA TOPICS FOR MAY INCLUDE:

- Healthy Opportunities Pilot
- Provider Staff Education Evidence
- Locating Your Provider Relations & Engagement Coordinator
- Where to Submit Provider Questions
- Provider Direct Walkthrough
- Enrollment and Eligibility
- A Housing
- Eastpointe and Sandhills Center Legacy Systems Winddown

Provider Support Service: 1-855-250-1539

Administrative & Business Matters: 1-866-998-2597



- Fall 2024 and Summer 2025 Provider Surveys
- Member Progress Notes
- A Physical Health information from Carolina Complete Health

There is still time to register!