



Network Communication

Bulletin #456

To: All Providers

From: Khristine Brewington, MS, LCMHCS, LCAS, CCS, CCJP
Senior VP of Network Management

Date: February 27, 2026

Subject: Provider Information Sessions: NC Child Welfare Trauma-Informed Assessment (NC CWTIA) Request for Applications (RFA); Provider Satisfaction Survey; March 2026 Provider Training Schedule Now Available; NC Tracks Quick Links Welcome to Tula: Trillium Ultimate Living Assistant; The Growing Clinicians Collective; Roadmap 2 Ready 2026; New Accreditation Verifications for Non-Endorsed Services; Request for Proposals: NC Problem Gambling Program Youth Prevention Education Grants; Provider My Learning Campus Reminder; Need to Report Fraud, Waste, and Abuse?

NEW

PROVIDER INFORMATION SESSIONS: NC CHILD WELFARE TRAUMA-INFORMED ASSESSMENT (NC CWTIA) REQUEST FOR APPLICATIONS (RFA)

Dear Providers and Stakeholders,

Thank you for participating in a North Carolina Child Welfare Trauma-Informed Assessment (NC CWTIA) Provider Information Session. We appreciate your engagement, thoughtful questions, and continued interest in supporting trauma-informed care for children and families across North Carolina.

Below you will find important updates related to this initiative, including an update on the reimbursement rate, a recording of the Provider Information Session, and a Frequently Asked Questions resource.

The Division of Health Benefits releases an update on the reimbursement rate for the NC CWTIA

The proposed rate for the Child Welfare Trauma-Informed Assessment is \$804.22 per completed assessment. The proposed rate is being released for informational purposes and may be subject to change pending additional review and final approval by NC Medicaid.



Start-up funds of up to \$2,000 per clinician may be available to providers that apply by March 15, 2026. Funding is subject to availability, contracting approval, and the ability to meet the June 30, 2026, expenditure deadline.

- NC CWTIA [Information Session Recording](#)
- NC CWTIA [Presentation Slides](#)
- NC CWTIA [Provider Information FAQ](#)
- Application Submission Deadline: March 15, 2026
- Notification of Selection: April 6-10, 2026
- CWTIA Implementation: Beginning in July 2026

To access the Request for Applications, please select any one of the link below:

- [Trillium Health Resources](#)

PROVIDER SATISFACTION SURVEY

We value your partnership and ongoing commitment to serving our members. To help us better understand your experience and identify opportunities for improvement, we invite you to complete our Provider Satisfaction Survey.

Your feedback is extremely important and will help guide enhancements to our processes, communication, and overall provider support. The survey should take approximately 2 minutes to complete.

Please complete the survey by April 8, 2026 using the link below:

- [Satisfaction Survey](#)

Thank you for your time and thoughtful feedback. We sincerely appreciate your partnership.

MARCH 2026 PROVIDER TRAINING SCHEDULE NOW AVAILABLE

Registration is open for the March 2026 training courses listed below. NCTracks zoom courses can be attended remotely from any location. Courses offered this month include:

- Prior Approval Institutional
- Medicare Lite-Full Enrollment
- Re-Verification
- Ordering Prescribing and Referring-Provider Enrollment
- New Office Administrator
- Submitting a Professional Claim

See the document linked below for more information on course schedule and access to zoom links:

- [March 2026 Provider Training Schedule](#)

NCTRACKS QUICK LINKS

- [NCDHHS Releases NC Black Youth Suicide Prevention Action Plan 2025 Annual Report](#)
- [Olmstead and North Carolina's Olmstead Plan](#)
- [Substance Use 101- Presented by Tarang, Governor's Institute, DMH/DD/SUS, and Unshame NC](#)
- [Side by Side with DMH/DD/SUS Fireside Chat: Developmental Disabilities and Brain Injury Awareness Month](#)
- [Intersection of Interpersonal Violence Supporting People with I/DD and TBI](#)
- [From Numbers to Knowledge: Introducing the TBI Dashboard](#)
- [Inclusion Works Lunch & Learn Breaking Barriers: A Conversation with R.V. Kuser on Overcoming Challenges and Driving Change](#)

REMINDERS

WELCOME TO TULA: TRILLIUM ULTIMATE LIVING ASSISTANT

TULA Technology makes two-way communication simple, enabling on-demand remote support and real-time monitoring. In this session, you'll learn how TULA works, explore its benefits and goals, and get answers to your questions. This is your chance to find out if TULA is the right solution for you and the person you support.

Date/Time: Thursday, March 26, 2026, 11:00-12:00 p.m.

Registration: [Register for the webinar](#)

Closed-Captioning will be provided.

THE GROWING CLINICIANS' COLLECTIVE



THE GROWING CLINICIANS' COLLECTIVE:
A supportive professional learning community for developing behavioral health clinicians.

ABOUT THE WORKSHOPS:
Participants will join a cohort of other fully or provisionally licensed mental and behavioral health clinicians to discuss case examples. Through these case discussions, participants will consider new ways of conceptualizing cases with evidence-based theories, learn from one another in a collaborative environment, and experience a sense of support and validation.

Topics include:

- ▶ Use of Self: The Therapist as Instrument
- ▶ It's Not Just Behavior: Nervous System in the Therapy Process
- ▶ The Space Between
- ▶ Inside the Home: Addressing Substance Use with Clients
- ▶ Better Together: Collaboration in Therapy
- ▶ The Home as Therapy Room

DETAILS:

TUESDAYS COHORT: 8:30-10:00AM
• APRIL 14, JUNE 16, AUGUST 11, OCTOBER 13, DECEMBER 8, 2026 AND FEBRUARY 19, 2027.

WEDNESDAYS COHORT: 12:00PM-1:30PM
• APRIL 15, JUNE 17, AUGUST 12, OCTOBER 14, DECEMBER 9, 2026 AND FEBRUARY 17, 2027.

FRIDAYS COHORT: 12:00PM-1:30PM
• APRIL 1, JUNE 19, AUGUST 14, OCTOBER 16, DECEMBER 11, 2026 AND FEBRUARY 19, 2027.

• Hybrid format April & February | Virtual format in June, August, October and December

APPLICATION

Participants are asked to consent to all six workshop sessions, either pairing virtually or in person. Once participation is confirmed participants must complete the pre-assessment and complete the post-assessment to be eligible for incentives of \$50 per session. Once \$500 incentive registration will be given to those clinicians serving clients with Medicaid coverage or uninsured. Continuing education credits will also be offered. Seats are limited to 10 people per cohort. Funded through the support of

CENTER OF EXCELLENCE FOR INTEGRATED CARE NCDHHS

Participants will join a cohort of other fully or provisionally licensed mental and behavioral health clinicians to discuss case examples.

Through these case discussions, participants will consider new ways of conceptualizing cases with evidence-based theories, learn from one another in a collaborative environment, and experience a sense of support and validation.

[Read More](#)

ROADMAP 2 READY 2026

Each month we will cover a topic that is a part of the Centers for Medicare & Medicaid Services Emergency Preparedness Rule. In January we covered how to review and improve your [communication plan](#) in times of an emergency.

**Roadmap
2 Ready**



Disaster plans must be submitted through the following link: [2026 Disaster Plan Submission](#).

To confirm your disaster plan was received just check the "send me a copy of my responses" option at the end of the Disaster Plan Submission form.

Disaster Plans are due **May 1, 2026**. Even if no updates are needed to your Disaster Plan, you **MUST** still resubmit the plan. Failure to submit your Disaster Plan by the deadline (May 1, 2026), may result in an audit and/or plan of correction.

Our contract with providers requires that providers have adequate disaster planning and training processes in place within your organization. We know that the best way to cope when disaster strikes is preparation. This is a good time to start reviewing your agencies emergency plans and updating them based on what may have changed in the past year. Please connect with your [local emergency management](#) office, know your local hazards and resources, and stay connected with Trillium in the event of an emergency.

NEW ACCREDITATION VERIFICATIONS FOR NON-ENDORSED SERVICES

Effective February 22, 2026, NCTracks will begin verifying national accreditation for specific non-endorsed services during enrollment and ongoing enrollment in Medicaid according to the Provider Permission Matrix (PPM). This requirement will apply during enrollment, re-enrollment, reverification and when submitting change requests.

To support a smooth transition:

- Current providers will have a one-year grace period before accreditation verification begins.
- Clear notifications will be sent if accreditation information is missing or needs updating.

Providers are encouraged to review their accreditation status within the coming year to prepare for this update.

REQUEST FOR PROPOSALS: NC PROBLEM GAMBLING PROGRAM YOUTH PREVENTION EDUCATION GRANTS

Grants of up to \$10,000 are available for middle schools, high schools, and at-risk community-based programs in North Carolina to implement the NC Problem Gambling Program Youth Prevention Education (YPE) 10-module curriculum. Instructors receive training, technical support, and all necessary materials to deliver the program.

The initiative aims to prevent youth problem gambling and other high-risk behaviors by educating students on how social, physical, and digital environments can create toxic stress. This stress can impair critical thinking and emotional regulation, leading to unhealthy coping mechanisms and, over time, harmful behaviors and addictions that compromise brain health.

Applicants must attend [one of three RFP webinars](#) to receive the application and are encouraged to review the [grant guidelines](#) before applying. Grant applications are due by March 15, 2026. Grant award announcements will be made on April 15, 2026, and contracts must be submitted by April 30, 2026. Funding will be dispersed by June 1, 2026. All grantees must complete the UNC-BHS Adolescent Gambling and Gaming Series asynchronous modules by July 15, 2026, and attend NCFADS Summer School from July 19-21, 2026, in Wilmington, NC.

PROVIDER MY LEARNING CAMPUS REMINDER

To find updated and current Provider Trainings, please visit:

[Provider My Learning Campus](#) or [this list of provider trainings](#).

NEED TO REPORT FRAUD, WASTE AND ABUSE?

EthicsPoint is a secure and confidential system available 24 hours a day, 7 days a week for anyone to report suspected violations of potential fraud, waste and abuse, or confidentiality issues. You can access EthicsPoint through website submission at [EthicsPoint - Trillium Health Resources](#) or by calling toll-free: 1-855-659-7660.