

**To:** All Providers

**From:** Kristine Brewington, MS, LCMHCS, LCAS, CCS, CCJP  
Senior VP of Network Management

**Date:** April 2, 2026

**Subject:** Funding Source Classification; Roadmap 2 Ready: April 2026; NC Tracks Quick Links; Request for Proposal Award Announcement: Individualized Placement and Support-Supported Employment (IPS-SE); Join Trillium's Global Quality Improvement Committee (GQIC);Reminder: Attestation Form Required For Nc Medicaid Community Behavioral Health Taxonomy; Provider Satisfaction Survey; The Growing Clinicians Collective; New Accreditation Verifications for Non-Endorsed Services; Provider My Learning Campus Reminder; Need to Report Fraud, Waste, and Abuse?

## NEW

### FUNDING SOURCE CLASSIFICATION

Trillium Health Resources would like to make you aware:

Beginning with the May 6, 2026 check write, Remittance Advice (RA) and 835 files will be separated by funding source. You will receive multiple payments and corresponding remittance files instead of a single combined file.

#### Funding Source Classification

All claims must be correctly identified and reported under one of the following categories:

- **Tailored Plan Medicaid:** For members enrolled in a Tailored Plan, claims must be submitted to the appropriate LME/MCO.
- **Medicaid Direct (Fee-for-Service):** For beneficiaries not enrolled in a Tailored Plan, claims continue to be processed through NC Tracks.
- **State-Funded (Non-Medicaid):** These services are not included in Medicaid 835 remittances and must be handled through the LME/MCO's designated systems.

What this means for you:

- You may receive **multiple EFTs/checks**, each tied to a specific funding source
- Each payment will have a **corresponding RA and 835 file**

- Each RA/835 will include **only claims for that funding source**

### Why this change is occurring:

This update ensures compliance with state and federal requirements to separate funding sources and improve financial reporting accuracy.

### What you should do:

Update your posting and reconciliation processes to handle multiple remittance files per payment cycle

Reconcile each RA/835 individually to its corresponding payment

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## ROADMAP 2 READY APRIL 2026

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This month will be a little different. We were asked to share this anonymous, needs assessment survey in partnership with INCLUDE NC and NCDHHS.

INCLUDE NC is a multi-year collaboration between UNCSSW and the North Carolina Department of Health and Human Services (NCDHHS) to identify strategies to best support youth with intellectual and developmental disabilities (I/DD) during weather and/or disaster events.

Recent extreme weather events in North Carolina have shown there are critical gaps in the way we ensure the physical and psychological safety of youth with I/DD during emergencies. To that end, we have designed a needs assessment for providers about their experiences and needs when supporting youth with I/DD. This survey is completely anonymous, takes about 15 to 20 minutes to complete, and will be open from March 24 through April 30, 2026. [Access the needs assessment here](#). The results will be published in a report that will inform resources and trainings that will be developed to support the I/DD population.

Disaster plans must be submitted through the following link by May 1. [2026 Disaster Plan Submission](#)

To confirm your disaster plan was received just check the "send me a copy of my responses" option at the end of the Disaster Plan Submission form.

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## NCTRACKS QUICK LINKS

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- [NCDHHS Partners to Improve Mental Health Care for Young People Involved in the Justice System](#)

- [Statewide Mental Health Bed Registry Connecting People in Crisis to Care](#)
- [DMH/DD/SUS Releases Quarterly Report on Cannabis-Linked Emergency Department Visits in North Carolina](#)
- [Help Strengthen Emergency Preparedness-Participate in the INCLUDE NC Online Emergency Planning Tool Survey](#)
- [State Consumer and Family Advisory Committee Meeting](#)
- [Mental Health Block Grant Planning and Advisory Council Meeting](#)
- [Side by Side with DMH/DD/SUS April is Autism Acceptance Month](#)
- [Inclusion Works Lunch & Learn: The Future of Autism & Employment: Lessons Learned from TEACCH](#)

## REMINDERS

### REQUEST FOR PROPOSAL AWARD ANNOUNCEMENT: INDIVIDUALIZED PLACEMENT AND SUPPORT-SUPPORTED EMPLOYMENT (IPS-SE)

After careful review of proposal submissions, Trillium Health Resources is pleased to announce that **Holt Assessment Services** has been selected to provide Medicaid-funded Individualized Placement and Support-Supported Employment (1915i). Services will be based in Northampton County.

Thank you to all who participated in the application process. We appreciate the time and effort that providers have spent preparing and submitting proposals, and we encourage providers to continue monitoring recruitment opportunities.

### JOIN TRILLIUM'S GLOBAL QUALITY IMPROVEMENT COMMITTEE (GQIC)

Are you passionate about enhancing healthcare quality and driving meaningful change? Trillium is seeking a dedicated **CFAC representative (North Central region)** as well as an **Integrated Care Representative (working in primary care or an Advanced Medical Home)** to join the Global Quality Improvement Committee (GQIC).

The GQIC is a dynamic group of practitioners, providers, specialists, and family representatives working together to improve healthcare quality. By joining, you'll have the opportunity to:

- Collaborate on impactful quality initiatives.
- Share insights and expertise with peers and Trillium staff.
- Help shape recommendations that guide quality improvement efforts.

If you are interested in joining GQIC, please complete the [GQIC Interest Form](#) and submit it to [QMInfo@TrilliumNC.org](mailto:QMInfo@TrilliumNC.org). Visit [Trillium Health Resources - Committees](#) or [My Learning Campus](#) for more information about GQIC.

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## REMINDER: ATTESTATION FORM REQUIRED FOR NC MEDICAID COMMUNITY BEHAVIORAL HEALTH TAXONOMY

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Effective March 26, 2023, providers completing their initial enrollment, re-enrollment, or re-verification application with taxonomy 251S00000X-NC Medicaid Community Behavioral Health, or a manage change request (MCR) to add it, are required to complete an attestation form to identify the services they use. By completing this form, providers attest that:

- Their services correspond with a procedure code within this taxonomy.
- They are fully able to provide these services in the NC Medicaid program.
- They are or will be contracting with at least one NC Behavioral Health Intellectual/Developmental Disabilities Tailored Plan.
- They will comply with all applicable requirements within NC Clinical Coverage Policies.

NC Medicaid Community Behavioral Health providers will select the intended service(s) on the Community Behavioral Health Attestation Form prompting the selection of taxonomy 251S00000X; or, if they are not a Community Intervention Services (CIS) provider, indicate so by marking the appropriate box.

[Provider Attestation Form](#)

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## PROVIDER SATISFACTION SURVEY

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We value your partnership and ongoing commitment to serving our members. To help us better understand your experience and identify opportunities for improvement, we invite you to complete our Provider Satisfaction Survey.

Your feedback is extremely important and will help guide enhancements to our processes, communication, and overall provider support. The survey should take approximately 2 minutes to complete.

Please complete the survey by April 8, 2026, using the link below:

- [Satisfaction Survey](#)

Thank you for your time and thoughtful feedback. We sincerely appreciate your partnership.

## THE GROWING CLINICIANS' COLLECTIVE

**THE GROWING CLINICIANS' COLLECTIVE:**  
A supportive professional learning community for developing behavioral health clinicians.

**ABOUT THE WORKSHOPS:**  
Participants will join a cohort of other fully or provisionally licensed mental and behavioral health clinicians to discuss case examples. Through these case discussions, participants will consider new ways of conceptualizing cases with evidence-based theories, learn from one another in a collaborative environment, and experience a sense of support and validation.

Topics include:

- Use of Self: The Therapist as Instrument
- It's Not Just Behavior: Nervous System in the Therapy Process
- The Spine Release
- Inside the Home: Addressing Substance Use with Clients
- Better Together: Collaboration in Therapy
- The Home as Therapy Room

**DETAILS:**  
TUESDAYS COHORT: 8:30-10:00AM  
• APRIL 16, JUNE 16, AUGUST 19, OCTOBER 13, DECEMBER 6, 2025 AND FEBRUARY 16, 2027  
WEDNESDAYS COHORT: 12:00PM-1:30PM  
• APRIL 15, JUNE 17, AUGUST 12, OCTOBER 14, DECEMBER 8, 2025 AND FEBRUARY 17, 2027  
FRIDAYS COHORT: 12:00PM-1:30PM  
• APRIL 11, JUNE 19, AUGUST 14, OCTOBER 16, DECEMBER 11, 2025 AND FEBRUARY 19, 2027

• Hybrid format April & February 2 virtual format in June, August, October and December

**APPLICATION**

Interested individuals who desire to connect to other mental health professionals, who are currently in training, those participants in professional programs that can complete the pre-approval and complete the pre-approval to be eligible for enrollment. All other interested individuals should contact the program manager for more information. All other interested individuals should contact the program manager for more information. All other interested individuals should contact the program manager for more information.

Center of Excellence  
NCDHHS

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Through these case discussions, participants will consider new ways of conceptualizing cases with evidence-based theories, learn from one another in a collaborative environment, and experience a sense of support and validation.

[Read More](#)

## NEW ACCREDITATION VERIFICATIONS FOR NON-ENDORSED SERVICES

Effective February 22, 2026, NCTracks will begin verifying national accreditation for specific non-endorsed services during enrollment and ongoing enrollment in Medicaid according to the Provider Permission Matrix (PPM). This requirement will apply during enrollment, re-enrollment, reverification and when submitting change requests.

To support a smooth transition:

- Current providers will have a one-year grace period before accreditation verification begins.
- Clear notifications will be sent if accreditation information is missing or needs updating.

Providers are encouraged to review their accreditation status within the coming year to prepare for this update.

## PROVIDER MY LEARNING CAMPUS REMINDER

To find updated and current Provider Trainings, please visit:

[Provider My Learning Campus](#) or [this list of provider trainings](#).

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## NEED TO REPORT FRAUD, WASTE AND ABUSE?

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EthicsPoint is a secure and confidential system available 24 hours a day, 7 days a week for anyone to report suspected violations of potential fraud, waste and abuse, or confidentiality issues. You can access EthicsPoint through website submission at [EthicsPoint - Trillium Health Resources](#) or by calling toll-free: 1-855-659-7660.