



URGENT

NOTIFICATION FOR PROVIDERS

Provider Direct 5.0 Updates and Possible Downtime February 28, 2019

On February 28, 2019, Trillium will complete updates to the Provider Direct 5.0 system from 5-8 p.m.

There is a possibility of system downtime during these updates, so we ask that you please plan accordingly.

This service outage supports Trillium's IT efforts to provide reliable and consistent service delivery through patching, modifying, and testing updates during off-peak hours.

Thank you for your patience while we continuously work to improve and develop Provider Direct.

