



# URGENT

## NOTIFICATION FOR PROVIDERS

### Providers Submitting 837 EDI Files and IRIS Downtime

#### Providers Submitting 837 EDI Files

**Effective 05/04/2018**, Trillium Health Resources will be implementing two new edits to our 837 EDI file verification process that may cause claims to reject *prior* to being processed in the CIE/Provider Direct system.

1. The first of these new edits will focus on not allowing a revenue code to be submitted as a procedure code on an 837 Professional file, as this is not an acceptable billing practice. This rejection will be documented on the Submitter Reports you receive as **"The Procedure Code ' ' is not a valid CPT or HCPCS Code for this Date of Service"**.
2. The second of these two edits will be checking that a valid patient discharge status is received on the 837 Institutional claims. If a discharge status is submitted and is not valid per National Uniform Billing Committee (NUBC) guidelines, the claim will not be accepted into our system and you will receive a rejection notice of **"Patient Status Code ' ' is not a valid Patient Status Code"** on your Submitter Report.

**For questions related to these two new edits, please email**  
[pdsupport@trilliumnc.org](mailto:pdsupport@trilliumnc.org).

Thank you for your immediate attention to this matter.

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#### IRIS Downtime Notification

IRIS will be unavailable from 7:00 a.m. until 11:00 p.m. on Thursday, May 10<sup>th</sup> due to server updates. **In order to adhere to the 72 hour reporting guidelines, please fax a hard copy of the report to 252-215-6880 or scan to [incidentreporting@trilliumnc.org](mailto:incidentreporting@trilliumnc.org).** As a reminder, the hard copy will need to be submitted in IRIS once it is available again. If you have any questions please contact Julie McCall or Wylanda Jones.

