



URGENT

NOTIFICATION FOR PROVIDERS

IRIS Downtime

IRIS Downtime Notification

IRIS will be unavailable from 7:00 a.m. until ~~11:00 p.m.~~ 11 a.m. on Thursday, May 10th due to server updates.

In order to adhere to the 72 hour reporting guidelines, please fax a hard copy of the report to 252-215-6880 or scan to incidentreporting@trilliumnc.org.

As a reminder, the hard copy will need to be submitted in IRIS once it is available again. If you have any questions please contact Julie McCall or Wylanda Jones.

The previous email stated 11:00 p.m. *-not-* the correct time of 11:00 a.m.

