



# URGENT

## NOTIFICATION FOR PROVIDERS

**IRIS DOWNTIME  
MAY 17 - MAY 20**

**Trillium Health Resources would like to make you aware:**

The IRIS Website will be unavailable from  
**6:00 a.m. Friday, May 17 to 7:00 a.m. Monday, May 20**  
in order to upgrade the IRIS system.

In order to adhere to the 72 hour reporting guidelines,  
please fax a hard copy of the report to 252-215-6880 or  
scan to [incidentreporting@trilliumnc.org](mailto:incidentreporting@trilliumnc.org).

**As a reminder, the hard copy will need to be submitted  
in IRIS once it is available again.**

If you have any questions please contact [Julie McCall](#) or [Amanda Morgan](#).

