



URGENT

NOTIFICATION FOR PROVIDERS

**IRIS DOWNTIME POSTPONED TO
MAY 31 - JUNE 3**
(originally scheduled from May 17 - May 20)

Trillium Health Resources would like to make you aware:

The upgrade for the IRIS servers has been postponed to Friday, May 31.

As a result, the IRIS websites will be unavailable from 6:00 a.m. Friday, May 31 to 7:00 a.m. Monday, June 3.

In order to adhere to the 72 hour reporting guidelines, please fax a hard copy of the report to 252-215-6880 or scan to incidentreporting@trilliumnc.org.

As a reminder, the hard copy will need to be submitted in IRIS once it is available again.

If you have any questions please contact [Julie McCall](#) or [Amanda Morgan](#).

