



URGENT

NOTIFICATION FOR PROVIDERS

As a result of the ongoing effects of Hurricane Florence, Trillium Health Resources continues to determine supports needed for members affected by the storm and are working with NC Medicaid to waive policy requirements as possible to ensure members are receiving needed services/supports. We know members/families, provider agencies, and Direct Support Professionals in the affected areas are struggling in many ways. In many cases, providers aren't able to deliver services to members due to a variety of storm-related issues.

Trillium has secured approval from NC Medicaid to waive specific requirements of the Innovations Waiver's Relative as Provider (RAP)/Relative as Direct Support Employee (RADSE) policy to allow providers to support members to receive services directly from parents and other family members through the Innovations Waiver RAP. This provides members access to services and also provides stability for the member and family.

The following requirements have been waived per NC Medicaid and providers can immediately begin employing parents and family members to deliver services through RAP/RADSE.

- Allow for more than the maximum number of hours allowed by a relative of an adult who resides with the Waiver beneficiary for 90 days.
- Allow relatives of Waiver beneficiaries who reside in the home and out of the home to provide services prior to background check and training for 90 days. It is understood that the background check will be completed by the agency as soon as possible after the service begins and training will occur as soon as possible without leaving the beneficiary without necessary care. Allow for additional services to be provided by relatives who live
- in the home of the adult Waiver beneficiary (current Waiver only allows for Community Living and Supports) to include Community Networking and Supported Employment for 90 days.

If you have questions please email
Rose.Burnette@TrilliumNC.org.

Thank you for your ongoing support of individuals and families.

