

News Release

FOR IMMEDIATE RELEASE

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MEDIA CONTACT

Jennifer Mackethan

Jennifer.Mackethan@TrilliumNC.org

1.866.998.2597

Trillium awards contract to Easterseals PORT Health to reopen facility-based crisis center in Jacksonville

Facility will be in same location as the closed Dix Crisis Intervention Center

JACKSONVILLE, N.C. – Trillium Health Resources awarded a contract to Easterseals PORT Health to reopen a facility-based crisis center in Jacksonville. Located at 215 Memorial Drive, the facility will be in the same location as the closed Dix Crisis Intervention Center.

As with the previous center, the 16-bed facility will serve adults with mental health and/or substance use disorders, including those in need of non-hospital medical detoxification.

Trillium immediately began the process of identifying a provider once RI announced they were ending their services at the Dix Crisis Center in 2024. Crisis care is an important service for addressing conditions before they become critical.

“The re-opening of the Dix Crisis Center marks a transformative step forward in how we support individuals facing mental health and substance use challenges in our community. More than just a facility, the Dix Crisis Center is a place where people will be met with compassion, support, and the resources they need, when they need them most. This important work would not be possible without our partnership with Trillium Health Resources and Easterseals PORT Health, and we are proud to stand together to meet this vital need,” shared Kari Sanders, Assistant County Manager with Onslow County.

Easterseals PORT Health will formally open the facility on June 23. Please visit www.eastersealsport.com/fbc for more information.

ABOUT TRILLIUM HEALTH RESOURCES

Trillium Health Resources is an innovative health plan for individuals with serious behavioral health, intellectual/developmental disabilities, and traumatic brain injury in 46 counties in North Carolina. Through contracts with NCDHHS, we serve Medicaid members on the Tailored Plan and NC Medicaid Direct, state-funded recipients who are uninsured, and members on the Innovations Waiver. Trillium's mission is transforming lives and building community well-being through partnership and proven solutions. We take an integrated approach to health and wellbeing, coordinating care across multiple systems to achieve improved health outcomes, quality of care and efficient use of resources. Trillium is dedicated to meeting the unique needs of the individuals and communities we serve, and remains focused on delivering the right services, in the right amount, at the right time. For more information, visit www.TrilliumHealthResources.org.

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