

News Release

FOR IMMEDIATE RELEASE

July 23, 2025

MEDIA CONTACT

Jennifer Mackethan

Jennifer.Mackethan@TrilliumNC.org

1.866.998.2597

Trillium and Integrated Family Services expanding Mobile Crisis Management in Guilford County

Services available to anyone experiencing a crisis related to behavioral health or developmental disabilities

GREENSBORO, N.C. – Trillium Health Resources has partnered with [Integrated Family Services \(IFS\)](#) to now offer mobile crisis management (MCM) services in Guilford County. This brings the total to 34 counties served by IFS in our region for MCM.

MCM involves all support, services, and treatments necessary to provide integrated crisis response, crisis stabilization interventions, and crisis prevention activities. MCM services are available 24 hours a day, seven days a week, and is available to anyone, regardless of insurance.

Crisis response provides an immediate evaluation, triage, and access to acute behavioral health and intellectual/developmental disability services, treatment, and supports. This helps with symptom and harm reduction, and to safely transition people in acute crises to the appropriate crisis stabilization and detoxification supports. These services include immediate telephonic or telehealth response to assess the crisis and determine the risk.

Anyone experiencing a behavioral health crisis can visit Trillium's webpage at trilliumhealthresources.org/members-recipients/crisis-services for more information.

ABOUT TRILLIUM HEALTH RESOURCES

Trillium Health Resources is an innovative health plan for individuals with serious behavioral health, intellectual/developmental disabilities, and traumatic brain injury in 46 counties in North Carolina. Through contracts with NCDHHS, we serve Medicaid members on the Tailored Plan and NC Medicaid Direct, state-funded recipients who are uninsured, and members on the Innovations Waiver. Trillium's mission is transforming lives and building community well-being through partnership and proven solutions. We take an integrated approach to health and wellbeing, coordinating care across multiple systems to achieve improved health outcomes, quality of care and efficient use of resources. Trillium is dedicated to meeting the unique needs of the individuals and communities we serve, and remains focused on delivering the right services, in the right amount, at the right time. For more information, visit www.TrilliumHealthResources.org.

###