



News Release

FOR IMMEDIATE RELEASE

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Trillium allocates over \$6M in flexibilities and new programs for continued assistance during pandemic

Increased provider payments and expanded number of service hours for those with mental health, substance use, and intellectual/developmental disabilities (I/DD)

GREENVILLE, N.C.--Trillium Health Resources has proactively assisted our region during the COVID-19 pandemic. We will continue to address many ongoing and new disparities with over six million dollars in new programs, provider payment increases, and innovative pilots in the months to come.

Trillium is expanding targeted services and developing additional resources through education, technology, and financial support to improve the member experience from August through December 2020. Since the start of the pandemic in March, Trillium has led the state in our approach to the adjustments necessary for our members, providers, and community supports.

“The ongoing health and well-being of our communities is first and foremost in everything we do. Trillium continues to provide increased rates to stabilize group homes and residential services and supports for people who need these levels of care,” shared Cindy Ehlers, Executive Vice President of Trillium. “Trillium is also providing incentive payments to providers that adhere to the highest standards for protecting members during the COVID virus, developing programs that will respond to health disparities, and promoting a grant for co-responders to assist law enforcement and juvenile justice. By empowering them with better resources to address critical behavioral health and I/DD needs, the true issues are addressed instead of facing negative consequences such as incarceration. These initiatives will help strengthen existing supports and create new ones that are vital during this time.”

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Please see below for additional ways Trillium has offered flexibilities and adjustments to better serve our network and members:

- <https://www.trilliumhealthresources.org/news-events-training/coronavirus-information>
- [Trillium Increases Provider Reimbursement Payments](#)
- [Trillium Offers Payment for Hotel Rooms to Lessen Hospital Burdens](#)
- [Trillium Offers Therapeutic Resources for Children](#)
- Encouraging telehealth appointments for the safety of both members and workers by allowing **expanded levels of staff** (licensed clinicians, qualified professionals, direct support professionals and certified peer support specialists) to offer these services.

ABOUT TRILLIUM HEALTH RESOURCES

Trillium Health Resources is a leading specialty care manager (LME/MCO) for individuals with substance use, mental illness and intellectual/developmental disabilities in 26 counties in eastern North Carolina. Trillium's mission is transforming lives and building community well-being through partnership and proven solutions. We help every community and individual we serve to reach their fullest potential. By coordinating care across multiple systems, we achieve improved health outcomes, quality of care, and efficient use of resources. Trillium remains focused on delivering the right services, in the right amount, at the right time. For more information, visit www.TrilliumHealthResources.org.

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