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## News Release

### **FOR IMMEDIATE RELEASE**

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### **Trillium receives MBHO accreditation from NCQA**

Demonstrates focus on quality and customer support

**GREENVILLE, N.C.**—Trillium Health Resources announces that it has earned accreditation from the National Committee for Quality Assurance (NCQA) for Managed Behavioral Healthcare Organization (MBHO). Trillium was granted a full one-year accreditation. A One-Year outcome indicates that Trillium’s quality improvement and consumer protection programs are well established and meet most NCQA standards. This is the first time Trillium has received accreditation from NCQA.

NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA’s Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA’s website ([ncqa.org](http://ncqa.org)) contains information to help consumers, employers and others make more-informed health care choices. NCQA can be found online at [ncqa.org](http://ncqa.org), on Twitter @ncqa, on Facebook at [facebook.com/NCQA.org/](https://facebook.com/NCQA.org/) and on LinkedIn at [linkedin.com/company/ncqa](https://linkedin.com/company/ncqa).

“Trillium Health Resources has advanced many of our internal processes and adjusted our organizational structure to prepare for Medicaid Transformation,” stated Leza Wainwright, Trillium CEO. “Achieving this accreditation from NCQA is one of the most important steps along this path that signifies our readiness to serve as a Tailored Plan in 2022. Trillium’s mission of transforming lives and building community well-being is complemented by this NCQA accreditation.”

North Carolina Department of Health and Human Services (NC DHHS) will soon publish the request for application (RFA) to seek Local Management Entity/Managed Care Organizations (LME/MCOs) to serve as Behavioral Health I/DD Tailored Plans

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and support the goals of NC Medicaid Managed Care. As an LME/MCO, Trillium intends to complete and submit an RFA response; holding this accreditation from NCQA is one of the important indicators of Trillium’s ability to operate as a Tailored Plan.

“Trillium’s MBHO Accreditation is proof that it’s an organization which works hard to coordinate care, provide access and good customer support for members,” said Margaret E. O’Kane, NCQA President. “It’s a sign that Trillium is focused on improving the behavioral health of its members.”



### **ABOUT TRILLIUM HEALTH RESOURCES**

Trillium Health Resources is a leading specialty care manager (LME/MCO) for individuals with substance use, mental illness and intellectual/developmental disabilities in 26 counties in eastern North Carolina. Trillium’s mission is transforming lives and building community well-being through partnership and proven solutions. We help every community and individual we serve to reach their fullest potential. By coordinating care across multiple systems, we achieve improved health outcomes, quality of care, and efficient use of resources. Trillium remains focused on delivering the right services, in the right amount, at the right time. For more information, visit [www.TrilliumHealthResources.org](http://www.TrilliumHealthResources.org).

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