

News Release

FOR IMMEDIATE RELEASE

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Halifax County to join Trillium Health Resources catchment area *Services to begin December 1, 2021*

GREENVILLE, NC- Trillium Health Resources will welcome Halifax County to the catchment area on December 1, 2021. The addition will increase the region served by Trillium to 27 counties.

As the local government agency (LME/MCO) responsible for managing specialty care for individuals with substance use, mental health, and intellectual/development disabilities (I/DD), we are committed to helping our communities strengthen foundations of well-being.

One of Trillium's priorities is to be part of the communities we serve so that we can understand the diverse needs of each population in our catchment area. Trillium has already reached out to key partners in Halifax County to help determine any gaps to address immediately. We are in the process of reaching out to all providers currently located in or serving residents in Halifax County.

"We have already had meetings with county leaders to learn about the unique needs in Halifax, and have started addressing some concerns such as introducing Integrated Family Services for mobile crisis management," share Leza Wainwright, Trillium CEO. "We are also in the process of hiring staff who have been assisting individuals with I/DD in Halifax, as well as Systems of Care staff. We look forward to serving the residents of Halifax County on December 1."

As a part of Trillium, Medicaid members and state-funded recipients in Halifax County will have access to our Member and Recipient Service Line (1-877-685-2415). Our call center handles referrals to our network of providers, directs requests to our Neighborhood Connections team, and collects complaints or grievances. We are committed to the "No Wrong Door" principle: individuals may either contact Trillium or any providers directly for the help they need.

Trillium's website has pages dedicated to the [Halifax County realignment](#) with sections personalized for members and providers. We will host a virtual information session on December 1 at 2 p.m. for local agencies/stakeholders, and at 6 p.m. for families (recordings will be posted on our website after). In addition, the public can use a dedicated email address for any inquiries: HalifaxCountyInfo@TrilliumNC.org.

[Trillium's website](#) will continue sharing information as it becomes available during this transition, and will mail welcome letters to all members and recipients in November. [Halifax County](#) will also post information on their page as required.

ABOUT TRILLIUM HEALTH RESOURCES

Trillium Health Resources is a leading specialty care manager (LME/MCO) for individuals with substance use, mental illness and intellectual/developmental disabilities in 26 counties in eastern North Carolina. Trillium's mission is transforming lives and building community well-being through partnership and proven solutions. We help every community and individual we serve to reach their fullest potential. By coordinating care across multiple systems, we achieve improved health outcomes, quality of care, and efficient use of resources. Trillium remains focused on delivering the right services, in the right amount, at the right time. For more information, visit www.TrilliumHealthResources.org.

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