



News Release

FOR IMMEDIATE RELEASE

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Trillium Medical Director Receives CHCQM

Now among the few psychiatrists in North Carolina to reach accomplishment

GREENVILLE, NC-As the North Carolina Department of Health and Human Services restarts the launch for Medicaid Transformation, Trillium Health Resources has continued making preparations to ensure our readiness to respond to the Request for Application (RFA) for Tailored Plans.

Dr. Paul Garcia, Medical Director of Utilization Management, recently received the Certification in Health Care Quality and Management (CHCQM) by the [American Board of Quality Assurance and Utilization Review Physicians](#). He joins our Chief Medical Officer, Dr. Michael Smith, in this certification. Currently only three psychiatrists in North Carolina have the CHCQM, according to the website as of the date of release.

Professionals who have achieved CHCQM are deeply committed to patient safety, health care quality, and effective care. Those with CHCQM demonstrate their superior ability to critically evaluate industry literature, identify evidence-based best practices, and make recommendations that balance appropriateness of health care services with cost and quality.

Other efforts Trillium has achieved include our [NCQA accreditation](#), enhancing our technological capabilities, and improving access to treatment such as with our [new co-responder pilot](#). New Transitions of Care staff will assist before and after managed care launch for anyone moving between the Standard and Tailored Plans.

We are deeply rooted in the communities we serve, and our members trust Trillium and our health care providers. Our trained, dedicated work force lives in the areas where they serve. Together, we look forward to ensuring continued stability and continuity of care for North Carolinians.

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ABOUT TRILLIUM HEALTH RESOURCES

Trillium Health Resources is a leading specialty care manager (LME/MCO) for individuals with substance use, mental illness and intellectual/developmental disabilities in 26 counties in eastern North Carolina. Trillium's mission is transforming lives and building community well-being through partnership and proven solutions. We help every community and individual we serve to reach their fullest potential. By coordinating care across multiple systems, we achieve improved health outcomes, quality of care, and efficient use of resources. Trillium remains focused on delivering the right services, in the right amount, at the right time. For more information, visit www.TrilliumHealthResources.org.

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