

News Release

FOR IMMEDIATE RELEASE

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Halifax County to join Trillium Health Resources catchment area

Information sessions on launch day: December 1, 2021

GREENVILLE, NC- Trillium Health Resources will welcome Halifax County to the catchment area on December 1, 2021. The addition will increase the region served by Trillium to 27 counties.

As the local government agency (LME/MCO) responsible for managing specialty care for individuals with substance use, mental health, and intellectual/development disabilities (I/DD), we are committed to helping our communities strengthen foundations of well-being.

One of Trillium's priorities is to be part of the communities we serve so that we can understand the diverse needs of each population in our catchment area. Trillium has already reached out to key partners in Halifax County to help determine any gaps to address immediately. We are in the process of reaching out to all providers currently located in or serving residents in Halifax County.

As a part of Trillium, Medicaid members and state-funded recipients in Halifax County will have access to our Member and Recipient Service Line (1-877-685-2415). Our call center handles referrals to our network of providers, directs requests to our Neighborhood Connections team, and collects complaints or grievances. We are committed to the "No Wrong Door" principle: individuals may either contact Trillium or any providers directly for the help they need.

Trillium's website has pages dedicated to the [Halifax County realignment](#) with sections personalized for members and providers. We will also host virtual information sessions on December 1:

- **Stakeholder Session**
2:00 - 4:00 pm (no registration necessary)
[Join this event](#) or [Add to Calendar](#)

- **Member/Other Stakeholder Session**
6:00 - 8:00 pm (no registration necessary)
[Join this event](#) or [Add to Calendar](#)

We will post recordings on our website after the events. In addition, the public can use a dedicated email address for any inquiries: HalifaxCountyInfo@TrilliumNC.org.

ABOUT TRILLIUM HEALTH RESOURCES

Trillium Health Resources is a leading specialty care manager (LME/MCO) for individuals with substance use, mental illness and intellectual/developmental disabilities in 26 counties in eastern North Carolina. Trillium's mission is transforming lives and building community well-being through partnership and proven solutions. We help every community and individual we serve to reach their fullest potential. By coordinating care across multiple systems, we achieve improved health outcomes, quality of care, and efficient use of resources. Trillium remains focused on delivering the right services, in the right amount, at the right time. For more information, visit www.TrilliumHealthResources.org.

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