

## News Release

### FOR IMMEDIATE RELEASE

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### **Trillium extends provider reimbursement payment increases** Payments along with prepared “COVID-19 kits” reflect continued support during pandemic

**GREENVILLE, N.C.**--Trillium Health Resources has worked more closely than ever with our provider network during the COVID-19 outbreak. Through increased provider payments, innovative new programs, and expanded communications, we have partnered with our more than 300 providers to ensure continued access to care for our members.

This holiday season, Trillium announces we will extend some of the increased payments for our providers until March 31, 2021 (from original end dates in either December or January). The increases will be used for services that may require providers to pay overtime for staff when other staff cannot work due to COVID-19, OR due to paying direct care staff a higher rate for hazard pay during this event.

Increased payments will not exceed 15% over baseline amounts, including any previous increases. All services must be related to the COVID-19 pandemic, and can be either Medicaid or state-funded.

“As the pandemic continues to affect our world and impose adjustments to how we work, Trillium recognizes that the current efforts in our provider network will continue for many months to come,” shared Leza Wainwright, CEO of Trillium Health Resources. “By extending these payments, we will help keep the trained, experienced workforce in our network employed and serving our members and communities.”

Another shift this holiday season includes a pause to our regular sponsorship of “Sensitive Santa” events. While Santa encourages safety through social distancing, Trillium will assist his gift operations by providing 600 kits for providers and 10,000 kits for members to use. Provider kits include sanitizing wipes, disinfectant spray,

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non-contact thermometers, and personal protection equipment. Members will receive face masks, hand sanitizer, and digital thermometers and will get the kits through their providers.

This year, Trillium chooses to spread the gifts of health and well-being with eastern North Carolina. We thank our providers, local agencies, and those we serve for all their compassion and understanding over the past months. We hope to encourage our neighbors to continue wearing their masks, distance themselves from others when in public, and wash their hands frequently.

### **ABOUT TRILLIUM HEALTH RESOURCES**

Trillium Health Resources is a leading specialty care manager (LME/MCO) for individuals with substance use, mental illness and intellectual/developmental disabilities in 26 counties in eastern North Carolina. Trillium's mission is transforming lives and building community well-being through partnership and proven solutions. We help every community and individual we serve to reach their fullest potential. By coordinating care across multiple systems, we achieve improved health outcomes, quality of care, and efficient use of resources. Trillium remains focused on delivering the right services, in the right amount, at the right time. For more information, visit [www.TrilliumHealthResources.org](http://www.TrilliumHealthResources.org).

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