



News Release

FOR IMMEDIATE RELEASE

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Trillium Participates in Crisis Counseling after Hurricane Florence

Providing home visits and resources as part of FEMA funding

GREENVILLE, NC-Trillium Health Resources has responded to needs across its 26-county catchment area following the devastation caused by Hurricane Florence. Trillium recently received an allocation from the Federal Emergency Management Agency (FEMA) to address the needs of citizens in 12 counties: Beaufort, Brunswick, Carteret, Columbus, Craven, Jones, Hyde, New Hanover, Onslow, Pamlico, Pender and Pitt. These counties were declared disaster areas which allows residents to file for federal assistance.

As part of this allocation, Trillium will provide 62 outreach crisis counselors to offer emotional support, education on available resources, and referrals to providers when necessary. This Crisis Counseling Program (CCP) will enlist Trillium staff who will visit homes, schools, churches, and other community gatherings. The services are available to anyone regardless of insurance or Medicaid status.

Trillium will operate the CCP under the direction of Hope4NC, developed by the Department of Health and Human Services after Hurricane Matthew. Hope4NC addresses behavioral health, housing, food, or any other needs of those affected after the storms. Trillium staff will wear Hope4NC shirts and carry their Hope4NC badges when making the visits.

Crisis survivors will not be required to provide any personal information (name, social security number, etc.) when speaking with CCP staff. Along with visiting homes, the staff will share details with community groups on disaster reactions, coping skills, stress management, and other aspects through standardized materials provided by CCP.

Printed materials will be left with agencies and at homes directing

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individuals to reach out to a variety of numbers depending on their need. These numbers are listed below:

- Hope4NC: 1-855-587-3463
- Legal Aid of NC: 1-866-219-5262
- Disaster Distress Talkline: 1-800-985-5990
*voice, 711, or VRS; or can text “TalkWithUS” to 66746.
For Spanish, text “Hablanos” to 66749
- Disaster Unemployment Assistance: 1-866-795-8877
- Disaster Fraud Hotline: 1-866-720-5721
*anonymous calls accepted

Trillium staff will make home visits until around September 2019 and have a presence at assigned Department of Social Services through January 2019. If you or someone you know is in need of help through Hope4NC, please call 1-855-587-3463 or Trillium at 1-877-685-2415.

ABOUT TRILLIUM HEALTH RESOURCES

Trillium Health Resources is a leading specialty care manager (LME/MCO) for individuals with substance use, mental illness and intellectual/developmental disabilities in 26 counties in eastern North Carolina. Trillium’s mission is to transform the lives of people in need by providing them with ready access to quality care. We take a person-centered approach to health and wellbeing, coordinating care across multiple systems to achieve improved health outcomes, quality of care and efficient use of resources. Trillium is investing in innovation to meet the unique needs of the individuals and communities we serve, and remains focused on delivering the right services, in the right amount, at the right time. For more information, visit www.TrilliumHealthResources.org.

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