



Transforming Lives. Building Community Well-Being.

November 8, 2022

TRILLIUM HEALTH RESOURCES
NORTHERN REGIONAL ADVISORY BOARD MEETING

The Trillium Health Resources Northern Regional Advisory Board met by WebEx on Tuesday, November 8, 2022 at 4:00 p.m.

Members Present: Kimberly Clark, Dr. Regina Dickens, Kelvin M. Edwards, J. Ray Freeman III, Dr. Alex Kehayes, Sandra Layden, Ron Lowe, Dr. Michael McLain, Wanda Piland, Clayton D. Riggs, Dr. Denauvo Robinson. Terry Lee Tatman, Emmie Taylor, and Dr. Patricia Wright Wesson

Members Absent: Charles Jordan, Carolyn Johnson, Kevin McCord, William F. Mitchell, Jr., Wallace Nelson, Donna Powell, and Ronnie Smith

Staff Present: Bland Baker, and Jacqueline M. Waller, Clerk

Guest: Keith Hamm, Integrated Family Services

- I. **CALL TO ORDER**
Dr. McLain called the meeting of the Northern Regional Advisory Board to order at 4:01 p.m.
- II. **OATH OF OFFICE**
Ms. Waller administered the Oath of Office to Terry Lee Tatman (Perquimans County).
- III. **APPROVAL OF SEPTEMBER 13, 2022 MINUTES (BOARD ACTION REQUIRED)**
Dr. McClain called for a motion to approve the September 13, 2022 minutes. The motion was so moved by Commissioner Riggs, seconded by Emmie Taylor, and unanimously approved.
- IV. **PUBLIC COMMENTS**
There were no public comments.
- V. **ADOPTION OF AGENDA**
Dr. McLain called for a motion to adopt the agenda. The motion was so moved by Ron Lowe, seconded by Commissioner Riggs, and unanimously approved.

VI. BOARD COMMENTS/CONCERNS

There were none.

VII. MOBILE CRISIS PRESENTATION

Mr. Baker introduced Keith Hamm, Integrated Family Services before he gave his presentation on Mobile Crisis. Mr. Hamm gave an overview of Mobile Crisis Management Services which is available to people of all ages 24/7/365. It does not matter their insurance. Mobile Crisis cannot provide services without a person's consent. Mr. Hamm offered to come speak about Mobile Crisis in the communities where the Commissioners reside if they need him to and will provide Mobile Crisis rack cards to the board members who would like some sent to them.

VIII. GOVERNING BOARD REPORT

Dr. Robinson reported that most of what he wanted to share is in the CEO Report. He deferred to Bland who will give the board members an update in his director's report.

IX. DIRECTOR'S REPORT

Mr. Baker gave the following Director's Report:

- **Tailored Plan Update.** DHHS announced a delay in the Tailored Plan implementation in September. The new date is April 1, 2023. This delay was based on the fact that more time was needed to contract with as many additional PCP's, practices, etc. as possible to meet the needs of our Tailored Plan members, and to focus on IT issues to ensure appropriate billing and providers getting paid.

The implementation of the Tailored Care Management Plan remains effective December 1, 2022. Enrollment packets have gone out to Tailored Plan eligibles to select a Care Management agency. In January, 2023, enrollment packets to select a primary care physician will go out to TP eligibles. If a PCP is not selected by the identified timeline, the TP enrollee will be auto enrolled.

- **Additional DHHS Updates.** Trillium along with the other five MCO's are continuing to work together with other stakeholders to support those who are being served by the child welfare system. .
- **Trillium Health Equity Council Membership Opportunity.** Trillium is seeking to engage with members in our communities to establish a Health Equity Council that will seek input related to issues of health awareness, health literacy, health equity, and identification of health disparities. The foundation of our engagement model is based on core principles that include:
 1. **People** - Recognizing members as the experts in their health care needs. As such, collaborating with members and stakeholders as experts in the development of:
 1. Annual Trillium Tailored Plan goals and strategies for engaging with historically marginalized populations
 2. Establishing recommended health care and access to care priorities
 3. Messaging and member outreach through health awareness and literacy

2. **Place** - an emphasis on where equity happens:
 1. Recommendations of initiatives that address health/health related disparities in specific areas
 2. Tailored interventions to reduce health disparities with specific measureable outcomes

3. **Partnerships** with “everyone in the community” approach with an emphasis on:
 1. Tailored interventions to increase well being
 2. Addressing social determinants of health (SDOH) impacting members who may be eligible for Healthy Opportunities funding in specific areas
 3. Grow acceptance and inclusion through relationships and partnerships

Mr. Baker asked the board if anyone is interested in serving on Trillium Health Equity Council, they can go to the Trillium website and click on the link to register. Applications will be reviewed and members selected for the council in November. The Council will hold the first meeting in January of 2023. He provided a link for them to join if they are interested.

- **Trillium Activities.** Trillium held three Pep Rallies in October in our Ahoskie, Greenville and Wilmington offices to educate staff about all of our efforts to get ready for Tailored Plan Implementation and Medicaid Direct. .

X. CFAC REPORT

Mr. Lowe gave the following CFAC report:


- Although he has had a difficult time trying to get the Northern CFAC members to attend the meetings, he continues to seek new members to join Northern Regional CFAC.
- He has been attending the State CFAC meetings. One of the issues that was discussed is that the Enrollment Broker wants to meet with the client.
- He attended the Human Rights Committee meeting. The Northern Region has the least amount of complaints and grievances.

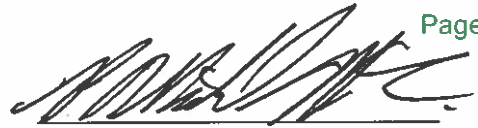
XI. ADJOURNMENT

With there being no other business, Dr. McLain called for a motion to adjourn. The motion was so moved by Commissioner Riggs, seconded by Ron Lowe, and unanimously approved.

The meeting adjourned at 5:15 p.m.

Respectfully submitted,


Jacqueline M. Waller, Clerk


Dr. P. Michael McLain, Chair