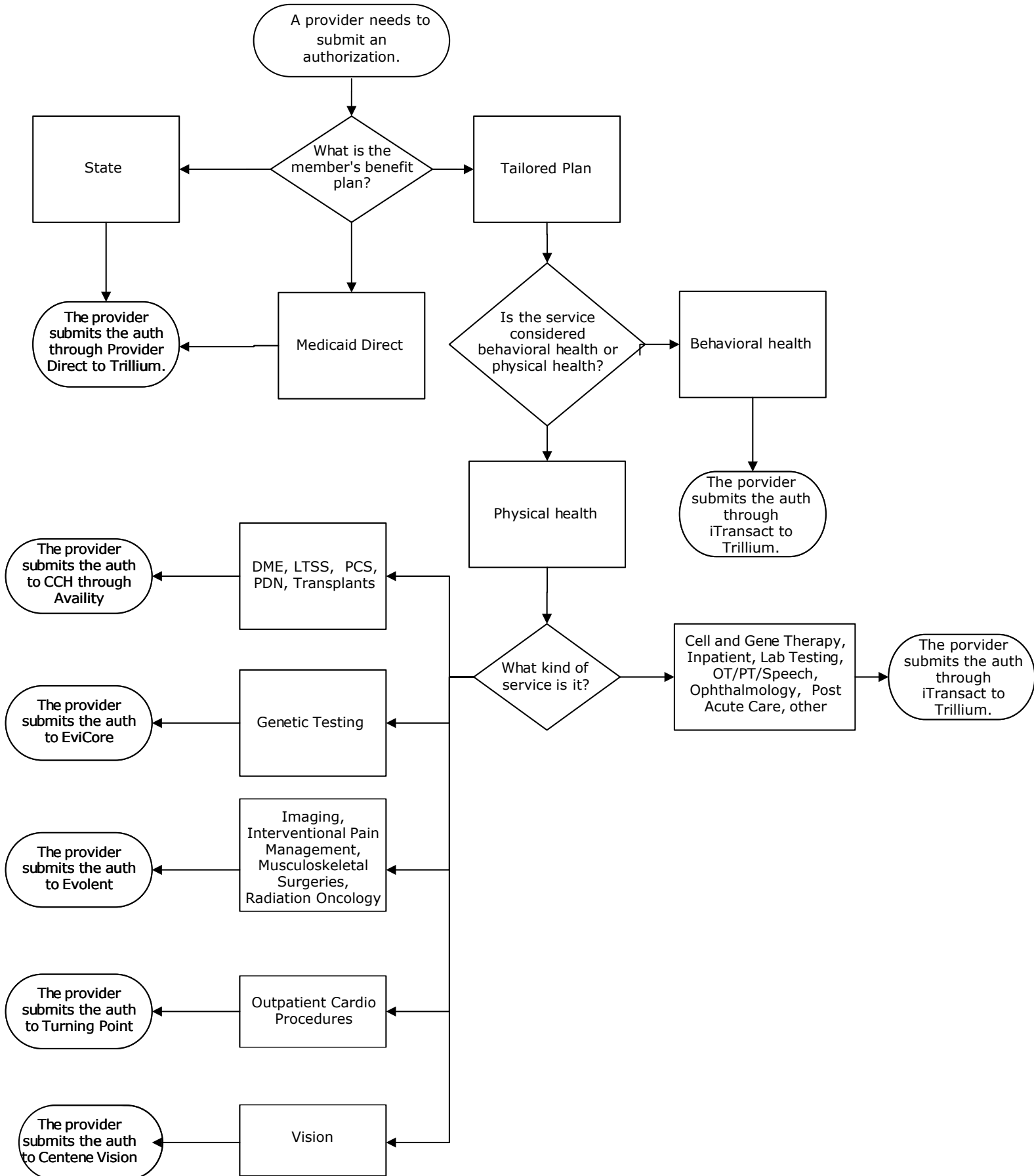




Note that this diagram only covers electronic auth submission, not phone auths, faxed auths, or Availity. Claims for all Tailored Plan services except NEMT, pharmacy, and vision must be sent to Trillium. To check on a specific physical health service or procedure for Trillium Tailored Plan members, use the Pre-Auth Tool.