



Network NewsBrief

A *Newsletter* for All Things Network



May NewsBrief 026

May 11, 2017

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PROVIDER MEETING NOW OCCURS BI-MONTHLY

The Provider Meeting has changed to an every other month format. The next Provider Meeting will occur on May 18 from 10am to noon.

UPCOMING MEETINGS

May 18 from 10am - noon
July 20 from 10am - noon

Want to receive future Newsletters & Announcements from Trillium?
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WHAT YOU SHOULD KNOW

[Important NewsBreak Reminders](#)
[NewsBreak 83](#) - Taxonomy Claim Edits

[NewsBreak 85](#) - Disaster Preparedness Workshops, Medicaid Reform Input Sessions

[Clinical Communication Bulletin 009](#)
Trillium Benefit Plan Updates

[2017 Perception of Care Surveys](#)
Every year Trillium Health Resources and other MCOs across the state assist the North Carolina Department of Health and Human Services (DHHS) with a mandatory annual survey of enrollees who receive Mental Health and/or Substance Use services. This survey is designed to assess consumer perceptions of the services they have received in the past year. [READ MORE](#)

[Joint Communication Bulletin #J247](#)

NC Interventions will be released to the Public Domain on July 1, 2017. If you currently use NCI, your action is required. [READ MORE](#)

[QIP Intervention - Provider Satisfaction Survey](#)

On an annual basis, a survey is conducted of all providers participating in the 1915(b)/(c) Medicaid Waiver program to determine how well MCOs across the state are meeting providers' expectations and needs, and to assess provider perceptions of their respective MCO(s).

Since provider satisfaction is extremely important to Trillium Health Resources, we developed a Quality Improvement Project that is focused solely on improving the overall satisfaction of network providers.

As part of this project to increase overall satisfaction, Trillium periodically surveys the provider network to gauge current satisfaction and to determine what areas need the most improvement and intervention. Up to this point, the number of providers who have chosen to respond to this survey has been low.

The next survey is scheduled to be sent out to the provider network on June 1st. We would greatly appreciate you taking the time to participate in the survey. Your feedback is important to us and will help us know how we can improve and what we are doing well!

thank you!

Upcoming Systems Enhancements NCCI Edits

Enhancement National Correct Coding Initiative (NCCI) Edits One of the requirements of the Centers for Medicare and Medicaid Services (CMS) requires States to use the National Correct Coding Initiative (NCCI) edits. The NCCI edits were created to promote national correct coding methodologies and to control improper coding which may lead to inappropriate claim payments. Trillium is in the process of enhancing the NCCI edits in our software system in order to comply with Medicaid guidelines. Implementation of this enhancement is projected for July 7, 2017. [READ MORE](#)

Provider Fingerprint-based Criminal Background Checks

The Fingerprinting Listserv Address has been changed. Please review the attached document for more information. [READ MORE](#)

REMINDER: QIP's Due July 31

All 2016-2017 Quality Improvement Projects (QIPs) are due on or before 7/31/17. Any fully contracted provider agency with a state contract is required to submit three QIPs for fiscal year 2016-2017. A recommended template and scoring tool can be found on the Trillium website (For Providers - Provider documents). Please submit QIPs to Qminfo@Trilliumnc.org



2017 TRANSFORMING LIVES AWARDS

Please show your support of fellow network providers and community stakeholders by submitting a nomination that highlights the great things they are doing to transform the lives of individuals living with MH/IDD/SU.

Don't forget, you can submit nominations on behalf of your agency and the people you work with!



Nominees will receive an invitation to attend a banquet lunch scheduled for August in their honor. Winners will be announced during this event.

If you are using Firefox or Internet Explorer and experience issues with the Nomination Form, try copying the link into your Google Browser.

[Download and Print Nomination Form](#)

[CLICK HERE](#) to view last years winners.

UPDATED PROVIDER MANUAL

The Network Provider Manual has been updated and is now available for reference on our website. As a contracted provider in the Trillium Network, it is your responsibility to be familiar with and adhere to procedures outlined in this manual. If you maintain a printed copy, please replace your copy with the revised edition.

[READ MORE](#)

UPCOMING PLAYGROUND OPENINGS

Saturday, May 13, 10 a.m.
Dowdy Park
3005 S. Croatan Highway
Nags Head, NC

Wednesday, May 17, 5 p.m.
A.Lloyd Owens, Sr. Memorial
Playground
102 8th Street
Plymouth, NC



CELEBRATE MAY!



SHARED NEWSLETTERS



OPPORTUNITIES & COMMUNITY EVENTS

May 12
Best Practices for Addressing
IDD Needs in the School System,
10am - 3pm
Greensboro, NC
[LEARN MORE](#)

May 12
Kids Fest
9:30am - 12:30pm
Manteo, NC
[LEARN MORE](#)

May 13
7th Annual Crystal Coast Run/
Walk for Autism,
7am - 10am
Beaufort, NC
[LEARN MORE](#)

May 13
Art is in the Heart
10am - 3pm
Nags Head, NC
[LEARN MORE](#)

May 13
Letter Carriers Food Drive
[LEARN MORE](#)

May 16
5th Vidant Mental Health Expo,
12pm - 4pm
Greenville, NC
[LEARN MORE](#)

May 20
Jones County Relay for Life
10am - 10pm
Trenton, NC
[LEARN MORE](#)

May 20
Run for the Warriors
Jacksonville, NC
7:00am
[LEARN MORE](#)

May 20
PTSD Awareness Event
11am - 1pm
Jacksonville, NC
[LEARN MORE](#)

May 30
CMS Emergency Preparedness
Workshops
9am and 1:30pm
[LEARN MORE](#)

June 5-13
NC Innovations Waiver Listening
Sessions - Series
5:30pm - 7:30pm
[LEARN MORE](#)

June 10-11
Fun Day at the Beach
7:30am - 2pm
Nags Head, NC
[LEARN MORE](#)

June 14-16
MH America Annual Conference
Washington, DC
[LEARN MORE](#)

June 14-16
37th Annual NCHIMA Behavioral
Health Section Conference
Raleigh, NC
[LEARN MORE](#)

August 17-18
CALL FOR PRESENTATIONS:
Partnering for Excellence
Conference
Statesville, NC
[LEARN MORE](#)

During the month of May, MHA will provide daily wellness tips to start off your day. Don't forget to share to spread awareness buff.

[LEARN MORE](#)

DAILY WELLNESS

Think of something in your life **you want to improve**, and figure out what you can do to take **a single step** in the right direction.



#MHM2017



- [31 Tips to Boost Your Mental Health - READ MORE](#)
- [Self Help Tools - READ MORE](#)
- [Workplace Wellness - READ MORE](#)
- [Risky Business: Internet Addiction - READ MORE](#)