



Network Brief

A *Newsletter* for All Things Network



October NewsBrief

October 12, 2017

IN THIS EDITION

WHAT YOU SHOULD KNOW

- [Important Newsbreak Reminders](#)
- [Network Communication Bulletin Reminders](#)
- [Network Services Ticket System](#)
- [Free MH/IDD/SU Directory](#)
- [Access Point Kiosks](#)
- [Geriatric MH First Aid Training](#)
- [Trillium's Efforts on Opioid Epidemic](#)
- [CIT Training](#)
- [Monthly Awareness](#)
- [Trillium is Transforming Lives](#)

OPPORTUNITIES AND COMMUNITY EVENTS

BI-MONTHLY PROVIDER MEETING

The Provider Meeting follows an every other month format. The next Provider Meeting is scheduled to occur on November 16 from 10am to noon.

Want to receive future Newsletters & Announcements from Trillium?
[SUBSCRIBE HERE](#)

WHAT YOU SHOULD KNOW

IMPORTANT NEWSBREAK REMINDERS

- [Newsbreak 115](#) - Request for Information Opportunity
- [Newsbreak 116](#) - North Carolina Home and Community-Based Services Final Rule Transition Plan
- [Newsbreak 117](#) - Quaterly Bed Reports, JCB #267
- [Newsbreak 118](#) - Frequently Asked Questions for Network CB #006

NETWORK COMMUNICATION BULLETIN REMINDERS

- [Bulletin 006](#) - Network Services - Ticket System
- [Bulletin 007](#) - Network Monitoring - Improvements
- [Bulletin 008](#) - Innovations Waiver - Resource Allocation/Individual Budgets
- [Bulletin 009](#) - Network Services - Ticket System, Effective October 16, 2017
- [Bulletin 010](#) - LIP Forum Calls

NETWORK SERVICES TICKET SYSTEM

Effective Monday, October 16, 2017, the Network Services Department will implement the Network Ticket System for all providers. This ticket system will replace your current liaison and should be used for all questions, concerns, comments, needs, etc.

Tickets are to be submitted to the following email address:
NetworkServicesSupport@TrilliumNC.org

FREE MH/IDD/SUD DIRECTORY

Looking for a contact at your LME/MCO? Need MH/IDD/SUD services?

Go to the NC Council's website <http://www.nc-council.org/download-our-directory/> to download the newly released 2017-18 Directory today!



EthicsPoint is a secure and confidential system available 24 hours a day, 7 days a week for reporting suspected violations of fraud and abuse and confidentiality breaches.

From any computer, go to:

- www.TrilliumHealthResources.ethicspoint.com
- Call toll free: 1-855-659-7660



[VIEW, PRINT, and SHARE FLYER](#)

ACCESS POINT KIOSKS

The Access Point kiosks are screening tools designed to provide people with access to anonymous, evidence-based screenings for mental health and substance use challenges.



This unique screening tool is now available in [Pamlico](#), [Pasquotank](#), and [Tyrrell](#) counties.



GERIATRIC MENTAL HEALTH FIRST AID TRAINING

Did you know that Trillium's GAST team offers mental health first aid training that focuses on the geriatric population? [Learn More](#)



Select image to review the September-October GAST Newsletter

Want to automatically receive the GAST Newsletter? [Subscribe Here](#)

*Select BRIDGE-NEWSLETTER-GAST from the email lists.

TRILLIUM'S EFFORTS ON OPIOID EPIDEMIC

Trillium remains actively engaged with addressing the opioid epidemic and has become increasingly concerned about the growing problem across our catchment area.

[LEARN MORE](#)

CRISIS INTERVENTION TEAM (CIT) TRAINING

The CIT Program is a 40-hour course for law enforcement officers and first responders.

[Learn More](#)

During the first quarter, Trillium's CIT program trained over 80 law enforcement officers and first responders across our catchment area.



CIT Training steps out of the classroom giving officers and children diagnosed with limited abilities a chance to interact. Officers learned about inclusion and the children took a peek inside real police cars. [Learn More](#)

"I treat them with the same empathy I would want for Tucker"

~Detective Jamie Fields



Interested in becoming actively involved with Crisis Intervention Team (CIT) Training? Contact CIT@TrilliumNC.org to learn how.

MONTHLY AWARENESS

National Disability Employment Awareness Month

occurs every October to educate about disability employment issues and celebrate the many and varied contributions of America's workers with disabilities. [Learn More](#)



October is Down Syndrome Awareness Month.

Approximately one in every 700 babies in the United States is born with Down syndrome, making Down syndrome the most common chromosomal condition. [Learn More](#)



What to know more about Trillium's funding sources and money flow? Select image to view, print, and share.

FUNDING SOURCES

- 1. Medicaid and Innovations Waiver funding from the Division of Medical Assistance (DMA)
- 2. State funding from the Division of Mental Health, Developmental Disabilities and Substance Abuse Services (DMHS)
- 3. County funding
- 4. Fund balance or savings

TREATMENT

Trillium contracts with and manages a network of providers that deliver treatment and services to members. Trillium makes payments for services and supports directly to providers.

MEDICAID FUNDS

Funding is awarded to Trillium based on the number of Medicaid eligibles that reside in the catchment area. Trillium makes payments for medically necessary services and supports directly to providers. Functional and developmental disability (FDD) services and supports are part of the Innovations Waiver. The State of North Carolina allocates funding for the Innovations Waiver and determines how many members can be served each year. The State approves if more members can be added.

STATE FUNDS

A portion of these funds are provided to Trillium based on a historical methodology using demographic, population and other data to continue to fund services that Medicaid does not cover. Some of these funds are required payment for legacy programs. There are also restrictions/guidelines for the use of federal block grant dollars and special provisions allocated from DMHS.

COUNTY FUNDS

Trillium works with local county governments that determine the funding they will contribute to Trillium. Although state legislators require counties to contribute funding, it does not specify how much. These funds are used for training, prevention programs, and wellness classes.

TRILLIUM'S FUND BALANCE

Trillium complies with required governmental accounting practices and DMA restrictions. Fund balance is divided into two categories:

- 1.) **Restricted** - For a specific purpose as approved by Trillium Board or imposed by law. Trillium is required to maintain restricted funds in compliance with the DMA contract.
- 2.) **Unrestricted** - Following State guidelines regarding Fund Balance, Trillium strives to maintain an 8-15% unrestricted fund balance to minimize financial risk.

MEDICAID REIMBURSEMENT PROJECTS

As a public agency, Trillium does not earn a profit. Cost savings from operating effectively and efficiently are reinvested back into the communities as innovative programs and services that make a positive difference. Here are just a few of the initiatives Trillium has invested in.

Access Point | CHOOSE INDEPENDENCE | Oxford | child first | PLAY

TRILLIUM IS TRANSFORMING LIVES...

...by Giving Back

Trillium's Call Center staff held a "Heal The World" challenge for the entire month of August. They had four teams in the call center trying to raise as much money as possible!! There were lots of donations made and raffle tickets purchased resulting in nearly \$3,000 raised in one month.

100% of the proceeds were donated to each teams charity of choice - [Alzheimer's of NC](#), [Restore One](#), [American Cancer Society](#), and [PGA Reach](#).



Pictured: Trillium's Call Center Staff

...by Supporting Our Communities

Over the past quarter Trillium participated in community events and provided feedback at speaker forums throughout eastern North Carolina. Pictured below are just a few events Trillium attended. Select the image to learn more.



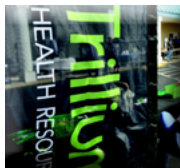
Lights of Hope Event - Greenville



Pitt County Overdose Awareness Event



2017 Transforming Lives Awards-Greenville



Making great strides for a Healthier Carteret Co.

...by Partnering with Others

Trillium partnered with Easterseals UCP and Autism Society of NC to provide summer camp opportunities to individuals with limited abilities. As a result of this initiative, 351 members and 28 siblings gained valuable social and recreational experiences.



Video - Easterseals UCP
2017 Empower Summer Camp

...by Sharing Information

The **Community News** newsletter is published and released bi-monthly by the NC Council of Community Programs.



Mental Health America shares updates and news in their electronic publication, **News from National**.



The **North Carolina Department of Health and Human Services** publishes a bi-monthly electronic newsletter to share updates and information about behavioral health treatment.



Information is shared daily on our Website and Social Media outlets. Take a moment to Like, Follow, and Share with others.



OPPORTUNITIES & COMMUNITY EVENTS

OCTOBER

[2017 G.R.E.A.T. Conference "Bridge to Success"](#)

October 18, 8:30am-12:30pm
Wilmington, NC

[2017 Healthy Aging & Wellness Expo](#)

October 19, 9am-1pm
Greenville, NC

[NC Tide Fall 2017 Conference](#)

October 22-25, 8am-12pm
Asheville, NC

[2017 Dementia Caregiver Education Conference](#)

October 24, 8am-4pm
Fayetteville, NC

[2017 NC Missions of Mercy Clinic](#)

October 27, 8am-5pm
New Bern, NC

[2017 Walk to End Alzheimer's](#)

October 28
Jacksonville, 10am-1pm
New Bern, 11am-2pm

Training and event information is added daily. For the most current training and event information follow us on Facebook and Twitter or visit our [Training and Events](#) page on our website.