

Network Brief

A Newsletter for All Things Network



November Network Brief - Final Edition

November 8, 2017

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 Brief
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- Access Point Kiosks, CIT training, GAST Newsletter, Monthly Awareness
- <u>Trillium events and</u> <u>Training</u>

BI-MONTHLY PROVIDER MEETING

The Provider Meeting follows an every other month format. The next Provider Meeting is scheduled to occur on November 16 from 10 a.m. to noon.

ATTENTION PROVIDERS:

This will be the last monthly
Network Brief. You will
continue to receive the Network
Communications (daily
responsibilities) and Clinical
Communications (regarding
clinical operations) emails as
needed. If you would like to
continue receiving updates
about Trillium outside of
Network matters, please join
the <u>Stakeholders list</u> to get our
quarterly newsletter.

NETWORK SERVICES TICKET SYSTEM

Effective Monday, October 16, 2017, the Network Services Department implemented the Network Ticket System for all providers. Please reference Bulletin 009 (left) for more information.

NetworkServicesSupport@ TrilliumNC.org

NETWORK COMMUNICATION BULLETIN REMINDERS

<u>Bulletin 009</u> - Network Services - Ticket System, Effective October 16, 2017

Bulletin 010 - LIP Forum Calls
Bulletin 011 - Network Services
Ticket System - Secure Email
Bulletin 012 - Drug Testing for
Opioid Treatment and Controlled
Substance Monitoring

IMPORTANT NEWSBREAK REMINDERS

Newsbreak 116 - North Carolina Home and Community-Based Services Final Rule Transition Plan

Newsbreak 117 - Quaterly Bed Reports, JCB #267 Newsbreak 118 - Frequently Asked Questions for Network CB #006

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EthicsPoint is a secure and confidential system available 24 hours a day,

7 days a week for reporting suspected violations of fraud and abuse and confidentiality breaches. From any computer, go to:

- www.TrilliumHealthResources.ethicspoint.com
- Call toll free: 1-855-659-7660



ACCESS POINT KIOSKS

The Access Point kiosks are screening tools designed to provide people with access to anonymous, evidence-based screenings for mental health and substance use challenges. This unique screening tool is now available in Onslow and Bertie counties.



GERIATRIC MENTAL HEALTH FIRST AID TRAINING

Did you know that Trillium's GAST team offers mental health first aid training that focuses on the geriatric population? <u>Learn More</u>



Want to automatically receive the GAST Newsletter?
Subscribe Here

*Select GAST from the list.

CRISIS INTERVENTION TEAM (CIT) TRAINING

The CIT Program is a 40-hour course for law enforcement officers and first responders.

Learn More

Congratulations to the local officers who graduated with certification in Crisis Intervention Team (CIT) Training in October.
Graduates from Edenton Police Department and Chowan Sheriff's Department completed the training.



Interested in becoming actively involved with Crisis Intervention Team (CIT) Training? Contact CIT@ TrilliumNC.org to learn how.

Trillium Funding Sources and Work Flow:

Want to know more about how Trillium receives its funding and works with partners to achieve its goals? Select image to the right to view, print, and share.

MONTHLY AWARENESS

Alzheimer's Disease Awareness and Caregives Month

Go Purple with a Purpose for Alzheimer's Disease Awareness



and Caregivers Month.
President Ronald Reagan
designated November as
National Alzheimer's Disease
Awareness Month in 1983.

Learn More

Giving Tuesday Celebrated



on the Tuesday following
Thanksgiving (in the U.S.) and
the widely recognized shopping
events Black Friday and Cyber
Monday, #GivingTuesday kicks
off the charitable season, when
many focus on their holiday and
end-of-year giving. Learn More



TRILLIUM IS TRANSFORMING LIVES...

...by Sharing Information

The <u>Community News</u> newsletter is published and released bi-monthly by the NC Council of Community Programs.

Mental Health America (MHA) shares updates and news in their electronic publication, News from National.

The North Carolina
Department of Health and
Human Services publishes
a bi-monthly electronic
newsletter to share
updates and information about
behavioral health treatment.

...by Supporting Our Communities

Trillium has participated in community events recently in Greenville and Wilmington. Pictured below are just a few events Trillium attended.



Recovery Rock Fest, Wilmington

...by Promoting Child First

Representatives from Coastal Horizons and Trillium spoke at the Medicaid Health Plans of America's (MHPA) annual conference in Washington, D.C. on October 30. The speakers focused on Child First, an evidence-based program in Connecticut that has been replicated in North Carolina. The Child First model addresses the effects of toxic stress on a child's development. Coastal Horizons and three other providers in Trillium's catchment area have been named as affiliate agencies.





Family and Community Resource Fair, Greenville

OPPORTUNITIES & COMMUNITY EVENTS

NOVEMBER & DECEMBER

A Bridge to Multicultural
Practice: Ethnographic
Interviewing

November 15, 8:30 a.m.-1:15 p.m.

Greenville, NC

Online

Online

Personal and Professional
Development: So You Want
to be a Supervisor?
November 14, 12-2 p.m.

1915 (b) Medicaid Waiver Renewal Listening Session November 16, 1:30-3:30 p.m.

North Carolina Council
of Community Programs
Emerging Horizons,
December Conference

December 5-9 Pinehurst, NC

Information is shared daily on our Website and Social Media outlets. Take a moment to Like, Follow, and Share with others.

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Trillium Events and Training

