



NEW - SEEKING PROVIDERS FOR COMMUNITY DISASTER RESPONSE

Trillium is responsible for ensuring adequate access to crisis and emergency services 24 hours a day, 7 days a week through the provider network. Trillium must identify providers willing and capable to be designated as Community Disaster Providers.

Under the direction of Trillium and in coordination with the local Emergency Management agency(-ies), identified Community Disaster Providers will assist in debriefing of rescue personnel, respond to Shelter/Mass Care Activation, Large Scale Disaster Activation and follow-up crisis counseling with victims.

Community Disaster Providers will assist residents with their emotional and psychological needs in all phases of natural, biological, or human caused disasters. This will help mitigate the severity of adverse psychological effects of the disaster and help restore social and psychological functioning for individuals, families, communities and emergency responders. Trillium recognizes that preparedness, response and recovery efforts must be designed and delivered to meet the needs of:

- 🌱 Survivors
- 🌱 Individuals with special needs
- 🌱 Emergency responders
- 🌱 Members of the community who may require assistance to reduce the incidence of adverse and long term behavioral health outcomes after an event.

If your agency is drawn to serving our community and would like to get involved as a Community Disaster Provider, please contact Mekia Shoulars Mekia.Shoulars@trilliumnc.org by February 29, 2016. Trillium will provide further instructions to interested providers.

For more information around provider responsibility to Disaster Response, please refer to section 2.17- Response to Survivors of Disasters and other Hazards in the provider contract.

REMAINDER - TRILLIUM WEBSITE USER SATISFACTION SURVEY

**ONLINE
SURVEY**

Have you visited the Trillium Health Resources website? How was your experience? Do you have ideas, suggestions or feedback that you'd like to share?



To ensure our website is functioning to meet the needs of enrollees, families, providers, stakeholders, and staff, we have created a quick survey and encourage your feedback; both positive and negative.

Please take a moment to complete the survey and help us better the virtual experience of future Trillium website users.

- 🌱 [Visit our Website](#)
- 🌱 [Take the Survey](#)

REMINDER - PROVIDER MEETING NOW AVAILABLE IN GREENVILLE

Beginning with the February 18, 2016 Provider Meeting, Trillium has added another in-person location at our 112 Health Dr. Greenville, NC 27834. This location has limited seating and can only accommodate 20 people. Trillium is requesting that if you would like to attend the meeting at this location, please RSVP to Donna Brown at Donna.Brown@TrilliumNC.org. In the subject line of the email, please type, "RSVP for Monthly Trillium Provider Meeting at Health Dr." In your email, please include your agency name, how many people will be attending and the date of the provider meeting.

For each provider meeting that you would like to attend at the Health Dr. location, you will need to send an email to RSVP due to the limited seating. You will receive a confirmation email if there is seating available or you will receive information about being placed on a wait list that will operate on a first come, first serve basis. This meeting will be set up like the meeting we host in Jacksonville with a video screen and the ability to interact with the presenters at the live meeting in Wilmington.

The need to RSVP will only be for the Health Dr. location. The meeting will continue to operate with the live meeting in Wilmington, 3809 Shipyard Blvd. Wilmington, NC 28403, with the remote locations in Jacksonville, 165 Center St. Jacksonville, NC 28546 and 112 Health Dr. Greenville, NC 27834. The WebEx will still be available for those of you who prefer that option. If you have any specific questions or concerns regarding this meeting, please contact your Network Operations Liaison.

**STAY CONNECTED**

If you have questions regarding the content of this email please contact:

Rebecca Basden
Network Communication Specialist
Rebecca.Basden@TrilliumNC.org

Administrative and Business Matters: (866) 998-2597
24/7 Crisis Care & Service Enrollment: (877) 685-2415

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