



NEW - NEW PROVIDER ORIENTATION

Trillium Health Resources has developed a New Provider Orientation, which will be available on the Learning Portal. This Orientation covers multiple areas, including: Network Operations, Claims, Child & Adult MH/SU Care Coordination, Compliance, Provider Disputes, Program Integrity, & Transition to Community Living. This Orientation describes the purpose and general processes for the departments included.

New Provider Orientation will be available to all providers in our Network and mandatory for new providers.

REMINDER - B3 SERVICES OPEN ENROLLMENT

Trillium Health Resources is hosting an open enrollment for (b)(3) services in order to allow more individuals to access the quality care they need. The B3 services eligible for open enrollment are; Respite Individual and Group, Individual Support, Supported Employment Initial and Individual, and Community Guide. All providers inside the Trillium Health Resources catchment area may apply.

Trillium Health Resources is further increasing access for B3 services by allowing providers 45 minutes out of the catchment area to participate in the open enrollment. Eligible Counties include; Columbus, Bladen, Sampson, Duplin, Lenoir, Greene, Wilson, Edgecombe, Nash, Wayne, Robeson, Warren and Halifax. Along with out-of-catchment providers, any provider in network/in catchment and out of network/in catchment may apply.

[Learn More](#)



If you have questions regarding the content of this email please contact:

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