



ATTENTION ALL PROVIDERS

It has come to the attention of Trillium Health Resource's IT staff that many users are experiencing problems when attempting to submit claims/TARS within Provider Direct (an absence of required dates that you cannot key in). The problem has been identified as an issue with the most recent update to the Google Chrome browser.

At this time our software vendor is working to identify a solution. Until this is resolved, please use a different Internet browser for claim/TAR submissions.

Browser Requirements for Provider Direct 3.0
Current version of Firefox (Windows or Mac)
Internet Explorer 9, 10 or 11 (Windows)
Current version of Safari (Mac)

Thank you for your understanding. Please contact PDsupport@trilliumnc.org should you continue to experience issues after trying a new browser.

Need to Send a Secure Email?

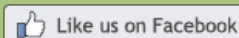
Zixmail is available to our Provider Network through the Provider Portal.

[ACCESS ZIXMAIL](#)

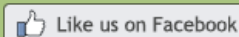


STAY UP TO DATE WITH SOCIAL MEDIA AND OUR EVENTS CALENDAR

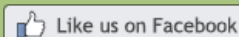
Trillium Health Resources Facebook



Trillium Direct Connect for Enrichment



Trillium Direct Connect for Recovery



Trillium NC



Trillium YouTube



Trillium Health Resources - Events Calendar

[Website Events Calendar](#)

