



BACK UP STAFFING UPDATES

DHHS has released a FAQ regarding NC Innovations Waiver. This document provides clarification for back up staff reporting and much more. Providers are encouraged to review the document in its' entirety. You can review the FAQ document by clicking the link below.

[READ MORE](#)

INCIDENT REPORTING TRAINING

Incident reporting training will be hosted by the Quality Management department via webinar on **April 4, 2017 from 10am to 12:30pm**. This training will discuss expectations of incident reporting and provide vital information regarding requirements of reporting. All providers who report in IRIS are encouraged to attend this training.

[REGISTER HERE](#)

After your request has been approved, you will receive instructions for joining the meeting. If you have questions, please email incidentreporting@trilliumnc.org

Important Reminders for Providers

ALL QIPs DUE ON OR BEFORE JULY 31

Quality Improvement Projects (QIPs) are due on or before 7/31/17. Any fully contracted provider agency with a state contract is required to submit three QIPs for fiscal year 2016-2017. A recommended template and scoring tool can be found on the Trillium website (For Providers - Provider documents).

Please submit QIPs to Qminfo@Trilliumnc.org

QUALITY IMPROVEMENT PROJECT PEER REVIEW OPPORTUNITY

Trillium's Global Quality Improvement Committee offers the option for providers to request a review of their Quality Improvement Projects (QIPs) through a blinded peer review. As part of the review process, the committee will provide feedback regarding how the provider may more fully meet the expectations outlined by Trillium and improve their scores with the next submission. Prior to the committee receiving the QIP for review, Trillium will

remove all identifying provider information to ensure the committee does not know who the provider is and to enable the committee to review the QIP impartially.

Any providers wishing to participate in the blind peer review, please contact Krissy Vestal at krissy.vestal@trilliumnc.org. All QIPs will need to be submitted by 3/31 to be included in the blind peer review.

Need to Send a Secure Email?


Zixmail is available to our Provider Network through the Provider Portal.




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