



Attention Providers Submitting Claims Via Provider Direct

Re: NPI and Taxonomy Related Denials - System Corrected

The software issue that was allowing Provider Direct claims to be submitted without the Rendering NPI and Taxonomy codes has now been corrected. Any claims submitted without a rendering NPI and/or Taxonomy number and received the 1249 denial (the taxonomy code for the tendering provider is missing) will need to be replaced or resubmitted.

We apologize for any inconvenience that this issue may have caused. If you have any questions or concerns please contact the Claims Staff or your Network Liaison.

Thank you,
Claims Department

Important Reminders for Providers

ALL QIPs DUE ON OR BEFORE JULY 31

Quality Improvement Projects (QIPs) are due on or before 7/31/17. Any fully contracted provider agency with a state contract is required to submit three QIPs for fiscal year 2016-2017. A recommended template and scoring tool can be found on the Trillium website (For

Providers - Provider documents).

Please submit QIPs to QMinfo@Trilliumnc.org

QUALITY IMPROVEMENT PROJECT PEER REVIEW OPPORTUNITY

Trillium's Global Quality Improvement Committee offers the option for providers to request a review of their Quality Improvement Projects (QIPs) through a blinded peer review. As part of the review process, the committee will provide feedback regarding how the provider may more fully meet the expectations outlined by Trillium and improve their scores with the next submission. Prior to the committee receiving the QIP for review, Trillium will remove all identifying provider information to ensure the committee does not know who the provider is and to enable the committee to review the QIP impartially.

Any providers wishing to participate in the blind peer review, please contact Krissy Vestal at Krissy.Vestal@TrilliumNC.org. All QIPs will need to be submitted by **March 31** to be included in the blind peer review.

Need to Send a Secure Email?

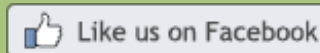
Zixmail is available to our Provider Network through the Provider Portal.



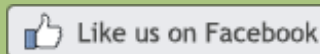
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STAY UP TO DATE WITH SOCIAL MEDIA AND OUR EVENTS CALENDAR

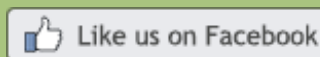
Trillium Health Resources Facebook



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Trillium Direct Connect for Recovery



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Trillium Health Resources - Events Calendar

[Website Events Calendar](#)

