



Provider Direct Downtime

The Trillium Health Resources IT staff would like to make you aware:

On June 1, 2017, the Provider Direct 3.0 system will be undergoing updates from 5:00 PM - 8:00 PM. There is a possibility of System Downtime during these updates, so we ask that you please plan accordingly.

This service outage supports IT efforts to provide reliable and consistent service delivery through patching, modifying, and testing updates during off-peak hours.

Thank you for your patience while we continuously work to improve and develop Provider Direct.

Report Fraud and Abuse



- Have you witnessed potential fraud and abuse?
- Are you aware of or suspect fraud and abuse at a provider agency?
 - Did you notice a suspicious authorization request or claim?
- Was your personal health information released without your permission?

If so, an easy way to report is through
ETHICSPPOINT!

EthicsPoint is a secure and confidential system available for reporting suspected violations of fraud and abuse and confidentiality breaches.

To make a report:



From any computer, go to:
www.TrilliumHealthResources.ethicspoint.com



Call toll free: 1-855-659-7660

Available 24 hours a day,
7 days a week, 365 days a year!



ALL QIPs DUE ON OR BEFORE JULY 31

Quality Improvement Projects (QIPs) are due on or before 7/31/17. Any fully contracted provider agency with a state contract is required to submit three QIPs for fiscal year 2016-2017. A recommended template and scoring tool can be found on the Trillium website (For Providers - Provider documents).

Please submit QIPs to QMinfo@Trilliumnc.org

Need to Send a Secure Email?

Zixmail is available to our Provider Network through the Provider Portal.
[ACCESS ZIXMAIL](#)



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