



Attention All Providers

Trillium is making modifications to the weekly RA. The modifications will be available for the June 6, 2017 checkwrite.

These changes will impact several parts of the RA. If a claim (unpaid or paid) is replaced during the checkwrite period for an RA, both the original, reverted claim and the new claim will be populated on the RA. Also, when the entire or partial balance of a claim is paid with a credit memo, the claim and related credit memo information will be included on the RA. The credit memo column has been added to the header description table at the top of each page.

If you have any questions, please contact your Claims Specialist for assistance.

Thank you,
Claims Department

Report Fraud and Abuse



- Have you witnessed potential fraud and abuse?
- Are you aware of or suspect fraud and abuse at a provider agency?
 - Did you notice a suspicious authorization request or claim?
- Was your personal health information released without your permission?

If so, an easy way to report is through

ETHICSPPOINT!

EthicsPoint is a secure and confidential system available for reporting suspected violations of fraud and abuse and confidentiality breaches.

To make a report:



From any computer, go to:

www.TrilliumHealthResources.ethicspoint.com



Call toll free: 1-855-659-7660

Available 24 hours a day,
7 days a week, 365 days a year!



ALL QIPs DUE ON OR BEFORE JULY 31

Quality Improvement Projects (QIPs) are due on or before 7/31/17. Any fully contracted provider agency with a state contract is required to submit three QIPs for fiscal year 2016-2017. A recommended template and scoring tool can be found on the Trillium website (For Providers - Provider documents).

Please submit QIPs to QMinfo@Trilliumnc.org

Need to Send a Secure Email?

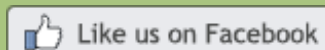
Zixmail is available to our Provider Network through the Provider Portal.



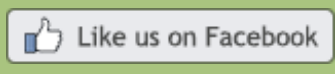
[ACCESS ZIXMAIL](#)

STAY UP TO DATE WITH SOCIAL MEDIA AND OUR EVENTS CALENDAR

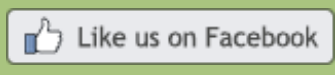
Trillium Health Resources Facebook



Trillium Direct Connect for Enrichment



Trillium Direct Connect for Recovery



Trillium NC



Trillium YouTube



Trillium Health Resources - Events Calendar

[Website Events Calendar](#)

