



### **Attention All Providers**

# Nash County Realignment Update:

We have been notified that Eastpointe has filed a legal action against DHHS, and has also included Trillium as part of the suit. We have not had an opportunity to review the pleadings in full, so we are unclear as to the complaint against Trillium.

At this time, we are still actively preparing for a launch date of July 1 for the Nash County realignment. We will not take any steps that will cause an interruption to services or that will cause further burdens to the members of Nash County.

Given the legal nature of this action, Trillium will not comment on specifics of the case.

Thank you for your focus and dedication during this process. The primary focus of Trillium will continue to be the people we serve, and ensuring the delivery of the right services at the right time, and we will continue to do so for the residents of all of our counties, including Nash County.



- · Have you witnessed potential fraud and abuse?
- Are you aware of or suspect fraud and abuse at a provider agency?
  - · Did you notice a suspicious authorization request or claim?
- · Was your personal health information released without your permission?

If so, an easy way to report is through

#### ETHICSPOINT!

EthicsPoint is a secure and confidential system available for reporting suspected violations of fraud and abuse and confidentiality breaches.

#### To make a report:



From any computer, go to:

www.TrilliumHealthResources.ethicspoint.com



Call toll free: 1-855-659-7660

Available 24 hours a day, 7 days a week, 365 days a year!



## **ALL QIPS DUE ON OR BEFORE JULY 31**

Quality Improvement Projects (QIPs) are due on or before 7/31/17. Any fully contracted provider agency with a state contract is required to submit three QIPs for fiscal year 2016-2017. A recommended template and scoring tool can be found on the Trillium website (For Providers - Provider documents).

Please submit QIPs to <a href="mailto:QMinfo@Trilliumnc.org">QMinfo@Trilliumnc.org</a>

### **Need to Send a Secure Email?**

Zixmail is available to our Provider Network through the Provider Portal.



ACCESS ZIXMAIL

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