



Attention Network Providers - Provider Direct Downtime

The Trillium Health Resources IT staff would like to make you aware: On 08/03/2017, the Provider Direct 3.0 system will be undergoing updates from 5-8 PM. There is a possibility of System Downtime during these updates, so we ask that you please plan accordingly.

This service outage supports IT efforts to provide reliable and consistent service delivery through patching, modifying, and testing updates during off-peak hours.

Thank you for your patience while we continuously work to improve and develop Provider Direct.

Attention Network Providers - Disability Rights Target Survey

The Disability Rights annual Target Survey is now open. Please take 5-10 minutes to help them focus their work on the greatest needs of people with disabilities living in North Carolina. The Survey will remain open until 6:00 pm on August 4, 2017.

Please forward the Survey to your friends, family, co-workers, and anyone else who is interested in protecting the rights of people with disabilities living in North Carolina.

[Review the proposed 2018 targets, populations impacted, and rational for each target.](#)

[Take Survey](#)

Attention Network Providers - Weatherization Services for Individuals with a Disability

Review more information on the NC Weatherization Assistance Program.

[Review PPT](#)

Report Fraud and Abuse



- Have you witnessed potential fraud and abuse?
- Are you aware of or suspect fraud and abuse at a provider agency?
 - Did you notice a suspicious authorization request or claim?
- Was your personal health information released without your permission?

If so, an easy way to report is through
ETHICSPPOINT!

EthicsPoint is a secure and confidential system available for reporting suspected violations of fraud and abuse and confidentiality breaches.

To make a report:



From any computer, go to:

www.TrilliumHealthResources.ethicspoint.com



Call toll free: 1-855-659-7660

Available 24 hours a day,
7 days a week, 365 days a year!



Need to Send a Secure Email?

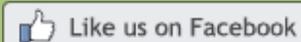
Zixmail is available to our Provider Network through the Provider Portal.



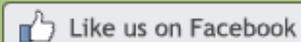
[ACCESS ZIXMAIL](#)

STAY UP TO DATE WITH SOCIAL MEDIA AND OUR EVENTS CALENDAR

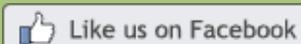
Trillium Health Resources Facebook



Trillium Direct Connect for Enrichment



Trillium Direct Connect for Recovery



Trillium NC



Trillium YouTube



Trillium Health Resources - Events Calendar

[Website Events Calendar](#)

