

## PROVIDER COUNCIL MEETING MINUTES

Date: January 13, 2022

Time: 10:00 AM

<b>Meeting Called By</b>		Gary Bass, President of the Provider Council			
<b>Type of Meeting</b>		Virtual - Webex			
ATTENDEES (A-Z)					
NAME	Present	NAME	Present	NAME	Present
<b>Adrienne Beatty, MS, LCMHC</b> Trillium Health Resources Director of Network Development	<input type="checkbox"/>	<b>Aimee Schulze, LCSW</b> StillWaters Program Director	<input checked="" type="checkbox"/>	<b>Brandon J. Golder MFT, MBA</b> Walden, a Pyramid Healthcare Organization VP of Operations/Business Development	<input checked="" type="checkbox"/>
<b>Brittany Jozefowicz, MA, LCMHC</b> Open Gate Counseling Services Owner	<input type="checkbox"/>	<b>Charles (Chuck) Hill, LCMHC</b> RHA Health Services BH Regional Director	<input checked="" type="checkbox"/>	<b>Drury Fulcher, M.Ed., SPHR</b> Trillium Health Resources Diversity, Equity, and Inclusion (DEI) Director	<input checked="" type="checkbox"/>
<b>English Albertson, BS, QP</b> Monarch Director of Program Operations	<input checked="" type="checkbox"/>	<b>Gary Bass, MSW, LCSW</b> CEO, Pride in North Carolina <i>President of the Provider Council</i>	<input checked="" type="checkbox"/>	<b>Greg Riley, RN</b> Vidant Health Roanoke-Chowan Hospital Program Director-Behavioral Health	<input type="checkbox"/>
<b>Holly Cunningham</b> <b>MBA, M.Ed., LCMHCS</b> Trillium Health Resources Director of Practice Management	<input type="checkbox"/>	<b>Jennifer Hardee, MS, LCAS, CCS</b> PORT Health Services Clinical Services Manager	<input checked="" type="checkbox"/>	<b>Julie Kokocha, BS, AHFI</b> Trillium Health Resources Director of Network Accountability	<input type="checkbox"/>
<b>Karen S. Kirk, PhD, Child / Adolescent Clinical Psychologist</b> Cape Fear Developmental Therapies Owner/Manager	<input checked="" type="checkbox"/>	<b>Karren Wheeler</b> Trillium Health Resources UM & TOC Manager	<input checked="" type="checkbox"/>	<b>Kerri Erb, QP, MPA</b> Autism Society of NC Chief Program Officer	<input checked="" type="checkbox"/>
<b>Kristine Brewington</b> <b>MS, LCMHCS, LCAS, CCS, CCJP</b> Trillium Health Resources VP of Network Management	<input type="checkbox"/>	<b>Krissy Vestal</b> Trillium Health Resources QM Performance Improvement Manager	<input checked="" type="checkbox"/>	<b>Lisa Jackson, BSW (Guest)</b> DMH/DHHS LME-MCO System Performance Liaison	<input checked="" type="checkbox"/>
<b>Luz Terry, MA, PMP</b> Trillium Health Resources Director of Contracts & Provider Support Services	<input checked="" type="checkbox"/>	<b>Margaret Weller-Stargell, BA</b> Coastal Horizons Center - CEO <i>Vice President of the Provider Council</i>	<input type="checkbox"/>	<b>Mary B. Williams, BA, MBA</b> New Hanover Regional Medical Center Behavioral Health Manager	<input type="checkbox"/>
<b>Michelle Martin</b> Trillium Health Resources Finance Director	<input checked="" type="checkbox"/>	<b>Natasha Holley</b> <b>LCSW, LCAS, CCS</b> Integrated Family Services Clinical Director	<input checked="" type="checkbox"/>	<b>Patrice Bryant</b> <b>MS, LCMHC, QS, LCAS-A</b> Yotaron Enrichment Resource Center CEO	<input type="checkbox"/>
<b>Rasheedah Pittman</b> Trillium Health Resources Network Administrative Assistant	<input checked="" type="checkbox"/>	<b>Russell Herring</b> AssistedCare at Home CEO	<input checked="" type="checkbox"/>	<b>Sarah Willhite, M.Ed., M.S.A</b> Trillium Health Resources Training Manager	<input checked="" type="checkbox"/>
<b>Sue Ann Forrest, MPA</b> Trillium Health Resources Government Affairs Director	<input checked="" type="checkbox"/>	<b>Tracie Hanson, BA, QP</b> Coastal Southeastern United Care QM Director	<input type="checkbox"/>	<b>Wes Rider, BSW (Guest)</b> DMH/DHHS Community Engagement Specialist	<input checked="" type="checkbox"/>

## AGENDA

### 1. Agenda Topic: Call of Meeting to Order

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> <li>Gary called the meeting to order.</li> </ul>		
Conclusions	<ul style="list-style-type: none"> <li>N/A</li> </ul>		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> <li>N/A</li> </ul>			

### 2. Agenda Topic: Approval of the Meeting Agenda

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> <li>Gary asked for any feedback regarding today's agenda, and if there are any topics anyone would like to add.</li> <li>Chuck Hill made a motion to approve the agenda as written; English Albertson seconded.</li> <li>Today's agenda has been unanimously approved by the Provider Council.</li> </ul>		
Conclusions	<ul style="list-style-type: none"> <li>N/A</li> </ul>		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> <li>N/A</li> </ul>			

### 3. Agenda Topic: Review and Approval of the November 18, 2021 Meeting Minutes

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> <li>The November 18, 2021 meeting minutes were reviewed; there were no additions or modifications to be made.</li> <li>English Albertson made a motion to approve the meeting minutes as written; Chuck Hill seconded.</li> <li>Today's meeting minutes have been unanimously approved by the Provider Council as written.</li> </ul>		
Conclusions	<ul style="list-style-type: none"> <li>N/A</li> </ul>		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> <li>N/A</li> </ul>			

### 4. Agenda Topic: Follow up to COVID-19 Vaccine Policy Discussion (Coastal Horizons)

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> <li>As a follow up from our November 18, 2021 meeting discussion about planning for a potential federal vaccine mandate, Margaret Weller-Stargell shared Coastal Horizons' vaccine policy as a template for any Provider Council Member that was interested in creating a vaccine mandate policy, or wanted to see what one looked like.</li> </ul>		
Conclusions	<ul style="list-style-type: none"> <li>N/A</li> </ul>		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> <li>N/A</li> </ul>			

### 5. Agenda Topic: Introduction to New Trillium Staff

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> <li>Drury Fulcher (Diversity, Equity, and Inclusion (DEI) Director) - Drury shared that additional training will be forthcoming for Trillium's providers about Health Equity and Cultural Competency.</li> </ul>		
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	<ul style="list-style-type: none"> <li>Trillium has had a Cultural Competency plan in place for several years and Trillium is required by the state to enact a Cultural Competency plan as part of the Tailored Plan launch.</li> <li>Drury has been working together with other Trillium staff to get the Cultural Competency presentation and program document ready to share with the Provider Council.</li> <li>These will be presented at the March 10, 2022 Provider Council meeting.</li> <li>Sarah Willhite (Training Manager) - Sarah is the training leader for Trillium and is deeply involved in the provider trainings that Trillium offers.</li> <li>Sarah shared information with providers about a free training that Trillium is offering in February 2022 which focuses on mental health aspects of IDD.</li> <li>Sue Ann Forrest (Government Affairs Director) - Sue Ann presented to the Provider Council about the NC General Assembly Budget.</li> </ul>	
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>
<ul style="list-style-type: none"> <li>N/A</li> </ul>		

#### 6. Agenda Topic: Bladen County Update

Presenter(s): Luz Terry

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Trillium received a letter of approval from the state dated November 29, 2021, for the Bladen County transition to go into effect on February 1, 2022.</li> <li>There are information sessions scheduled to take place in Bladen County on January 19, 2022.</li> <li>Links with dates, locations and times can be found on the Trillium Website: <a href="https://www.trilliumhealthresources.org/about-us/bladen-county-realignment">https://www.trilliumhealthresources.org/about-us/bladen-county-realignment</a></li> </ul>	
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>
<ul style="list-style-type: none"> <li>N/A</li> </ul>		

#### 7. Agenda Topic: Clinical Communication Bulletin #024

Presenter(s): Gary Bass

<b>Discussion</b>	<ul style="list-style-type: none"> <li>The Provider Council reviewed Clinical Communication Bulletin #024 and received confirmation from Trillium that this bulletin is not related to the COVID flexibilities.</li> </ul>	
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>
<ul style="list-style-type: none"> <li>N/A</li> </ul>		

#### 8. Agenda Topic: Provider Questions

Presenter(s): Luz Terry / Michelle Martin

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Retainer payments continue to be in place by Trillium as we continue to be in a state of emergency due to the COVID-19 pandemic.</li> </ul>	
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>
<ul style="list-style-type: none"> <li>N/A</li> </ul>		

#### 9. Agenda Topic: Updates from DMH/DD/SAS

Presenter(s): Lisa Jackson

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Lisa gave updates about some leadership changes in the division.</li> </ul>
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	<ul style="list-style-type: none"> <li>There was an update made to Joint Communication Bulletin #J405 to include a web page link.</li> <li>Lisa will share links with the Provider Council to a state report for the tracking of Medicaid Managed Care Claims and contact information for the Provider Ombudsman for Standard Plans.</li> </ul>				
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>				
<b>Action Items</b>	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td>Lisa Jackson</td> <td>Completed 01/13/22</td> </tr> </tbody> </table>	Person(s) Responsible	Deadline	Lisa Jackson	Completed 01/13/22
Person(s) Responsible	Deadline				
Lisa Jackson	Completed 01/13/22				

#### 10. Agenda Topic: Adjourn Meeting

Presenter(s): Gary Bass

<b>Discussion</b>	<ul style="list-style-type: none"> <li>A motion to adjourn the Provider Council meeting was made by Russell Herring; Jennifer Hardee seconded.</li> </ul>				
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>				
<b>Action Items</b>	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	Person(s) Responsible	Deadline		
Person(s) Responsible	Deadline				

Meeting Adjourned

Next Meeting Date: March 10, 2022

(All meetings convene from 10:00 AM - 12:00 PM)

Supporting documents are proprietary and can be accessed by contacting Rasheedah Pittman at:

[Rasheedah.Pittman@TrilliumNC.org](mailto:Rasheedah.Pittman@TrilliumNC.org)

*Respectfully Submitted by:*

*Rasheedah Pittman, Administrative Assistant*

*Secretary to the Provider Council*

Accepted by:  *Gary H. Bass, President*

Date: 03/10/22