



Chair: English Albertson, BS, QP | Chief Strategy Officer | Pride in North Carolina | President of the Provider Council

Date: January 15, 2026

Location: Virtual – Microsoft Teams

Time: 10:00 AM - 12:00 PM

Provider Council Members	Present
Angie Rouse, BS, QP CEO Riverbend Services, Inc.	<input type="checkbox"/>
Ashley Sparks, MSW, LCSW Executive Director – Child & Adolescent Facility Based Crisis Program Alexander Youth Network	<input checked="" type="checkbox"/>
Barry Dixon, MA CEO Dixon Social Interactive Services	<input checked="" type="checkbox"/>
Chris Faulkner, LCSW Group Practice Owner Family Solutions, PLLC	<input checked="" type="checkbox"/>
Debbie Lee Stehling, BS, QP VP of Operations, Long Term Supports and Services Monarch	<input type="checkbox"/>
English Albertson, BS, QP Chief Strategy Officer Pride in North Carolina	<input checked="" type="checkbox"/>
Eric Christian, MA Ed., LCMHC, NCC Director of Behavioral Health Integrations Community Care of North Carolina	<input type="checkbox"/>
Jeannie King, MS Regional Vice President Pinnacle Family Services of NC, LLC	<input checked="" type="checkbox"/>
Jennifer Moore, MA Operations Director A Caring Heart Case Management	<input checked="" type="checkbox"/>
Jerry Earnhardt, MS, LCMHCS, LCMHC Regional Operations Director for Triad Area Daymark Recovery Services	<input checked="" type="checkbox"/>
Joyce Barnes, QP, BS Program Manager Herbert Reid Home, Inc.	<input checked="" type="checkbox"/>
Kerri Erb, QP, MPA Chief Program Officer Autism Society of NC	<input checked="" type="checkbox"/>
Leann Henkel Mid-State CFAC Chairperson Precision Fabrication	<input checked="" type="checkbox"/>
Luanne Welch, BS CEO/President Easter Seals UCP North Carolina & Virginia, Inc. & PORT Health Services, Inc	<input checked="" type="checkbox"/>



Provider Council Members	Present
Margaret Weller-Stargell, BA President & CEO Coastal Horizons Center	☒
Melani Green, LCMHC, LCAS, CCS-I Owner & CEO The M.E. Green House	☒
Natasha Holley, LCSW, LCAS, CCS CEO Integrated Family Services	☒
Patrice Bryant, MS, LCMHC, QS, LCAS-A CEO Yotaron Enrichment Resource Center	☒
Roger Jones VP of Operations, Eastern Region RHA	☒
Ron Rau, BA, MBA President & CEO Alcohol & Drug Services of Guilford, Inc.	☒
Russell Herring CEO AssistedCare at Home	☒
Seslie Roughton, BS, QP Chief Operations Officer - Eastern Region Skill Creations	☒
Steve Hess Chief Program Officer Family Service of the Piedmont, Inc.	☐
Tieka Martin-Green Outreach Coordinator and Consultant The Lighthouse Home	☒
Tonya Fuller-Johnson Owner/CEO Miss Daisy's & Associates/Miss Daisy's Gentlemen of the Future	☒
Victor Moore, PHD Business, MBA Director Progressive Care Services	☒

Trillium Representative Attendees (Present)
Amanda Outlaw Associate Vice President of Network Accreditation & Policies
Brooke Mickelson Director of Program Coordination
Chauncey Dameron Provider Relations and Engagement Manager
Jamie Robertson Provider Relations Administrative Assistant
Casey Everette Provider Relations Administrative Assistant
Meagan Evans Hospital Consultant

**1. Agenda Topic: Call of Meeting to Order and Reminder about Recording Software
Presenter(s): English Albertson**

Discussion	English called the meeting to order and also reminded all meeting attendees that the use of Artificial Intelligence (AI) features including, but not limited to, programs and/or apps to assist with transcription and/or recording of this meeting is not permitted.		
Conclusions	N/A		
Action Items	Person(s) Responsible		Deadline
• N/A	N/A		N/A

**2. Agenda Topic: Establish Quorum
Presenter(s): English Albertson**

Discussion	Jamie conducted a roll call to establish a quorum		
Conclusions	A quorum was established.		
Action Items	Person(s) Responsible		Deadline
N/A	N/A		N/A

**3. Agenda Topic: Approval of Meeting Agenda
Presenter(s): English Albertson**

Discussion	Ron Rau made a motion to approve today's meeting agenda as written; Jerry Earnhardt seconded the motion. Today's meeting agenda was unanimously approved by the Provider Council.		
Conclusions	N/A		
Action Items	Person(s) Responsible		Deadline
• N/A	N/A		N/A

**4. Agenda Topic: Final Vote of November, 2025 Meeting Minutes
Presenter(s): English Albertson**

Discussion	Jeannie King made a motion to approve the July 10,2025 meeting minutes; Luanne Welch second the motion.		
Conclusions	November 2025 was approved.		
Action Items	Person(s) Responsible		Deadline
• N/A	N/A		N/A

5. Agenda Topic: Public Comments**Presenter(s): English Albertson**

Discussion	No public comments were made.	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
• N/A	N/A	N/A

6. Agenda Topic: Trillium Provider Council Comments/Concerns**Presenter(s): Provider Council Members**

Discussion	The Provider Council members did not report any comments or concerns.	
Conclusions		
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

7. Agenda Topic: ECU Health Behavioral Health Hospital Presentation:**Presenter(s): Tyler Davis, MSN, RN-BC| Chief Executive Officer**

Discussion	Tyler shared updates on the new behavioral health hospital, which opened in December after a ribbon cutting in August. The 96,000-square-foot facility currently operates one adult inpatient unit and has admitted about 20 patients. The hospital will expand to six units with 144 beds, offering inpatient, intensive outpatient, and partial hospitalization services, as well as therapies like ECT and TMS. Future plans include units for children/adolescents, geriatric patients, dual diagnoses, and specialized programs for veterans and first responders. Admissions are available 24/7, and the hospital emphasizes trauma-informed, holistic care with structured programming and alternative therapies.	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
Presentation will be sent to the Council.	Tyler Davis AND Jamie Robertson	N/A

8. Agenda Topic: BHUC

Presenter(s): Natasha C. Holley, MSW, LCSW, LCAS, CCS| Chief Executive Officer

Discussion	<p>• Natasha Holley, CEO of Integrated Family Services, introduced the new Behavioral Health Urgent Care (B-Hub) located in Greenville, NC. The center opened on November 6, 2025, and is funded by Trillium Health Resources. Its purpose is to provide a safe, community-based alternative to emergency departments for individuals experiencing behavioral health crises related to mental health, substance use, or IDD. The B-Hub operates 24/7 and offers triage, crisis assessment, short-term stabilization, and observation for up to 23 hours, along with case management and referrals. The facility includes 12 chairs, showers, clothing, and meals, and serves individuals age four and older regardless of insurance status. Natasha emphasized the need to shift community mindset from calling 911 or visiting the ER to using crisis services like 988 and mobile crisis teams.</p> <p>While law enforcement utilization of the center is currently low, efforts are underway to strengthen partnerships through education, CIT training, and leadership engagement. Natasha also noted plans to explore a referral process for enhanced service providers. She invited members to tour the facility and announced her decision to step down from the Provider Council but will remain involved and provide updates.</p>		
Conclusions	N/A		
Action Items	Person(s) Responsible	Deadline	
N/A	N/A	N/A	

9. Agenda Topic: Trillium Training Updates

Presenter(s): Brooke Mickleson

Discussion	<p>Brooke Mickelson, Director of Program Coordination at Trillium, provided updates on upcoming trainings and events for 2026. She announced that all simulations will now offer sign language interpretation, with early registration required. Brooke highlighted several initiatives, including reentry simulations scheduled across multiple counties, supporting children early simulations in Brunswick and Anson counties, and post-disaster simulations planned for coastal areas such as Carteret, Onslow, Columbus, and Dare counties.</p>
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	She also shared details about summits and symposiums under the new “Your Health Matters” campaign, covering topics like human trafficking, eating disorders, nutrition and IDD, and fetal alcohol spectrum disorder. Additionally, Brooke introduced Community Resiliency Model training, an evidence-based program designed to improve well-being for those supporting others, with sessions planned in Williamston and Asheboro.	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

10. Agenda Topic: Subcommittee Reports

Presenter(s): English Albertson/ Jerry Earnhardt/ Chris Faulkner

Discussion	<p>English Albertson provided updates on the subcommittee’s progress. The subcommittee did not meet yesterday but focused on regrouping and reviewing tasks for the year. Most of the initial tasks have been addressed, with only a few remaining items to finalize. One of the key priorities is the revision of the bylaws, which is currently in progress. A final draft is expected to be ready by the next meeting.</p> <p>English also shared updates regarding Council membership. Natasha has stepped down from the Provider Council, and Debbie, the Monarch representative, has also resigned due to a career change. Although Debbie is no longer contracted with Trillium, she expressed interest in remaining involved and may participate as a sponsor at the NC Tide Conference. These changes leave two vacant positions, and the subcommittee will review whether the current group size is appropriate.</p> <p>Looking ahead, the goal is to present all updates and answer questions by the March 12 meeting. Additional subcommittees may be formed in the future to address new priorities. English also discussed the need to establish a nomination committee. Two volunteers have already committed: Cecily from the Northern Region and Barry from the North Central Region. Three more volunteers are needed from the Mid-State, Southern, and South Central regions. A membership list will be prepared and sent to Jamie for distribution so members can identify their region and volunteer accordingly.</p>
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Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

11. Agenda Topic: Local and State Agency Updates

Presenter(s): IDD: Kerri Erb, Council Member

Benchmarks: Angie Rouse, Council Member

Discussion	<p>Kerri Erb shared updates on upcoming Legislative Oversight Committee hearings for the Division and Medicaid scheduled for next Tuesday. She noted recent advocacy efforts across populations regarding rates and policy changes, with Trillium providing clear communication on updates. Key topics include ABA services (RBBHT), with feedback on a department paper submitted in November and pending next steps, as well as public comments on the Olmstead plan, which closed in December. Kerri emphasized ongoing education around care management and provider requirements to prevent service or reimbursement lapses. Communication remains strong, and these issues continue to be the primary focus.</p> <p>Angie reported that Benchmarks led advocacy efforts in November and December regarding Medicaid rate cuts, uniting multiple associations and filing legal action that resulted in a temporary restraining order. She noted that funds were available to maintain rates through April 2026, and legislators were unhappy with DHHS’s handling of the cuts, which may lead to future restrictions on such decisions. DHHS is working to refund recouped funds, though the process will take time. Angie also highlighted upcoming federal changes under HR1, which could significantly impact Medicaid eligibility and operations, stressing the need for continued provider awareness and advocacy.</p>	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

12. Agenda Topic: Provider Opportunities and Updates

Presenter(s): Chauncey Dameron

Discussion	The upcoming Provider Forum is scheduled for January 14th. A survey link was sent in December to all behavioral health Medicaid Direct contracted providers to gather input on topics and information needs for the forum. Members are encouraged to complete the survey, which includes an open-ended section for additional suggestions. The forum will focus on providing educational information, updates, and addressing service gaps within the network. The most current information on service gaps and opportunities will be shared at the forum and brought back to the next Council meeting.	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

13. Agenda Topic: Meeting Adjournment

Presenter(s): English Albertson

Discussion	Jerry Earnhardt made a motion to adjourn the meeting; Luann Welch seconded the motion. The motion was unanimously approved by the Provider Council.	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

NEXT MEETING DATE: MARCH 12, 2025

(Meetings convene from 10:00 AM - 12:00 PM)

Supporting documents are proprietary and can be requested by contacting the Provider Council Secretary. Please send any topics you would like discussed at upcoming meetings to Jamie.

Respectfully Submitted by:

Jamie Robertson (Administrative Assistant) / Secretary to the Trillium Provider Council