

# **Provider Network Council Meeting Minutes**

Date January 11, 2018

Meeting Called By	Glenn Simpson, Chairperson				
Type of Meeting	Face to	Face And WebEx			
		ATTENDEES			
NAME	Present	NAME	Present	NAME	Present
Glenn Simpson, MBA MA NCC Vidant Health Medical Center Administrator-Behavioral Health		Margaret Stargell, BA Coastal Horizons Center CEO		Cindy Ehlers, MS LPC Trillium Health Resources VP Clinical Operations	
Tom Savidge, MSW PORT Health, CEO		Jane St. John, MA LPA Delta Behavioral Owner & Clinical Director		Deborah Raynor, M.Ed. Network Development Director	
English Albertson, BS QP Monarch, Program Operations Director		Garrett Taylor, MPA Uplift, Owner		Julie Brinson, M.Ed. Trillium Health Resources Network Operations Manager	
Gary Bass, MSW LCSW Pride in NC, CEO		Debra Vuocolo, RN BSN RHA, VP of Operations	⊠ phone		
Paul Hackmann, MA Skill Creations, Inc., CEO	⊠ phone	Mary B. Williams, BA NHRMC Administrator-Behavioral Health	⊠ phone	Jason Rice Trillium Health Resources Network Contract Mgr.	
Russell Herring, BSBA Assisted Care, CEO	⊠ phone	Brandon Golder, <i>guest</i> RHA		Dennis Williams Trillium Health Resources Network Contract Mgr.	
Amber Seneres, LPC Life Wellness Counseling, Owner	⊠ phone	Lisa Jackson, <i>guest</i> DMH/DHHS MCO Liaison			

## AGENDA

The meeting was called to order by Glenn Simpson, Provider Council Chairperson, at 2:00 pm.

#### 1. Agenda topic: Approval of November 9, 2017 Meeting Minutes Presenter(s): Glenn Simpson

Discussion	Glenn Simpson asked for approval of the November, 2017 meeting
	minutes of the Provider Council.
	The minutes were approved. The motion to accept was made by Tom
	Savidge, seconded by Glenn Simpson.

#### 2. Agenda topic: Trillium Network Update and Reports Presenter(s): Cindy Fhlers

Presenter(s): Cinc	dy Enlers
Discussion	<ul> <li>Cindy announced RFP for ACTT was awarded to RI International</li> </ul>
	<ul> <li>Seven RFPs for Medicaid only have been approved for recruitment based</li> </ul>
	on gaps and needs.
	<ul> <li>New alternative definitions have been implemented. Child First has</li> </ul>
	implemented a new service definition and are currently serving 500



	<ul> <li>children across our network area. The Community Living service definition has also been implemented in lieu of ICFID.</li> <li>Trillium has a new network directory available on their website with more information accessible to providers.</li> <li>Onsite monitoring reviews for LIP and LIP groups have been adjusted to three years or more, unless there are outliers.</li> <li>Providers with a consumer specific agreement (CSA) with five or more members on the agreement will be converted over to a contract.</li> <li>The TCLI Initiative Pilot Proposal for the Transition Diversion was recently presented to DHHS and DOJ.</li> <li>The Network dashboard report was distributed as requested by the Provider Council.</li> </ul>
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3. Agenda topic: Fees for release/printing of medical record information to agencies Presenter(s): Tom Savidge

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Discussion	Tom Savidge discussed the need to begin charging for the
	release/printing of medical record information requested by agencies.
	Tom recommended to the Provider Council that this practice be adopted
	across our total Network and endorsed by our group.
	A motion by Glenn Simpson was made to move forward with this request
	in an advisory capacity for the Provider network. All members present
	are in agreement.
	<ul> <li>A workgroup headed by Tom Savidge will research policies and</li> </ul>
	procedures, including legislation and business practices among other
	organizations. The workgroup will review their findings on this topic at the
	next Provider Council meeting in March.

4. Agenda topic: Interpreter Services Update Presenter(s): Deb Vuocolo

<ul> <li>Deb Vuocolo updated the council on the companies reviewed as providers of interpretive language services at an earlier date - Stratos and Language Line.</li> <li>The Provider Council were in agreement to survey provider agencies on interpreter conciler.</li> </ul>	Presenter(s): L	
out to the Network.	Discussion	<ul> <li>providers of interpretive language services at an earlier date - Stratos and Language Line.</li> <li>The Provider Council were in agreement to survey provider agencies on interpreter services. Trillium was asked to assist with getting this survey</li> </ul>

5. Agenda topic: Provider Network Interest in EHR Presenter(s): Glenn Simpson

Presenter(s): Gle	enn Simpson
Discussion	• The council discussed the need for the Provider Network EHR. Managed
	care will require the use of EHR.
	• Cindy Ehlers agreed to speak with Mike Lewis, Chief Information Officer,
	of Trillium concerning project EHR.
	Tom Savidge agreed to proceed with checking into the HIE or EHR.

### 6. Agenda topic: Issues when providers discharge patients to hospitals

Presenter(s):	Glenn Simpson
Discussion	This topic was tabled until the March meeting due to time.

7. Agenda topic: Discussion on requested provider distribution lists - clarity as Provider Council Presenter(s): Glenn Simpson

Discussion	• The Provider Council voting members present were polled on the need to
	pursue the requested distribution lists for the Provider Council.
	<ul> <li>The majority present voted no.</li> </ul>

8. Agenda topic: Trillium Health Resources Update on Opioid Efforts Presenter(s): Cindy Ehlers

Discussion	• Cindy Ehlers updated the council on the funding received for treatment	
	and services for consumers using opioids.	
	<ul> <li>The funding supplied by the state will be depleted by the end of</li> </ul>	
	February. At this time it is not known if additional funding will be given.	

 9. Agenda topic: Provider Council Attendance Presenter(s): Glenn Simpson
 Discussion

 This topic was tabled until the March meeting due to time.

10. Agenda topic:	Nomination Request for Kerri Erb, Autism Society, to the Provider Council
Drocontor(a);	Clonn Simnson

Presenter(s):	Glenn Simpson
Discussion	<ul> <li>Glenn Simpson reviewed the nomination form for Kerri Erb of the Autism Society to join the Provider Council.</li> <li>It was decided that Kerri would join the council as an At-Large member at this time, with anticipation of a term membership becoming available July, 2018.</li> <li>All members present were in agreement with Kerri Erb joining the Provider Council.</li> </ul>
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11. Agenda topic: Next Provider Council Meeting

Discussion	<ul> <li>The next Provider Council Meeting will take place on March 8, 2018,</li> </ul>
	10:00 am-12:00 pm, at the Trillium office, 201 W. 1 <sup>st</sup> St., Greenville.

Meeting Adjourned

Respectfully submitted by Ann Singleton. Administrative Assistant