



Provider Network Council Meeting Minutes

Date March 8, 2018

Meeting Called By	Glenn Simpson, Chairperson				
Type of Meeting	Face to Face And WebEx 10:00 am - 12:00 pm				
ATTENDEES					
NAME	Present	NAME	Present	NAME	Present
Glenn Simpson, MBA MA NCC Vidant Health Medical Center Administrator-Behavioral Health	<input checked="" type="checkbox"/>	Margaret Stargell, BA Coastal Horizons Center CEO	<input checked="" type="checkbox"/> <i>phone</i>	Cindy Ehlers, MS LPC Trillium Health Resources VP Clinical Operations	<input checked="" type="checkbox"/>
Tom Savidge, MSW PORT Health, CEO	<input type="checkbox"/>	Jane St. John, MA LPA Delta Behavioral Owner & Clinical Director	<input type="checkbox"/>	Kristine Brewington, MS LPC Trillium Health Resources Network Services Manager	<input checked="" type="checkbox"/>
English Albertson, BS QP Monarch, Program Operations Director	<input checked="" type="checkbox"/>	Garrett Taylor, MPA Uplift, Owner	<input type="checkbox"/>	Julie Brinson, M.Ed. Trillium Health Resources Network Operations Manager	<input checked="" type="checkbox"/>
Gary Bass, MSW LCSW Pride in NC, CEO	<input checked="" type="checkbox"/>	Debra Vuocolo, RN BSN RHA, VP of Operations	<input checked="" type="checkbox"/>	Dennis Williams Trillium Health Resources Network Contract Manager	<input checked="" type="checkbox"/>
Paul Hackmann, MA Skill Creations, Inc., CEO	<input type="checkbox"/>	Mary B. Williams, BA NHRMC Administrator-Behavioral Health	<input type="checkbox"/>	Jason Rice Trillium Health Resources Network Contract Manager	<input checked="" type="checkbox"/>
Russell Herring, BSBA Assisted Care, CEO	<input checked="" type="checkbox"/> <i>phone</i>	Brandon Golder, <i>guest</i> RHA	<input checked="" type="checkbox"/>	Sandy Shirtz, <i>guest</i> PORT Health, CFO	<input checked="" type="checkbox"/>
Amber Seneres, LPC Life Wellness Counseling, Owner	<input checked="" type="checkbox"/> <i>phone</i>	Lisa Jackson, <i>guest</i> DMH/DHHS MCO Liaison	<input checked="" type="checkbox"/>	Nicole Benjamin, <i>guest</i> Healthy Transformations Rocky Mount, NC	<input checked="" type="checkbox"/>
Kerri Erb Autism Society of NC Chief Program Officer	<input checked="" type="checkbox"/>				

AGENDA

The meeting was called to order by Glenn Simpson, Provider Council Chairperson, at 10:00 am.

1. Agenda topic: Approval of January 11, 2018 Meeting Minutes

Presenter(s): Glenn Simpson

Discussion	<ul style="list-style-type: none"> Glenn Simpson asked for approval of the January, 2018 meeting minutes of the Provider Council. The minutes were approved. The motion to accept was made and seconded.
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2. Agenda topic: Trillium Network Update and Reports

Presenter(s): Cindy Ehlers

Discussion	<ul style="list-style-type: none"> Cindy Ehlers updated the Council on the Standard Plan and the Tailored Plan issued by DMA and the policies to be followed.
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	<ul style="list-style-type: none"> The new Super Measures - procedures for clients in fulfilling their follow up appointments with their health care. Once final validation is received from DMA, Trillium will pass this information on to the providers. Cindy reported the Incedo platform is continuing implementation with Care Coordination.
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3. Agenda topic: TCLI Pilot for Diversion from ACH

Presenter(s): Cindy Ehlers

Discussion	<ul style="list-style-type: none"> Cindy Ehlers reviewed the TCLI Pilot for Diversion from Adult Care Homes. Trillium's plan was selected by DMH to pilot the TCLI Diversion from ACH.
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4. Agenda topic: Fees for release/printing of medical record information to agencies

Presenter(s): Sandy Shirtz (*on behalf of Tom Savidge*)

Discussion	<ul style="list-style-type: none"> Tom Savidge was unable to attend. Sandy Shirtz, CFO of PORT, attended the meeting on his behalf. Sandy distributed a letter written by Tom in regard to the charging of fees for the printing of medical record information for agencies such as DSS, attorneys, etc. Sandy reported on the policies and procedures in practice on the charging of fees among other organizations. Glenn Simpson asked for a vote to support the request by PORT Health to implement a policy across the network to charge a fee for providing copies of patient's health records to agencies such as attorneys, DSS, etc., but at no charge for patient requests. All council members in attendance voted to approve with only one disapprove. All were in agreement to reserve the right to charge on a case by case basis if needed.
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5. Agenda topic: Interpreter Services Update

Presenter(s): Deb Vuocolo

Discussion	<ul style="list-style-type: none"> Deb Vuocolo presented the survey question to be sent out to the provider network in regard to the need for interpreter services. The motion to approve and proceed with the survey with the intent to determine need was made and seconded. Trillium will assist with getting this survey out to the Network. Deb will report on the outcome of the survey at the July 12, 2018, Provider Council meeting.
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6. Agenda topic: Provider Network Interest in EHR Update

Presenter(s): Cindy Ehlers

Discussion	<ul style="list-style-type: none"> This agenda item will be tabled until the next meeting. Cindy Ehlers will contact Mike Lewis, Chief Information Officer of Trillium, regarding EHR and put him in touch with Glenn Simpson to discuss Epic light options . Tom Savidge will be notified to proceed with checking into the HIE or EHR and report at the next meeting.
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7. Agenda topic: Care Coordination

Presenter(s): Glenn Simpson

Discussion	<ul style="list-style-type: none"> Upon discussion with Glenn Simpson (<i>Vidant</i>) and Jason Rice (<i>Trillium</i>), it was determined that calls from the Vidant ER during off hours (<i>weekends/evenings</i>) to the Trillium Access to Care phone line for assistance, should be a request to speak with a clinician and not a care coordinator. A Trillium clinician is available 24/7. Care coordinators are not available 24/7.
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8. **Agenda topic:** Issues when providers discharge patients to hospitals
Presenter(s): Glenn Simpson

Discussion	<ul style="list-style-type: none"> Glenn Simpson asked the council for suggestions or help regarding the situation of patients being discharged out of a group home and dropped off at the hospital ER. State rules and regulations dealing with this issue were reviewed.
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9. **Agenda topic:** The Healing Place Update
Presenter(s): Cindy Ehlers

Discussion	<ul style="list-style-type: none"> New Hanover County has agreed to fund the building of the Healing Place in Wilmington, NC. Trillium has donated the land for the project.
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10. **Agenda topic:** Upcoming Provider Network Council Terms
Presenter(s): Glenn Simpson

Discussion	<ul style="list-style-type: none"> Glenn announced the upcoming terms expiring on the Provider Council members list. Due to a lack of time, this agenda item will be moved to the next meeting. Glenn requested the council plan to devote a large part of the next meeting to this topic. Voting council members were asked to recommend nominees to fill the upcoming vacancies on July 1, 2018.
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11. **Agenda topic:** Provider Council Member Attendance
Presenter(s): Glenn Simpson

Discussion	<ul style="list-style-type: none"> Glenn Simpson approached the council with the subject of member attendance as required in the Provider Council By-laws. The By-laws state “. . . <i>If two consecutive meetings are missed without notice or a pattern of absences occurs for a member of the Council, the PC may require the representative to resign.</i>” More discussion will follow in the next scheduled meeting.
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12. **Agenda topic:** Next Provider Council Meeting
Presenter(s): Glenn Simpson

Discussion	<ul style="list-style-type: none"> The next Provider Council Meeting will take place on May 10, 2018, 10:00 am-12:00 pm, at the Trillium office, 201 W. 1st St., Greenville.
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Meeting Adjourned

Respectfully submitted by Ann Singleton, Administrative Assistant