



Chair: English Albertson, BS, QP | Chief Strategy Officer | Pride in North Carolina | President of the Provider Council

Date: March 12, 2026

Location: Virtual – Microsoft Teams

Time: 10:00 AM - 12:00 PM

Provider Council Members	Present
Angie Rouse, BS, QP CEO Riverbend Services, Inc.	<input type="checkbox"/>
Ashley Sparks, MSW, LCSW Executive Director – Child & Adolescent Facility Based Crisis Program Alexander Youth Network	<input checked="" type="checkbox"/>
Barry Dixon, MA CEO Dixon Social Interactive Services	<input checked="" type="checkbox"/>
Chris Faulkner, LCSW Group Practice Owner Family Solutions, PLLC	<input checked="" type="checkbox"/>
Debbie Lee Stehling, BS, QP VP of Operations, Long Term Supports and Services Monarch	<input type="checkbox"/>
English Albertson, BS, QP Clinical Director Pride in North Carolina	<input checked="" type="checkbox"/>
Eric Christian, MA Ed., LCMHC, NCC Director of Behavioral Health Integrations Community Care of North Carolina	<input type="checkbox"/>
Jeannie King, MS Regional Vice President Pinnacle Family Services of NC, LLC	<input checked="" type="checkbox"/>
Jennifer Moore, MA Operations Director A Caring Heart Case Management	<input checked="" type="checkbox"/>
Jerry Earnhardt, MS, LCMHCS, LCMHC Regional Operations Director for Triad Area Daymark Recovery Services	<input checked="" type="checkbox"/>
Joyce Barnes, QP, BS Program Manager Herbert Reid Home, Inc.	<input checked="" type="checkbox"/>
Kerri Erb, QP, MPA Chief Program Officer Autism Society of NC	<input checked="" type="checkbox"/>
Leann Henkel Mid-State CFAC Chairperson Precision Fabrication	<input checked="" type="checkbox"/>
Luanne Welch, BS CEO/President Easter Seals UCP North Carolina & Virginia, Inc. & PORT Health Services, Inc	<input checked="" type="checkbox"/>



Provider Council Members	Present
Margaret Weller-Stargell, BA President & CEO Coastal Horizons Center	☒
Melani Green, LCMHC, LCAS, CCS-I Owner & CEO The M.E. Green House	☒
Natasha Holley, LCSW, LCAS, CCS CEO Integrated Family Services	☒
Patrice Bryant, MS, LCMHC, QS, LCAS-A CEO Yotaron Enrichment Resource Center	☒
Roger Jones VP of Operations, Eastern Region RHA	☒
Ron Rau, BA, MBA President & CEO Alcohol & Drug Services of Guilford, Inc.	☒
Russell Herring CEO AssistedCare at Home	☒
Seslie Roughton, BS, QP Chief Operations Officer - Eastern Region Skill Creations	☒
Steve Hess Chief Program Officer Family Service of the Piedmont, Inc.	☐
Tieka Martin-Green Outreach Coordinator and Consultant The Lighthouse Home	☒
Tonya Fuller-Johnson Owner/CEO Miss Daisy's & Associates/Miss Daisy's Gentlemen of the Future	☒
Victor Moore, PHD Business, MBA Director Progressive Care Services	☒

Trillium Representative Attendees (Present)
Amanda Outlaw Associate Vice President of Network Accreditation & Policies
Brooke Mickelson Director of Program Coordination
Chauncey Dameron Provider Relations and Engagement Manager
Jamie Robertson Provider Relations Administrative Assistant
Casey Everette Provider Relations Administrative Assistant
Meagan Evans Hospital Consultant

**1. Agenda Topic: Call of Meeting to Order and Reminder about Recording Software
Presenter(s): English Albertson**

Discussion	English called the meeting to order and also reminded all meeting attendees that the use of Artificial Intelligence (AI) features including, but not limited to, programs and/or apps to assist with transcription and/or recording of this meeting is not permitted.		
Conclusions	N/A		
Action Items	Person(s) Responsible		Deadline
N/A	N/A		N/A

**2. Agenda Topic: Establish Quorum
Presenter(s): English Albertson**

Discussion	Jamie conducted a roll call to establish a quorum		
Conclusions	A quorum was established.		
Action Items	Person(s) Responsible		Deadline
N/A	N/A		N/A

**3. Agenda Topic: Approval of Meeting Agenda
Presenter(s): English Albertson**

Discussion	Jerry Earnhardt made a motion to approve today's meeting agenda as written. Ashley Sparks seconded the motion. Today's meeting agenda was unanimously approved by the Provider Council.		
Conclusions	N/A		
Action Items	Person(s) Responsible		Deadline
N/A	N/A		N/A

**4. Agenda Topic: Final Vote of January 2026 Meeting Minutes
Presenter(s): English Albertson**

Discussion	Jennifer Moore made a motion to approve the July 10,2025 meeting minutes; Ashley Spark second the motion.		
Conclusions	January 2026 minutes were unanimously approved by the Provider Council.		
Action Items	Person(s) Responsible		Deadline

N/A		N/A	N/A
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5. Agenda Topic: Public Comments

Presenter(s): English Albertson

Discussion	No public comments were made.		
Conclusions	N/A		
Action Items	Person(s) Responsible	Deadline	
N/A	N/A	N/A	

6. Agenda Topic: Trillium Provider Council Comments/Concerns

Presenter(s): Provider Council Members

Discussion	The Provider Council members did not report any comments or concerns.		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
N/A	N/A	N/A	

7. Agenda Topic: Daymarks BHUC

Presenter(s): Jordan Hemmings, [Daymark Recovery Services, Inc.] Regional BHUC Program Director

Discussion	<p>Jordan Hemmings provided an overview of Daymark’s seven Behavioral Health Urgent Care centers (BHUCs), including those operated by Trillium in Richmond and Asheboro. She explained that BHUCs function similarly to outpatient centers but allow clients to stay up to 23 hours if needed.</p> <p>Clients receive a Comprehensive Clinical Assessment, and clinicians determine whether outpatient services or observation/referral for crisis stabilization is needed. BHUC staff can assist with medical screenings, vitals, referrals, and transportation. Some locations offer additional support, such as help with Medicaid, disability applications, or food assistance.</p> <p>Jordan shared recent volume data:</p>
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	<ul style="list-style-type: none"> • Richmond BHUC: 98 walk-ins last month, mostly outpatient needs; 19 referred to facility-based crisis and 44 to outpatient services. • Asheboro BHUC: 213 walk-ins in February; 89 outpatients, 59 to facility-based crisis, with the remainder referred to other community services. 		
Conclusions	N/A		
Action Items	Person(s) Responsible	Deadline	
		N/A	

8. Agenda Topic: NC Fields Program

Presenter(s): Yesenia Cuello and Melissa Castillo NC FIELD

Discussion	<p>Yesenia Cuello and Melissa Castillo presented an overview of NC FIELD, a grassroots nonprofit serving rural eastern NC. Yesenia explained that the organization was founded in 2009 and became a 501(c)(3) in 2012. NC FIELD focuses on education, leadership, dignity, and reducing inequities affecting farmworkers, especially undocumented workers. Their work is guided by community input and centers on improving access to health, resources, and culturally relevant support.</p> <p>Their vision includes increasing representation, improving systems of care, strengthening language access, and recognizing the contributions of marginalized communities.</p> <p>Melissa reviewed their outreach efforts, which rely heavily on flexible evening and weekend hours because many workers cannot take time off. Outreach sites include local churches, migrant labor camps, and large community gathering areas like the Brightleaf Flea Market. They host monthly community meetings and seasonal food distributions, reaching thousands of families.</p> <p>The team shared data from migrant labor camp assessments showing high levels of isolation, transportation barriers, food insecurity, and social determinants of health challenges. Alcohol access and exploitation within isolated camps were</p>
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	<p>noted concerns. Greene and Sampson Counties showed the highest levels of need.</p> <p>NC FIELD also provides bilingual, culturally competent evening addiction and mental health support, filling gaps where formal services are unavailable. Stigma and logistical barriers remain major challenges, but mental health awareness is slowly increasing.</p> <p>Food insecurity continues to be a critical issue. Their seven-month seasonal food distribution program serves more than 10,000 individuals, offering healthy, culturally relevant foods sourced from the Food Bank of Central & Eastern NC (Wilmington branch). Community members help prepare and distribute food, and home deliveries are done for those without transportation.</p> <p>Their Trillium-funded mobile unit transports food, supplies, and equipment to outreach sites and migrant camps.</p> <p>Upcoming events include a community meeting on March 31 at the Goldsboro site (5–8 PM) and the next food distribution on April 2 in Mount Olive. Volunteers are welcome, even if not bilingual.</p> <p>When asked about current needs, the team said they need volunteers, provider partnerships, and flexible mental health and addiction services to better support individuals with complex needs.</p>		
Conclusions	N/A		
Action Items	Person(s) Responsible	Deadline	
N/A	N/A	N/A	

9. Agenda Topic: Board Meeting Updates

Presenter(s): Englis Albertson

Discussion	<p>English Albertson shared updates from the February 26 Trillium Board Meeting. Highlights included the ribbon cutting for Greene County’s first inclusive playground, funded through Trillium’s Let’s Play Together initiative. She</p>
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	<p>also reported on Trillium’s participation in the Eye-to-Eye conference, receipt of several Innovation Awards, and attendance at a mental health legislative breakfast focused on resilience and trauma-informed care.</p> <p>She noted upcoming Thrive Local luncheons across the regions in March and provided updates on statewide rural health initiatives, housing support programs, and findings from the NC Health Disparities Report. Governor Stein’s Executive Order 33 was also mentioned, aimed at improving coordination between behavioral health and the criminal justice system.</p> <p>English shared that the Board recently held a retreat in Greensboro, including a tour of Victory Junction, an accessible camp for individuals with disabilities.</p> <p>She reminded members that CFAC Legislative Day is scheduled for May 12 and encouraged anyone interested to contact Jamie for more information.</p>	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

10. Agenda Topic: Training Updates

Presenter(s): Brooke Mickleson

Discussion	<p>Brooke Mickelson provided an overview of upcoming simulation events and training. She announced several re-entry simulations scheduled throughout the year, including events in Bertie, Northampton, and Lenoir counties, with plans underway for additional sessions in Onslow and Columbus counties. She also outlined the Supporting Children Early simulations, which will be held in Anson, Scotland, Greene, Bladen, and Robeson counties due to high demand. Brooke reported an expanded schedule for Post-Disaster Simulations, with events planned across multiple counties from May through October, including Onslow, Dare, Columbus, Lenoir, Lee, and Robeson. She highlighted the Your Health Matters summits, noting that the</p>
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	Asheboro event is nearly full and that another symposium focused on alcohol and fetal alcohol spectrum disorders will be held in Washington in April; both events will offer ASL and Spanish interpretation. Finally, she shared information on upcoming Community Resiliency Model (CRM) trainings, which are open to the public and tend to fill quickly due to limited space.	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

11. Agenda Topic: Provider Survey

Presenter(s): **IDD: Julie Kokocha, Associate Vice President of Network Accountability and Chauncey Dameron, Associate Vice President of Provider Engagement and Satisfaction**

Discussion	Julie had a last-minute conflict and was unable to attend. Chauncey informed the council that he would place the survey link in the chat, and Jamie Robertson will send an email requesting input for the Provider Satisfaction Survey. https://www.surveymonkey.com/r/728FV9Z	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
Jamie Robertson will send link via email.	Jamie Robertson	asap

12. Agenda Topic: Trillium Training Updates

Presenter(s): **Director of Program Coordination**

Discussion	Brooke Mickelson, Director of Program Coordination, provided an update on upcoming events. She noted that her team manages simulation events, summits, and symposiums, and she would also be sharing information from Trillium's facilitation team regarding community training. She began with the re-entry simulations, announcing an upcoming event in Bertie County at the Roundtree Temple of Praise. Although the location is near Ahoskie, it falls within Bertie County. Sign	
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language interpretation will be available due to participant requests, and registration will remain open until the day before the event for anyone needing that service. Additional re-entry simulations are scheduled for Northampton County in April, where the DSS Director has historically been highly supportive by using the event as a staff training day. In May, the team will hold an event in Lenoir County in Kinston, which will feature a guest speaker, Melissa Radcliffe, who works with children of incarcerated parents. Lunch will be served at this session, and its schedule will differ slightly from typical events. Plans are also underway for events in Onslow County and Columbus County later in the year.

Brooke then reviewed the Supporting Children Early Simulations. In April, the team will return to Anson County after a re-entry simulation last year, following a request from the community to offer this alternate simulation. Additional sessions are being planned for Scotland County in July, Greene County in August, Bladen County in October, and Robeson County in November. She noted the strong demand for this simulation model in 2026. Moving to the post-disaster simulations, Brooke shared that Onslow County will host an event in May during Hurricane Preparedness Week, with the possibility of adding another event in Carteret County pending venue confirmation. Dare County will host in June, weather permitting, followed by Columbus County (date pending), Lenoir County in July, Lee County in September, and Robeson County in October. She encouraged participation from anyone who has not yet attended one of these newer simulation offerings.

Brooke continued with updates on the Your Health Matters summits and symposiums. The Asheboro event scheduled for the following week is nearly at capacity, with a firm limit of 100 participants. She recommended registering as soon as possible for anyone planning to attend. In April, the team will hold the Alcohol and Fetal Alcohol Spectrum Disorder Awareness Symposium in Washington. Both events will offer ASL and **Spanish interpretation. Finally, she reviewed the Community Resiliency Model (CRM) trainings offered by Trillium's facilitation team. These sessions, originally created for internal staff development, are now open to the public. The March and April dates remain available, though enrollment**

	is limited and tends to fill quickly. Brooke concluded by noting she would review the chat for any submitted questions.	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

13. Agenda Topic: Subcommittee Reports

Presenter(s): English Albertson

Discussion	<p>The subcommittee report was presented by Chris Faulkner, who provided an overview of recent updates and revisions to the Provider Council bylaws. He explained that council members serve three-year terms and may complete one additional consecutive term for a total of six years before rotating off and reapplying if interested in returning. To avoid large numbers of members rotating off at once, the council is divided into three groups with staggered cycles beginning in 2024, 2025, and 2026. Chris noted that these updates are important due to the combined service area of the former Sandhills, Eastpointe, and Trillium regions, which now covers more than 60 counties. The council aims to ensure provider representation across six key categories: IDD, mental health, substance use, LIPs, medical/primary care, and hospitals. As part of the revisions, the council size will increase from fifteen to thirty-five members. Attendance expectations were also clarified: members may not have more than two consecutive unexcused absences and must notify the administrative assistant in advance if they must miss a meeting. Acceptable reasons for an excused absence include medical reasons, family emergencies, and civic duties.</p> <p>Additional clarification was provided regarding the nomination process and steps being taken to update and right-size the council for regional representation. Members rotating off in upcoming years will be determined, likely by a random drawing, and anyone interested in continuing may reapply through the application process once positions</p>
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	<p>are posted publicly. Applications will be advertised through the website and provider forums to allow fair opportunity for all providers. Jamie shared regional assignments based on application information, noting that adjustments can be made if a member’s region or disability focus was documented incorrectly. Updated regional lists will be sent out with the meeting minutes for review. During the discussion, a minor correction to a member’s listed information was noted for revision. Before closing the report, the committee requested additional volunteers for the nominations committee, and Jamie prepared to display the current list of volunteers for review.</p> <p>Kerri Erbi made a motion to approve the changed to the bylaws. Barry Dixon seconded the motion.</p> <p>The bylaws were unanimously approved by the Provider Council.</p>	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

14. Agenda Topic: Local and State Agency Updates

Presenter(s): Kerri Erb, QP, MPA | Chief Program Officer | Autism Society of NC

Discussion	<p>Kerri Erb provided updates on state and local agency matters, focusing on Medicaid funding concerns and the Governor’s crisis budget proposal, which includes a \$390 million Medicaid rebase. She noted recent legislative hearings where state leaders highlighted rising costs, loss of federal matching funds, and challenges with ABA and 1915(i) services. She also shared upcoming advocacy opportunities, including the NC Council on Developmental Disabilities Day on April 29, encouraging providers to help individuals and families engage with legislators. Kerri highlighted several provider issues currently impacting agencies statewide, including delays in 1915(i) reassessments, inconsistent Tailored Care Management processes, and challenges with Electronic Visit Verification (EVV) compliance. She emphasized the need for clearer guidance and additional training and noted that statewide workgroups are addressing these concerns. Kerri concluded with brief updates from recent Benchmark discussions,</p>
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	noting continued emphasis on funding and compliance issues across the service system.	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

15. Agenda Topic: Meeting Adjournment

Presenter(s): English Albertson

Discussion	Jerry Earnhardt made a motion to adjourn the meeting; Luann Welch seconded the motion. The motion was unanimously approved by the Provider Council.	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

NEXT MEETING DATE: MAY 14, 2025

(Meetings are held from 10:00 AM - 12:00 PM)

Supporting documents are proprietary and can be requested by contacting the Provider Council Secretary. Please send any topics you would like to discuss at upcoming meetings to Jamie.

Respectfully Submitted by:

Jamie Robertson (Administrative Assistant) / Secretary to the Trillium Provider Council