



Provider Council Meeting Minutes

Date March 14, 2019

Meeting Called By	Tom Savidge, President				
Type of Meeting	WebEx; Face to Face (Boardroom-Greenville downtown; Southport-Wilmington office) 2:00 - 4:00 pm				
ATTENDEES					
NAME	Present	NAME	Present	NAME	Present
Tom Savidge, MSW PORT Health, CEO	<input checked="" type="checkbox"/>	Margaret Stargell, BA Coastal Horizons Center CEO	<input checked="" type="checkbox"/>	Cindy Ehlers, MS LPC Trillium Health Resources VP Clinical Operations	<input type="checkbox"/>
Amber Seneres, LPC Life Wellness Counseling, Owner	<input checked="" type="checkbox"/> <i>phone</i>	Kerri Erb Autism Society of NC Chief Program Officer	<input checked="" type="checkbox"/>	Christie Edwards, MS, LPC, LCAS Trillium Health Resources Trillium Connections Director	<input checked="" type="checkbox"/>
English Albertson, BS QP Monarch Program Operations Director	<input checked="" type="checkbox"/>	Greg Riley Vidant Roanoke-Chowan Behavioral Health Program Director	<input checked="" type="checkbox"/>	Julie Brinson, M.Ed. Trillium Health Resources Network Operations Manager	<input checked="" type="checkbox"/>
Gary Bass, MSW LCSW Pride in NC, CEO	<input checked="" type="checkbox"/>	Brandon Golder, MFT MBA RHA, Sr. VP Operations-BH	<input checked="" type="checkbox"/>	Dennis Williams Trillium Health Resources Network Contract Manager	<input checked="" type="checkbox"/>
Ron England, Program Dir. CarolinaEast Medical Center Crossroads Psychiatric	<input checked="" type="checkbox"/>	Mary B. Williams, BA NHRMC Administrator-Behavioral Health	<input type="checkbox"/>	Miriam Godwin. MS, LMFT Trillium Health Resources Network Training Manager	<input type="checkbox"/>
Russell Herring, BSBA Assisted Care, CEO	<input type="checkbox"/>	Lisa Jackson, <i>guest</i> DMH/DHHS MCO Liaison	<input checked="" type="checkbox"/>	General Barrett Trillium Health Resources Network Contract Manager	<input checked="" type="checkbox"/>

AGENDA

The meeting was called to order by Tom Savidge, at 2:00 pm.

1. Agenda topic: Approval of January 10, 2019 Meeting Minutes

Presenter(s): Tom Savidge

Discussion	<ul style="list-style-type: none"> President Tom Savidge called for approval of the January 10, 2019 meeting minutes of the Provider Council. The motion was made to approve the minutes by Greg Riley and seconded by Gary Bass.
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2. Agenda topic: Communication and Feedback Form Received

Presenter(s): Tom Savidge

	<ul style="list-style-type: none"> Tom Savidge reviewed the Trillium Communication and Feedback form received from Rashel Lauret of Rapid Resources for Families. Christie Edwards reviewed the current situation regarding IAFI services and Rapid Resources for Families. Gary Bass had spoken with Rashel Lauret with RRF, and added further information clarifying the Request for Feedback from RRF. Christie suggested the quarterly meeting with providers as a forum for discussion.
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	<ul style="list-style-type: none"> • Gary also suggested the Trillium Clinical Advisory Committee as a possible option to review the IAFI issue. • Tom Savidge will speak with Rashel Lauret and let her know Christie Edwards will be contacting her.
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3. Agenda topic: State Incident Reporting System

Presenter(s): Tom Savidge

Discussion	<ul style="list-style-type: none"> • Tom Savidge shared incident report issues regarding private insurance and Medicaid. Tom had also shared this with the Trillium Governing Board at the last meeting. The Trillium board response was for providers not to reply to this issue as Trillium will handle with the State. • The Trillium Governing Board Meeting minutes for the February 28 meeting will be approved at the April 25 meeting. Once approved, the minutes are posted on the Trillium website.
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4. Agenda topic: Annual Review of Cultural Competency Plan

Presenter(s): Christie Edwards

Discussion	<ul style="list-style-type: none"> • Christie Edwards reviewed the changes with the Council as shown in the draft of the Cultural Competency Plan.
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5. Agenda topic: Network Updates

Presenter(s): Christie Edwards

Discussion	<ul style="list-style-type: none"> • Christie Edwards reviewed the RFPs, which can also be viewed on the Trillium website.
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6. Agenda topic: Credentialing Updates

Presenter(s): Christie Edwards

Discussion	<ul style="list-style-type: none"> • The February applications for credentialing and re-credentialing approvals were reported. • Christie reviewed the increase in credentialing applications, improvement in NC Tracks, and the problem with incomplete applications for credentialing and re-credentialing. • Tom Savidge commented on the urgent issue of having credentialed staff waiting to be credentialed. The provider still has to pay their credentialed staff during the "wait" time, and also delays the provider billing for credentialed staff. • Gary Bass shared the progress of the State Credentialing subcommittee on credentialing and the MCO. • Christie assured the Council that Trillium is working on these issues.
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7. Agenda topic: Network Monitoring and Complaints Updates

Presenter(s): Julie Brinson

Discussion	<ul style="list-style-type: none"> • Julie Brinson gave the report on Network monitoring and complaints. • Julie shared information on the Gaps and Needs Survey and asked if the providers present would reach out and encourage their staff and members to complete the survey. Julie offered to provide hard copies of the survey and drop off at the provider offices. The survey can also be completed on the Trillium website.
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8. Agenda topic: Network Training Updates

Presenter(s): Susan Lambert

Discussion	<ul style="list-style-type: none"> • Susan Lambert was not present. • This item was tabled until the next meeting.
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9. Agenda topic: Roundtable
Presenter(s): Tom Savidge

Discussion	<ul style="list-style-type: none"> • Gary Bass announced that Dr. Robby Adams has closed his company and will be increasing his part time hours as the Medical Director of PRIDE in NC. Dr. Robby Adams will be able to give PRIDE in NC additional work time. • Lisa Jackson shared news of the General Assembly House Bill 70 as approved by the House, but not the Senate. More details can be found on the website. The bill extends the deadline for HIE. • Margaret Stargell requested a change in the time of the Provider Council meeting to take place in the morning, 10:00am-12:00pm. Gary Bass made a motion to change the time of the Provider Council meeting to 10:00am-12:00pm. All present approved the motion.
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10. Agenda topic: Next Provider Council Meeting
Presenter(s): Tom Savidge

Discussion	<ul style="list-style-type: none"> • The next Provider Council Meeting is scheduled for May 9, 2019, 10:00am-12:00pm.
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11. A motion by Tom Savidge was made to adjourn the meeting, and seconded by Gary Bass.

Respectfully submitted by:

Ann Singleton, Executive Assistant

Accepted by:



Tom Savidge, President

