

**Chair:** Gary Bass, MSW, LCSW - CEO, Pride in North Carolina | President of the Provider Council

**Date:** March 14, 2024

**Location:** Virtual – Webex

**Time:** 10:00 AM - 12:00 PM

**Record of Meeting Attendees:**

Provider Council Voting Members	Present
Amy Drozda, LCSW   Program Manager   Easter Seals UCP/Port	<input checked="" type="checkbox"/>
Angie Rouse, BS, QP   CEO   Riverbend Services, Inc.	<input checked="" type="checkbox"/>
Ashley Sparks, MSW, LCSW-A   Executive Director – Child & Adolescent Facility Based Crisis Program   Alexander Youth Network	<input checked="" type="checkbox"/>
Barry Dixon, MA   CEO   Dixon Social Interactive Services	<input checked="" type="checkbox"/>
Brittany Jozefowicz, MA, LCMHC   Owner   Open Gate Counseling Services, PLLC	<input type="checkbox"/>
Candice Brinkley, BA, QP   Area Director I/DD Eastern NC   Home Care Management Corp.	<input type="checkbox"/>
Carol S. Franklin, PhD, MSN Ed, BSN, RN   Director of Nursing – Behavioral Health Coastal Market   Novant Health	<input type="checkbox"/>
Charles (Chuck) Hill, LCMHC   Director of Project Management   RHA Health Services	<input checked="" type="checkbox"/>
Chris Faulkner, LCSW   Group Practice Owner   Family Solutions, PLLC	<input checked="" type="checkbox"/>
Debbie Lee Stehling, BS, QP   VP of Operations, Long Term Supports and Services   Monarch	<input type="checkbox"/>
Diane Henry, MSN, BSN, RN-BC   Clinical Director of Behavioral Services   First Health of the Carolinas, Inc. Behavioral Services	<input type="checkbox"/>
English Albertson, BS, QP   Chief Strategy Officer   Primary Health Choice, Inc.	<input checked="" type="checkbox"/>
Gary Bass, MSW, LCSW   CEO   Pride in North Carolina	<input checked="" type="checkbox"/>
Jeannie King, MS   Regional Vice President   Pinnacle Family Services of NC, LLC	<input type="checkbox"/>
Jennifer Hardee, MS, LCAS, CCS   Clinical Services Manager   PORT Health Services	<input type="checkbox"/>
Jennifer Moore, MA   Operations Director   A Caring Heart Case Management	<input checked="" type="checkbox"/>
Jerry Earnhardt, MS, LCMHCS, LCMHC   Regional Operations Director for Triad Area   Daymark Recovery Services	<input checked="" type="checkbox"/>
Joyce Barnes, QP, BS   Program Manager   Herbert Reid Home, Inc.	<input checked="" type="checkbox"/>
Kerri Erb, QP, MPA   Chief Program Officer   Autism Society of NC	<input checked="" type="checkbox"/>
Kevin Barnhill   CEO   Better Days Ahead	<input type="checkbox"/>
Linda McDaniel, MSN, RN, CCM, CMCN   Utilization Review Nurse   Crossroads Behavioral Health Unit - Carolina East Medical Center	<input checked="" type="checkbox"/>
Margaret Weller-Stargell, BA   President & CEO   Coastal Horizons Center	<input checked="" type="checkbox"/>
Melani Green, LCMHC, LCAS, CCS-I   Owner & CEO   The M.E. Green House	<input checked="" type="checkbox"/>
Melody Campbell, MA   CEO & Director   Carolinas Home Care Agency	<input checked="" type="checkbox"/>
Natasha Holley, LCSW, LCAS, CCS   CEO   Integrated Family Services	<input checked="" type="checkbox"/>
Patrice Bryant, MS, LCMHC, QS, LCAS-A   CEO   Yotaron Enrichment Resource Center	<input checked="" type="checkbox"/>
Roger Jones   VP of Operations, Eastern Region   RHA	<input checked="" type="checkbox"/>
Ron Rau, BA, MBA   President & CEO   Alcohol & Drug Services of Guilford, Inc.	<input checked="" type="checkbox"/>
Russell Herring   CEO   AssistedCare at Home	<input checked="" type="checkbox"/>
Seslie Roughton, BS, QP   Chief Operations Officer - Eastern Region   Skill Creations	<input checked="" type="checkbox"/>
Steve Hess   Chief Program Officer   Family Service of the Piedmont, Inc.	<input checked="" type="checkbox"/>
Tieka Martin-Green   Outreach Coordinator and Consultant   The Lighthouse Home	<input type="checkbox"/>
Tonya Fuller-Johnson   Owner/CEO   Miss Daisy's & Associates/Miss Daisy's Gentlemen of the Future	<input checked="" type="checkbox"/>
Victor Moore, PHD Business, MBA   Director   Progressive Care Services	<input checked="" type="checkbox"/>

Trillium Representative Attendees (Present)
Ashley Hicks   Training Facilitation Manager
Brooke Mickelson   Training Director
Jackie Tadeo   Training Director
Jamie Robertson   Administrative Assistant - Network Management
Joanna Bradley   Network Analysis & Development Manager
Khristine Brewington   VP of Network Management
Kimberly Wagner   Provider Relations & Engagement Manager
Krissy Vestal   Head of Performance Improvement
Linda Hawley Isbell   Unit Director Provider Support Service Line
Luz Terry   VP Enterprise Training & Staff Development
Meagan Evans   Hospital Provider Relations Consultant
Meg Sanders   Provider Data Management Manager

Rasheedah Pittman   Administrative Assistant - Network Management
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<b>Guests (Present)</b>
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Devon Cornett   VP of Network Support   Abound Health
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Laura McRae   Area Vice President of NC   Pinnacle Family Services
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Leann Henkel   Chairperson – Mid-State Region   CFAC
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Leslie Kellenberger   Membership Resources Chair   North Carolina Chapter
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Luanne Welch   CEO   Easterseals and PORT Health
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Michelle Brewer   Executive Director   Omni Visions
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### 1. Agenda Topic: Approval of the Meeting Agenda

Presenter(s): Gary Bass

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Agenda Item #10 – was removed due to Lisa Jackson being unable to join us today.</li> <li>Chuck Hill made a motion to approve the agenda as written; Russell Herring seconded.</li> <li>Today’s agenda was unanimously approved by the Provider Council.</li> </ul>				
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>				
<b>Action Items</b>	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	Person(s) Responsible	Deadline		
Person(s) Responsible	Deadline				
<ul style="list-style-type: none"> <li>N/A</li> </ul>					

### 2. Agenda Topic: Approval of the January 11, 2024 Meeting Minutes

Presenter(s): Gary Bass

<b>Discussion</b>	<ul style="list-style-type: none"> <li>The January 11, 2024 Meeting Minutes were sent to the Provider Council ahead of today’s meeting for review; there were no needed additions or modifications.</li> <li>Chuck Hill made a motion to approve the Meeting Minutes as written; Patrice Bryant seconded.</li> <li>The Meeting Minutes were unanimously approved by the Provider Council.</li> </ul>				
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>				
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<ul style="list-style-type: none"> <li>N/A</li> </ul>					

### 3. Agenda Topic: Chuck Hill and Jennifer Hardee’s Departure from Trillium’s Provider Council

Presenter(s): Gary Bass

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Chuck will be rolling off the Trillium Provider Council. <ul style="list-style-type: none"> <li>Roger Jones will be assuming the RHA seat on the Trillium Provider Council.</li> </ul> </li> <li>Jennifer Hardee has rolled off the Provider Council. <ul style="list-style-type: none"> <li>It will be determined who from Easterseals/PORT Health Services will be assuming this seat.</li> </ul> </li> </ul>				
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>				
<b>Action Items</b>	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	Person(s) Responsible	Deadline		
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<ul style="list-style-type: none"> <li>N/A</li> </ul>					

### 4. Agenda Topic: Consolidation Update (Eastpointe, Sandhills and Trillium)

Presenter(s): Gary Bass

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Eastpointe, Sandhills and Trillium consolidated on 01/01/24.</li> <li>The Consolidation of Providers and Members took place on 02/01/24.</li> <li>Today is the first Provider Council meeting as a newly consolidated MCO.</li> <li>Both the Clinical Advisory Committee and Governing Board consolidated its participants from Eastpointe, Sandhills and Trillium.</li> <li>It was decided to keep Trillium as the name of the Provider Council and add the Vice Presidents from Eastpointe’s Provider Council (English Albertson) and Sandhills’ Provider Council (Jerry Earnhardt) as Vice Presidents on Trillium’s Provider Council.</li> <li>Gary met together with Jerry and English several times to talk through the consolidation of all (3) Provider Councils. <ul style="list-style-type: none"> <li>Each agreed to work together to consolidate and move forward in a path that is harmonious and respectful of all involved.</li> <li>It was also agreed that the Eastpointe and Sandhills Provider Council members should join Trillium’s Provider Council.</li> <li>Each Provider Council member received a personal invitation as well as updates as to what is taking place for consolidation.</li> <li>Provider Council Membership Terms will be reset, and Membership Group assignments will be implemented later; today’s priority was voting all new Provider Council members onto Trillium’s Provider Council.</li> </ul> </li> </ul>				
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>				
<b>Action Items</b>	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	Person(s) Responsible	Deadline		
Person(s) Responsible	Deadline				

<ul style="list-style-type: none"> <li>Provider Council Membership Terms will be reset, and new Membership Group assignments will be implemented.</li> </ul>	Gary Bass Margaret Weller-Stargell Jerry Earnhardt English Albertson	05/09/24
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##### 5. Agenda Topic: Revisions to Trillium's Provider Council By-Laws

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> <li>Gary Bass is requesting the following for Trillium's Provider Council By-Laws:</li> <li>A Temporary Waiver to Article IX Section 2: The 15-Day Advance Written Notice to amend the By-Laws; for the purpose of making time-sensitive amendments to the By-Laws due to the Consolidation.             <ul style="list-style-type: none"> <li>Chuck Hill made a motion to waive Article IX Section 2; Margaret Weller-Stargell seconded.</li> <li>The waiver was unanimously approved by the Provider Council.</li> </ul> </li> <li>Approval of By-Laws Amendments: made for the purpose of expediting needs for Consolidation of the Eastpointe, Sandhills and Trillium Provider Councils.             <ul style="list-style-type: none"> <li>Margaret Weller-Stargell made a motion to amend the By-Laws as presented by Gary Bass during today's meeting; Chuck Hill seconded.</li> <li>Today's amendments to the By-Laws were unanimously approved by the Provider Council.</li> </ul> </li> <li>Gary Bass led the Provider Council through an overview of the By-Laws as well as Trillium's Provider Council:             <ul style="list-style-type: none"> <li>Trillium's Provider Council meetings will continue to be virtual until further notice.</li> <li>The Provider Council accepts membership nominations throughout the year.                 <ul style="list-style-type: none"> <li>Applications are reviewed by the Trillium Provider Council Nomination Committee (consists of 5 members).</li> <li>There will be provider representation from each region.</li> <li>The Provider Council cannot consist of more than one (1) representative from the same agency.</li> <li>The Trillium Provider Council Nomination Committee will recommend candidate nominations for the Provider Council to vote in.</li> </ul> </li> <li>Each Provider Council member will be required to complete a Conflict-of-Interest Disclosure form and Confidentiality Agreement.</li> <li>If Provider Council members are unable to attend meetings, they can send a substitute to attend on their behalf. The substitute is unable to vote.</li> <li>The Provider Council will always require a quorum (the majority vote) for decisions to be made.</li> <li>Members should always announce when they have joined a meeting for the purpose of attendance keeping and voting.</li> <li>All meetings are open to the public. Meeting guests will have an opportunity to introduce themselves and present to the Provider Council.</li> </ul> </li> </ul>				
Conclusions	<ul style="list-style-type: none"> <li>N/A</li> </ul>				
Action Items	<table border="1"> <thead> <tr> <th style="background-color: #d9ead3;">Person(s) Responsible</th> <th style="background-color: #d9ead3;">Deadline</th> </tr> </thead> <tbody> <tr> <td>Rasheedah Pittman Jamie Robertson</td> <td>05/09/24</td> </tr> </tbody> </table>	Person(s) Responsible	Deadline	Rasheedah Pittman Jamie Robertson	05/09/24
Person(s) Responsible	Deadline				
Rasheedah Pittman Jamie Robertson	05/09/24				
<ul style="list-style-type: none"> <li>The Secretaries of the Provider Council will distribute and collect Conflict of Interest Disclosure forms and Confidentiality Agreements prior to the next Provider Council meeting.</li> </ul>					

##### 6. Agenda Topic: Motion/Vote to Add all Eastpointe and Sandhills Voting Members to the Trillium Provider Council

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> <li>Margaret Weller-Stargell made a motion to add the above-listed (attendee list) Provider Council members from Eastpointe and Sandhills to the Trillium Provider Council; Russell Herring seconded.</li> <li>The decision to add the Provider Council members from Eastpointe and Sandhills to the Trillium Provider Council was unanimously approved by Trillium's Provider Council.</li> </ul>				
Conclusions	<ul style="list-style-type: none"> <li>N/A</li> </ul>				
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<ul style="list-style-type: none"> <li>N/A</li> </ul>					

##### 7. Agenda Topic: Governing By-Laws Proposed by New Trillium Board

Presenter(s): Gary Bass / Luanne Welch

Discussion	<ul style="list-style-type: none"> <li>The Provider Council President was not included in membership of the Governing Board; however, Consumer &amp; Family Advisory Committee (CFAC) representation continues to be on the Governing Board.</li> <li>There are providers interested in advocating for the Provider Council President to become a member of the Governing Board (Non-Voting).</li> <li>Gary, Jerry and English have written a letter of request to Trillium for the Trillium Provider Council President to be added to the Governing Board membership.</li> </ul>
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	<ul style="list-style-type: none"> <li>CFAC will be represented on the Trillium Provider Council as a Non-Voting member and have an ongoing agenda item for CFAC updates.</li> <li>Gary will keep the Provider Council informed of any updates pertaining to Governing Board membership.</li> </ul>		
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>		
<b>Action Items</b>		<b>Person(s) Responsible</b>	<b>Deadline</b>
<ul style="list-style-type: none"> <li>Gary will keep the Provider Council informed of any updates pertaining to Governing Board membership.</li> </ul>		Gary Bass	05/09/24
<ul style="list-style-type: none"> <li>An ongoing agenda item for CFAC updates will be added to the Provider Council meeting agendas.</li> </ul>		Rasheedah Pittman Jamie Robertson	05/09/24

#### 8. Agenda Topic: High Fidelity Wraparound (HFW) Rate Increase

Presenter(s): Gary Bass

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Gary wanted to ensure that the Provider Council is aware of the HFW rate increase to \$1,962. The effective date of this increase was 01/01/24.</li> </ul>		
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>		
<b>Action Items</b>		<b>Person(s) Responsible</b>	<b>Deadline</b>
<ul style="list-style-type: none"> <li>N/A</li> </ul>			

#### 9. Agenda Topic: Trillium Provider Council - Provider Spotlights

Presenter(s): Gary Bass

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Gary will begin inviting providers to present agency highlights during Trillium's Provider Council meetings to showcase various provider entities and share information Network wide.</li> </ul>		
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>		
<b>Action Items</b>		<b>Person(s) Responsible</b>	<b>Deadline</b>
<ul style="list-style-type: none"> <li>N/A</li> </ul>			

#### 10. Agenda Topic: Meeting Adjournment

Presenter(s): Gary Bass

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Margaret Weller-Stargell made a motion to adjourn today's Provider Council meeting; English Albertson seconded.</li> <li>Today's Provider Council meeting has been unanimously adjourned by the Provider Council.</li> </ul>		
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>		
<b>Action Items</b>		<b>Person(s) Responsible</b>	<b>Deadline</b>
<ul style="list-style-type: none"> <li>N/A</li> </ul>			

Meeting Adjourned

Next Meeting Date: May 09, 2024

(Meetings convene from 10:00 AM - 12:00 PM)

Supporting documents are proprietary and can be requested by contacting [Rasheedah.Pittman@TrilliumNC.org](mailto:Rasheedah.Pittman@TrilliumNC.org) or [Jamie.Robertson@TrilliumNC.org](mailto:Jamie.Robertson@TrilliumNC.org).

*Respectfully Submitted by: Rasheedah Pittman, Administrative Assistant, Secretary to the Trillium Provider Council*