

Chair: Gary Bass, MSW, LCSW (CEO, Pride in North Carolina) | President of the Provider Council

Date: May 09, 2024

Location: Virtual – Webex

Time: 10:00 AM - 12:00 PM

Record of Meeting Attendees:

Provider Council Voting Members	Present
Amy Drozda, LCSW Program Manager Easter Seals UCP/Port	<input checked="" type="checkbox"/>
Angie Rouse, BS, QP CEO Riverbend Services, Inc.	<input type="checkbox"/>
Ashley Sparks, MSW, LCSW-A Executive Director – Child & Adolescent Facility Based Crisis Program Alexander Youth Network	<input checked="" type="checkbox"/>
Barry Dixon, MA CEO Dixon Social Interactive Services	<input checked="" type="checkbox"/>
Brittany Jozefowicz, MA, LCMHC Owner Open Gate Counseling Services, PLLC	<input type="checkbox"/>
Candice Brinkley, BA, QP Area Director I/DD Eastern NC Home Care Management Corp.	<input checked="" type="checkbox"/>
Carol S. Franklin, PhD, MSN Ed, BSN, RN Director of Nursing – Behavioral Health Coastal Market Novant Health	<input checked="" type="checkbox"/>
Chris Faulkner, LCSW Group Practice Owner Family Solutions, PLLC	<input checked="" type="checkbox"/>
Debbie Lee Stehling, BS, QP VP of Operations, Long Term Supports and Services Monarch	<input checked="" type="checkbox"/>
Diane Henry, MSN, BSN, RN-BC Clinical Director of Behavioral Services First Health of the Carolinas, Inc. Behavioral Services	<input type="checkbox"/>
English Albertson, BS, QP Chief Strategy Officer Primary Health Choice, Inc.	<input checked="" type="checkbox"/>
Gary Bass, MSW, LCSW CEO Pride in North Carolina	<input checked="" type="checkbox"/>
Jeannie King, MS Regional Vice President Pinnacle Family Services of NC, LLC	<input checked="" type="checkbox"/>
Jennifer Moore, MA Operations Director A Caring Heart Case Management	<input checked="" type="checkbox"/>
Jerry Earnhardt, MS, LCMHCS, LCMHC Regional Operations Director for Triad Area Daymark Recovery Services	<input checked="" type="checkbox"/>
Joyce Barnes, QP, BS Program Manager Herbert Reid Home, Inc.	<input checked="" type="checkbox"/>
Kerri Erb, QP, MPA Chief Program Officer Autism Society of NC	<input checked="" type="checkbox"/>
Kelvin Barnhill CEO Better Days Ahead	<input checked="" type="checkbox"/>
Linda McDaniel, MSN, RN, CCM, CMCN Utilization Review Nurse Crossroads Behavioral Health Unit - Carolina East Medical Center	<input type="checkbox"/>
Margaret Weller-Stargell, BA President & CEO Coastal Horizons Center	<input checked="" type="checkbox"/>
Melani Green, LCMHC, LCAS, CCS-I Owner & CEO The M.E. Green House	<input checked="" type="checkbox"/>
Melody Campbell, MA CEO & Director Carolinas Home Care Agency	<input type="checkbox"/>
Natasha Holley, LCSW, LCAS, CCS CEO Integrated Family Services	<input type="checkbox"/>
Patrice Bryant, MS, LCMHC, QS, LCAS-A CEO Yotaron Enrichment Resource Center	<input checked="" type="checkbox"/>
Roger Jones VP of Operations, Eastern Region RHA	<input checked="" type="checkbox"/>
Ron Rau, BA, MBA President & CEO Alcohol & Drug Services of Guilford, Inc.	<input checked="" type="checkbox"/>
Russell Herring CEO AssistedCare at Home	<input checked="" type="checkbox"/>
Seslie Roughton, BS, QP Chief Operations Officer - Eastern Region Skill Creations	<input checked="" type="checkbox"/>
Steve Hess Chief Program Officer Family Service of the Piedmont, Inc.	<input checked="" type="checkbox"/>
Tieka Martin-Green Outreach Coordinator and Consultant The Lighthouse Home	<input checked="" type="checkbox"/>
Tonya Fuller-Johnson Owner/CEO Miss Daisy's & Associates/Miss Daisy's Gentlemen of the Future	<input type="checkbox"/>
Victor Moore, PHD Business, MBA Director Progressive Care Services	<input checked="" type="checkbox"/>

Trillium Representative Attendees (Present)
Amanda Outlaw Unit Director
Ashley Hicks Training Facilitation Manager
Brooke Mickelson Director of Training & Community Relations
Dana Painter Contracts Manager-Monitoring
Drury Fulcher Diversity, Equity, and Inclusion (DEI) Director
Jackie Tadeo Training Director
Jamie Robertson Administrative Assistant - Network Management
Khristine Brewington VP of Network Management
Kimberly Wagner Provider Relations & Engagement Manager
Krissy Vestal Head of Performance Improvement
Linda Isbell Unit Director
Luz Terry VP Enterprise Training & Staff Development
Meagan Evans Hospital Consultant
Rasheedah Pittman Administrative Assistant - Network Management
Sarah Willhite Senior Training Development Manager

Guests (Present)
Devon Cornett VP of Network Support Abound Health
Leann Henkel Chairperson – Mid-State Region CFAC
Leslie Kellenberger Membership Resources Chair North Carolina Chapter
Lisa Jackson LME-MCO System Performance Liaison Division of MH/DD/SUS
Suzanne Thompson Community Engagement and Empowerment Team Leader Division of MH/DD/SUS

1. Agenda Topic: Approval of the Meeting Agenda

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> Ron Rau made a motion to approve the agenda as written; Barry Dixon seconded. Today's meeting agenda was unanimously approved by the Provider Council. 						
Conclusions	<ul style="list-style-type: none"> N/A 						
Action Items	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 60%;"></th> <th style="width: 20%;">Person(s) Responsible</th> <th style="width: 20%;">Deadline</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> N/A </td> <td></td> <td></td> </tr> </tbody> </table>		Person(s) Responsible	Deadline	<ul style="list-style-type: none"> N/A 		
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<ul style="list-style-type: none"> N/A 							

2. Agenda Topic: Approval of the March 14, 2024 Meeting Minutes

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> The March 14, 2024 Meeting Minutes were sent to the Provider Council ahead of today's meeting for review; there were no needed additions or modifications. Ron Rau made a motion to approve the Meeting Minutes as written; Jerry Earnhardt seconded. The Meeting Minutes were unanimously approved by the Provider Council. 						
Conclusions	<ul style="list-style-type: none"> N/A 						
Action Items	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 60%;"></th> <th style="width: 20%;">Person(s) Responsible</th> <th style="width: 20%;">Deadline</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> N/A </td> <td></td> <td></td> </tr> </tbody> </table>		Person(s) Responsible	Deadline	<ul style="list-style-type: none"> N/A 		
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<ul style="list-style-type: none"> N/A 							

3. Agenda Topic: Nomination Committee / New Members for Consideration to Join the Provider Council (Vote)

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> Gary asked for a motion to waive Article IX Section 2 of the By-Laws: "The 15-Day Advance Written Notice to amend the By-Laws" due to some time-sensitive needs of the Provider Council for Consolidation. <ul style="list-style-type: none"> Steve Hess made a motion to waive Article IX Section 2; Barry Dixon seconded. English is the chair of the Provider Council Nomination Committee. <ul style="list-style-type: none"> The Nomination Committee reviews membership applications and recommends candidates to the Provider Council for consideration to join the Council. Two nominees have been shared with all Provider Council members and their applications were reviewed. Eric Christian was voted onto the Provider Council during today's meeting, with a majority vote. <ul style="list-style-type: none"> English Albertson made a motion to approve the vote; Jerry Earnhardt seconded. The motion was unanimously approved by the Provider Council. There will be a vote at the next Provider Council meeting for Luanne Welch to join the Provider Council. Gary has received a lot of applications and will provide a document to show the Provider Council makeup, "by provider type", so that everyone can see the provider types in certain regions for representation. Gary welcomes anyone who has expressed interest in joining the Provider Council to reach out to him directly, on the phone, so that he can give some oversight about the needs of the Provider Council. 						
Conclusions	<ul style="list-style-type: none"> N/A 						
Action Items	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 60%;"></th> <th style="width: 20%;">Person(s) Responsible</th> <th style="width: 20%;">Deadline</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> There will be a vote at the next Provider Council meeting for Luanne Welch to join the Provider Council. </td> <td>Gary Bass</td> <td>07.11.24</td> </tr> </tbody> </table>		Person(s) Responsible	Deadline	<ul style="list-style-type: none"> There will be a vote at the next Provider Council meeting for Luanne Welch to join the Provider Council. 	Gary Bass	07.11.24
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<ul style="list-style-type: none"> There will be a vote at the next Provider Council meeting for Luanne Welch to join the Provider Council. 	Gary Bass	07.11.24					

4. Agenda Topic: Provider Council Membership Makeup

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> An updated document was presented during today's meeting to give a visual of all of the Provider Council members, provider types, and regions that they represent. Historically, the Northern Region has had low representation. Provider Council members are encouraged to recommend providers for the Northern Region and invite them to apply. There may be some Provider Council members serving in the Northern Region that can be transferred to this area of representation on the Provider Council. Members are encouraged to speak to Gary if they think they can be a representative in another region. Gary would like for Provider Council members that provide I/DD services in the mid-state region, to contact him.
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	<ul style="list-style-type: none"> New/existing Provider Council members, who have taken on additional services, can email Gary Bass, and copy Rasheedah Pittman, to express interest in transferring to another area of representation on the Provider Council. Membership Terms will be extended for everyone on the Provider Council, and will be discussed in the next meeting. 						
Conclusions	<ul style="list-style-type: none"> N/A 						
Action Items	<table border="1"> <thead> <tr> <th></th> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> Membership Terms will be extended for everyone on the Provider Council, and will be discussed in the next meeting. </td> <td>Gary Bass</td> <td>07.11.24</td> </tr> </tbody> </table>		Person(s) Responsible	Deadline	<ul style="list-style-type: none"> Membership Terms will be extended for everyone on the Provider Council, and will be discussed in the next meeting. 	Gary Bass	07.11.24
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5. Agenda Topic: Redesigned Provider Council Application (Vote)

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> The Provider Council Membership Application has been updated to include all of Trillium's new regions and service types. The application can be found on the Trillium Health Resources website: <ul style="list-style-type: none"> https://www.trilliumhealthresources.org/sites/default/files/docs/Provider-Council/PC-Membership-Application-Form.pdf Applications can be completed online and will be received by the President of the Provider Council and the Secretary. Applications will be kept on file. Applications can also be printed, completed, scanned, and emailed back to Gary Bass and Rasheedah Pittman as an attachment. <ul style="list-style-type: none"> Steve Hess made a motion to approve the application as modified; Joyce Barnes seconded. The motion was unanimously approved by the Provider Council. Barry Dixon suggested to include other sectors on the Provider Council, such as the school system and criminal justice system, as these systems have embraced Mental Health services and awareness; there could be opportunities for collaboration. Gary advised that the Provider Council meeting is open to the public; <ul style="list-style-type: none"> Provider Council membership, however, can only consist of service providers within Trillium's Network that have a contract with Trillium. Gary agrees that public sectors, such as the school system and criminal justice system, need to stay informed. Gary advised that, eventually, Pharmacy providers will need to be added as a priority population on the Provider Council. 						
Conclusions	<ul style="list-style-type: none"> N/A 						
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<ul style="list-style-type: none"> N/A 							

6. Agenda Topic: Follow up on Governing Board Seat

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> This is a follow up from the last meeting regarding the Governing Board's makeup, which removed the seat of the Provider Council President. Gary is still advocating to have this seat added back to the Governing Board since the Provider Council President had always had a seat as a non-voting member. Gary continues to attend the Governing Board meeting, as a guest, and will continue to advocate for a seat on the Board as a non-voting member. The Governing Board meeting dates/times are published on Trillium's website, and these meetings are open to the public. 						
Conclusions	<ul style="list-style-type: none"> N/A 						
Action Items	<table border="1"> <thead> <tr> <th></th> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> N/A </td> <td></td> <td></td> </tr> </tbody> </table>		Person(s) Responsible	Deadline	<ul style="list-style-type: none"> N/A 		
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<ul style="list-style-type: none"> N/A 							

7. Agenda Topic: Review of Trillium's 5 Regions / Regional Operations Webpage

Presenter(s): Khristine Brewington

Discussion	<ul style="list-style-type: none"> Khristine had invited Dave Peterson, Trillium's Senior Regional Operations Director, to attend today's Provider Council meeting; however, Dave was unable to attend. Khristine stood in for Dave and shared that Trillium's regions have expanded from 3 to 5. There is an area about Trillium's Regional Operations located on the Trillium website: <ul style="list-style-type: none"> https://www.trilliumhealthresources.org/regional-operations Each region has its own Regional Director as well as meeting schedules for Regional Operations meetings. This information can be found on the Regional Operations webpages. Gary encourages Provider Council members to attend Regional Operations meetings to provide representation, provide feedback and stay informed.
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Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items		Person(s) Responsible	Deadline
<ul style="list-style-type: none"> N/A 			

8. Agenda Topic: Updated Version of Trillium's Cultural Competency Plan

Presenter(s): Drury Fulcher

Discussion	<ul style="list-style-type: none"> Per the Provider Council By-Laws, Trillium is required to present the Cultural Competency Plan to the Provider Council for informational purposes and review. No voting is required for its approval. Drury will provide the Provider Council with a feedback form, following today's Provider Council meeting, to make any comments about the Cultural Competency Plan. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items		Person(s) Responsible	Deadline
<ul style="list-style-type: none"> Drury will provide the Provider Council with a feedback form, following today's Provider Council meeting, to make any comments about the Cultural Competency Plan. 		Drury	Completed

9. Agenda Topic: Spotlight of Herbert Reid Home, Inc.

Presenter(s): Joyce Barnes (Program Manager, Herbert Reid Home, Inc.)

Discussion	<ul style="list-style-type: none"> Joyce gave an overview of Herbert Reid Home, Inc. to the Provider Council. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items		Person(s) Responsible	Deadline
<ul style="list-style-type: none"> N/A 			

10. Agenda Topic: Spotlight of Family Service of the Piedmont, Inc.

Presenter(s): Steve Hess (Chief Program Officer, Family Service of the Piedmont, Inc.)

Discussion	<ul style="list-style-type: none"> Steve gave an overview of Family Service of the Piedmont, Inc. to the Provider Council. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items		Person(s) Responsible	Deadline
<ul style="list-style-type: none"> N/A 			

11. Agenda Topic: DMH/DD/SUS Updates

Presenter(s): Lisa Jackson

Discussion	<ul style="list-style-type: none"> Lisa Jackson will send updates to Rasheedah to share with the Provider Council following today's meeting. There will be links included. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items		Person(s) Responsible	Deadline
<ul style="list-style-type: none"> Lisa Jackson will send updates to Rasheedah to share with the Provider Council following today's meeting. 		Lisa	Completed

12. Agenda Topic: Spring Conference – Innovation Unleashed

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> There is an i2i Spring Conference coming up, which will be held from 06.11.24 - 06.12.24. Rasheedah will share the registration email with the Provider Council following today's meeting. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items		Person(s) Responsible	Deadline
<ul style="list-style-type: none"> Rasheedah will share the registration email with the Provider Council following today's meeting. 		Rasheedah	Completed

13. Agenda Topic: Trillium Communication Bulletins and Newsletters

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> Trillium releases a large number of communications to providers and communities. Providers are encouraged to stay connected, involved and know where information is coming from. It is important to stay involved in knowing what is going on in communities and in the state, as this will strengthen agencies. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items		Person(s) Responsible	Deadline
<ul style="list-style-type: none"> N/A 			

14. Agenda Topic: Conflict of Interest Disclosure and Confidentiality Agreement Forms**Presenter(s): Rasheedah Pittman**

Discussion	<ul style="list-style-type: none"> • An initial request for completed forms was emailed to Provider Council members and guests. • The form deadline is 06/03/24. • Forms can be submitted using a Smartsheet User form link, which has been shared with Provider Council members and guests, or as an email attachment to Rasheedah Pittman or Jamie Robertson. • Rasheedah will connect with Gary by 05/31/24 to ensure that all forms have been turned in. 		
Conclusions	<ul style="list-style-type: none"> • N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> • Rasheedah will connect with Gary by 05/31/24 to ensure that all forms have been turned in. 	Rasheedah	05.31.24	

15. Agenda Topic: Meeting Adjournment**Presenter(s): Gary Bass**

Discussion	<ul style="list-style-type: none"> • Barry Dixon made a motion to adjourn today's Provider Council meeting; English Albertson seconded. • Today's Provider Council meeting has been unanimously adjourned by the Provider Council. 		
Conclusions	<ul style="list-style-type: none"> • N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> • N/A 			

Next Meeting Date: July 11, 2024

(Meetings convene from 10:00 AM - 12:00 PM)

Supporting documents are proprietary and can be requested by contacting Rasheedah.Pittman@TrilliumNC.org or Jamie.Robertson@TrilliumNC.org.*Respectfully Submitted by: Rasheedah Pittman (Administrative Assistant) / Secretary to the Trillium Provider Council*