



Chair: English Albertson, BS, QP | Chief Strategy Officer | Pride in North Carolina | President of the Provider Council

Date: July 9, 2026

Location: Virtual – Microsoft Teams

Time: 10:00 AM - 12:00 PM

Provider Council Members	Present
Angie Rouse, BS, QP CEO Riverbend Services, Inc.	☒
Ashley Sparks, MSW, LCSW Executive Director – Child & Adolescent Facility Based Crisis Program Alexander Youth Network	☒
Barry Dixon, MA CEO Dixon Social Interactive Services	☒
Chris Faulkner, LCSW Group Practice Owner Family Solutions, PLLC	☒
Cameron Elgin	☐
English Albertson, BS, QP Clinical Director Pride in North Carolina	☐
Eric Christian, MA Ed., LCMHC, NCC Director of Behavioral Health Integrations Community Care of North Carolina	☒
Jeannie King, MS Regional Vice President Pinnacle Family Services of NC, LLC	☐
Jennifer Moore, MA Operations Director A Caring Heart Case Management	☒
Jerry Earnhardt, MS, LCMHCS, LCMHC Regional Operations Director for Triad Area Daymark Recovery Services	☒
Joyce Barnes, QP, BS Program Manager Herbert Reid Home, Inc.	☒
Kerri Erb, QP, MPA Chief Program Officer Autism Society of NC	☒
Leann Henkel Mid-State CFAC Chairperson Precision Fabrication	☒
Luanne Welch, BS CEO/President Easter Seals UCP North Carolina & Virginia, Inc. & PORT Health Services, Inc	☐
Margaret Weller-Stargell, BA President & CEO Coastal Horizons Center	☐

Provider Council Members	Present
Melani Green, LCMHC, LCAS, CCS-I Owner & CEO The M.E. Green House	☒
Nancy Keith	☒
Patrice Bryant, MS, LCMHC, QS, LCAS-A CEO Yotaron Enrichment Resource Center	☒
Roger Jones VP of Operations, Eastern Region RHA	☐
Ron Rau, BA, MBA President & CEO Alcohol & Drug Services of Guilford, Inc.	☐
Russell Herring CEO AssistedCare at Home	☒
Seslie Roughton, BS, QP Chief Operations Officer - Eastern Region Skill Creations	☒
Steve Hess Chief Program Officer Family Service of the Piedmont, Inc.	☐
Tieka Martin-Green Outreach Coordinator and Consultant The Lighthouse Home	☐
Tonya Fuller-Johnson Owner/CEO Miss Daisy's & Associates/Miss Daisy's Gentlemen of the Future	☒
Victor Moore, PHD Business, MBA Director Progressive Care Services	☐

Trillium Representative Attendees (Present)
Chauncey Dameron Provider Relations and Engagement Manager
Casey Everett Network Administrative Assistant
Gregg Conover Network Auditing Manager
Khristine Brewington Senior Vice President of Network

1. Agenda Topic: Call of Meeting to Order and Reminder about Recording Software
Presenter(s): Jerry Earnhardt

Discussion	Jerry called the meeting to order and also reminded all meeting attendees that the use of Artificial Intelligence (AI) features including, but not limited to, programs and/or apps to assist with transcription and/or recording of this meeting is not permitted.		
Conclusions	N/A		
Action Items	Person(s) Responsible		Deadline
• N/A	N/A		N/A

2. Agenda Topic: Establish Quorum

Presenter(s): Jerry Earnhardt

Discussion	Jamie Robertson conducted a roll call to establish a quorum.		
Conclusions	A quorum was established.		
Action Items		Person(s) Responsible	Deadline
• N/A		N/A	N/A

3. Agenda Topic: Approval of Meeting Agenda

Presenter(s): Jerry Earnhardt

Discussion	Jennifer Moore made a motion to approve today's meeting agenda as written; Angie Rouse seconded the motion. Today's meeting agenda was unanimously approved by the Provider Council.		
Conclusions	N/A		
Action Items		Person(s) Responsible	Deadline
• N/A		N/A	N/A

4. Agenda Topic: Final Vote of March 2026 Meeting Minutes

Presenter(s): Jerry Earnhardt

Discussion	Russell Herring made a motion to approve the May 14, 2026 meeting minutes; Seslie Roughton second the motion.		
Conclusions	May 2026 minutes were unanimously approved by the Provider Council.		
Action Items		Person(s) Responsible	Deadline
• N/A		N/A	N/A

5. Agenda Topic: Public Comments

Presenter(s): Jerry Earnhardt

Discussion	No public comments were made.		
Conclusions	N/A		
Action Items	Person(s) Responsible		Deadline
• N/A	N/A		N/A

6. Agenda Topic: Trillium Provider Council Comments/Concerns

Presenter(s): Provider Council Members

Discussion	N/A		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
N/A	N/A	N/A	

7. Agenda Topic: Board Meeting Updates

Presenter(s): Leann Henkel

Discussion	Leann Henkel reported that the Trillium Governing Board met on June 25, 2026, in Raleigh. The Board discussed Trillium's selection as the North Carolina ROOTS Hub for Regions 2 and 5, appointed representatives to the regional committees, reviewed the upcoming fiscal year's financial plan, and approved updates to the employee pay plan and salary schedule. The Board also announced the selection of Senitria Goodman, currently Chief Compliance Officer and General Counsel, as Trillium's next CEO, effective September 1, 2026. Joy Futrell will remain through the end of the year to support the leadership transition. Council members expressed interest in inviting Ms. Goodman to a future CFAC meeting.		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
N/A	N/A	N/A	

8. Agenda Topic: TULA

Presenter(s): Hayley Sink/Megan Nelligan

Discussion	Hayley Sink and Megan Nelligan provided an update on TULA (Trillium Ultimate Living Assistant). They shared how the program continues to grow and helps members become more independent by combining technology with remote support. TULA provides personalized reminders, telehealth access, health monitoring, and communication
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	with approved family members and care teams while helping address workforce shortages. The presenters shared that more than 750 TULA devices have been installed in members' homes and community settings. They reviewed how the technology supports daily routines, medication management, chronic health conditions, and member safety. They also noted that the program has helped reduce emergency department visits while increasing member engagement and independence. Updates were also provided on current and upcoming TULA initiatives, including the Emergency Department at Home pilot, TULA at Work, and TULA for Tots. The presentation concluded with a video highlighting a member's experience using TULA to remain independent, manage his health, and continue living successfully in his home. Time was provided for questions from the Council.	
Conclusions		
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

9. Agenda Topic: Trillium Training Updates

Presenter(s): Brooke Mickleson, Director of Program Coordination

Discussion	Brooke Mickelson provided updates on upcoming Program Coordination events, including Re-Entry, Supporting Children Early, and Post-Disaster Simulations. She noted that registration is open for the Onslow County Re-Entry Simulation, the Scotland County Supporting Children Early event may be rescheduled due to low registration, and additional events are planned throughout the fall. Jamie Robertson will send the presentation to the Council for reference after the meeting.	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
Jamie Robertson to share Brooke Mickelson's	Jamie Robertson	N/A

updates via email.		
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10. Agenda Topic: Subcommittee Reports

Presenter(s): Jerry Earnhardt

Discussion	Jerry Earnhardt reported that the Council received 10 applications for membership, including five current members seeking reappointment and five new applicants. The applicants are Roger Jones (RHA), Chris Faulkner (Family Solutions), Jennifer Moore (Caring Heart), Eric Christian (Community Care of North Carolina), Kerry Erb (Autism Society of North Carolina), Dana Dixon (Dixon Social Interactive Services), Holly Zackaroli (The Spark Network), Dr. Davana Berry (Community Support Agency), Chuck Hill (Monarch), and Devon Cornett (A Bound Health). The applications will be reviewed by the Nominations Committee, and recommendations will be presented to the Council at the September meeting for a vote. Members were encouraged to share any feedback regarding the applicants with Jerry Earnhardt or English prior to the committee's review.	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

11. Agenda Topic: Local and State Agency Updates

Presenter(s): IDD: Kerri Erb, Council Member

Benchmarks: Angie Rouse, Council Member

Discussion	Kerri Erb and Angie Rouse provided legislative and Benchmarks updates. They shared that the state budget has been approved, including funding for the Medicaid rebase, PCSP rate increases, vocational rehabilitation, and the new Children's Hospital. They also discussed upcoming changes affecting Innovation Waiver services, provider networks, EVV, NCTracks, and accreditation requirements. Members were encouraged to stay informed through DHHS communications as additional guidance and implementation details become available.	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline

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12. Agenda Topic: Trillium Network Updates

Presenter(s): Chauncey Dameron | Associate Vice President of Provider Engagement and Satisfaction

Discussion	Chauncey Dameron reminded members about Trillium's Tailored Plan Claims Platform Migration webpage, which includes the latest updates, registration information for upcoming information sessions, recordings of previous sessions, and frequently asked questions. Members were encouraged to visit the webpage regularly, attend the upcoming sessions, and share the information within their organizations to stay informed about the October 1, 2026, platform migration.	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

13. Agenda Topic: Next Provider Meeting

Presenter(s): Jerry Earnhardt

Discussion	The next provider council meeting will take place on September 10, 2026, 10:00am-12:00pm.	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

14. Agenda Topic: Agenda Topics

Presenter(s): English Albertson | President

Discussion	N/A
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Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

15. Agenda Topic: Meeting Adjournment

Presenter(s): English Albertson | President

Discussion	Kerri Erb made a motion to adjourn the meeting; Angie Rouse seconded the motion. The motion was unanimously approved by the Provider Council.	
Conclusions	N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

NEXT MEETING DATE: SEPTEMBER 10, 2026

(Meetings are held from 10:00 AM - 12:00 PM)

Supporting documents are proprietary and can be requested by contacting the Provider Council Secretary. Please send any topics you would like to discuss at upcoming meetings to Jamie.

Respectfully Submitted by:*Jamie Robertson (Administrative Assistant) / Secretary to the Trillium Provider Council*