



Provider Council Meeting Minutes

Date July 11, 2019

Meeting Called By	Tom Savidge, President
Type of Meeting	WebEx; Face to Face (Boardroom-Greenville downtown; Southport-Wilmington office) 10:00am – 12:00 pm

ATTENDEES					
NAME	Present	NAME	Present	NAME	Present
Tom Savidge, MSW PORT Health, CEO <i>President of Provider Council</i>	<input checked="" type="checkbox"/>	Margaret Stargell, BA Coastal Horizons Center CEO <i>VP of Provider Council</i>	<input type="checkbox"/>	Khristine Brewington Trillium Health Resources VP of Network Management	<input checked="" type="checkbox"/>
Russell Herring, BSBA Assisted Care, CEO	<input checked="" type="checkbox"/> <i>phone</i>	Kerri Erb Autism Society of NC Chief Program Officer	<input checked="" type="checkbox"/> <i>phone</i>	Holly Cunningham Trillium Health Resources Head of Practice Management	<input checked="" type="checkbox"/>
English Albertson, BS QP Monarch Program Operations Director	<input checked="" type="checkbox"/> <i>phone</i>	Greg Riley Vidant Roanoke-Chowan Behavioral Health Program Director	<input checked="" type="checkbox"/>	Julie Brinson, M.Ed. Trillium Health Resources Network Auditing Manager	<input checked="" type="checkbox"/>
Gary Bass, MSW LCSW Pride in NC, CEO	<input checked="" type="checkbox"/>	Brandon Golder, MFT MBA RHA, Sr. VP Operations-BH	<input checked="" type="checkbox"/>	Dennis Williams Trillium Health Resources Network Contract Manager	<input checked="" type="checkbox"/>
Mary B. Williams, BA NHRMC Administrator-Behavioral Health	<input checked="" type="checkbox"/> <i>phone</i>	Lisa Jackson, <i>guest</i> DMH/DHHS MCO Liaison	<input checked="" type="checkbox"/>	Miriam Godwin, MS, LMFT Trillium Health Resources Network Training Manager	<input checked="" type="checkbox"/>
Ann Singleton Trillium Health Resources Executive Assistant <i>Secretary to Provider Council</i>	<input checked="" type="checkbox"/>	Adrienne Beatty Trillium Health Resources Network Development Mgr.	<input checked="" type="checkbox"/>	General Barrett Trillium Health Resources Network Contract Manager	<input checked="" type="checkbox"/>
Lauren Swain Trillium Health Resources Head of Early Intervention	<input checked="" type="checkbox"/>	Julie Kokocha Trillium Health Resources Head of Network Accountability	<input checked="" type="checkbox"/>	Amanda Willett Trillium Health Resources Program Integrity Manager	<input checked="" type="checkbox"/>
				Vanessa Gibbs (<i>guest</i>) Trillium Health Resources Informatics Data Manager	<input checked="" type="checkbox"/>

AGENDA

The meeting was called to order by Tom Savidge, at 10:00 am.

- Agenda topic:** Approval of May 9, 2019 Meeting Minutes
Presenter(s): Tom Savidge

Discussion	<ul style="list-style-type: none"> President Tom Savidge called for approval of the May 9, 2019 meeting minutes of the Provider Council.
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| | <ul style="list-style-type: none"> The motion was made by Gary Bass to approve the minutes and seconded by Greg Riley. |
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2. **Agenda topic:** Nominations for Vacancies on the Provider Council

Presenter(s): Tom Savidge

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| | <ul style="list-style-type: none"> President Tom Savidge announced the resignation of Amber Seneres from the Provider Council. President Tom Savidge spoke to the Council on the need to update the Provider Council By-Laws and Term Limits. A meeting with the Trillium General Counsel, Richard Leissner, will be scheduled to discuss the state requirements for the Provider Council. President Tom Savidge requested feedback from the other members of the Council on any items to be discussed with Mr. Leissner. |
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3. **Agenda topic:** Prevention of Virus Attacks on Provider Computer Network

Presenter(s): Tom Savidge

Discussion

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| | <ul style="list-style-type: none"> President Tom Savidge has asked for help from Trillium in how to prevent virus attacks on computer files. Khristine Brewington explained the processes and training that Trillium staff have had to be able to identify possible threats. Khristine asked if the topic could be covered in the "Chalk Talk" session in late July. The Council members agreed. Khristine requested topics to be discussed should be sent to her prior to the meeting. |
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4. **Agenda topic:** LOCUS & CALOCUS

Presenter(s): Tom Savidge

Discussion

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| | <ul style="list-style-type: none"> President Tom Savidge shared that agencies are using their own versions of LOCUS & CALOCUS. HIE companies are incorporating LOCUS & CALOCUS in their package deals for HIE software. The proprietor and owner of the LOCUS/CALOCUS copyright is challenging this misuse by charging fees of \$25,000 (monthly fee) for the use of the assessments. Using a paper version of LOCUS/CALOCUS is free. Gary Bass volunteered to get this information and share with Benchmarks to be discussed. Lisa Jackson, State Liaison to Trillium, will discuss with the State. |
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5. **Agenda topic:** Perception of Care Surveys

Presenter(s): Vanessa Gibbs

Discussion

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| | <ul style="list-style-type: none"> Vanessa Gibbs reviewed the Perception of Care Survey with the Provider Council. The overall result of the survey showed things are going well. The Perception of Care Survey is available on the Trillium Health Resources website. |
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6. **Agenda topic:** Provider Satisfaction Survey

Presenter(s): Vanessa Gibbs

Discussion

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| | <ul style="list-style-type: none"> Vanessa Gibbs reviewed the Provider Satisfaction Survey with the Provider Council. The Provider Satisfaction Survey is available on the Trillium Health Resources website. |
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7. **Agenda topic:** Trillium Updates

Presenter(s): Khristine Brewington

Discussion

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| | <ul style="list-style-type: none"> Khristine Brewington reported the EQR review is completed. Trillium is waiting for the results to be shared. Khristine introduced new staff with the Trillium Network Management Team. |
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8. **Agenda topic:** Practice Management Update

Presenter(s): Holly Cunningham

Discussion

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| | <ul style="list-style-type: none"> Holly Cunningham shared the update for Practice Management, a new department in Network Management and its purpose. |
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9. Agenda topic: Network Development & Credentialing Updates

Presenter(s): Adrienne Beatty

Discussion	<ul style="list-style-type: none"> Adrienne Beatty reported on the current RFPs and the updates for Network Development. Adrienne reviewed the current Credentialing Report. Gary Bass shared feedback from his staff on credentialing. Changes in credentialing requirements are announced after credentialing and re-credentialing applications have been submitted, thus causing them to be denied. Adrienne reported a small percentage of improvement in the NC Tracks system.
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10. Agenda topic: Network Monitoring / Complaints Updates

Presenter(s): Julie Brinson

Discussion	<ul style="list-style-type: none"> Julie Brinson reported she was unable to report on Network monitoring and complaints due to a computer problem in the system. Julie will update the Provider Council at the next meeting.
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11. Agenda topic: Network Training Update

Presenter(s): Miriam Godwin

Discussion	<ul style="list-style-type: none"> Miriam Godwin reported that new trainings have been posted on the Trillium website and available on the Learning Portal. There will be a new training posted each month, which build off of each other. Miriam announced the posting of the trainings will be advertised with the Provider Network.
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12. Agenda topic: Roundtable

Presenter(s): Tom Savidge

Discussion	<ul style="list-style-type: none"> Gary Bass announced the regional clinic sites have implemented Open Access in all of the Pride in NC sites across all of the LMEs. President Tom Savidge shared information from the i2i Spring Policy Forum. The use of technology and artificial intelligence (AI) is on the rise in the behavioral health industry for purposes of diagnosis and treatment. Initial outcomes look to be very positive. It is important for providers to keep abreast of the new technology and find ways to incorporate into their business and treatment practices.
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13. Agenda topic: Next Provider Council Meeting

Presenter(s): Tom Savidge

Discussion	<ul style="list-style-type: none"> The next Provider Council Meeting is scheduled for September 12, 2019, 10:00am-12:00pm. Motion was made by Gary Bass and seconded by Brandon Golder to adjourn the meeting.
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Respectfully submitted by:
Ann Singleton, Executive Assistant

Accepted by:



9/12/19

Tom Savidge, President