

PROVIDER COUNCIL MEETING MINUTES

Date: July 15, 2021

Meeting Called By		Gary Bass, President of the Provider Council			
Type of Meeting		Virtual - Webex			
ATTENDEES (A-Z)					
NAME	Present	NAME	Present	NAME	Present
Adrienne Beatty Trillium Health Resources Director of Network Development	<input type="checkbox"/>	Aimee Schulze, LCSW StillWaters Program Director	<input checked="" type="checkbox"/>	Ann Singleton Trillium Health Resources Executive Assistant	<input checked="" type="checkbox"/>
Brittany Jozefowicz, LCMHC Open Gate Counseling Services Owner	<input type="checkbox"/>	Charles Hill, LPMHC RHA Health Services BH Regional Director	<input checked="" type="checkbox"/>	English Albertson, BS QP Monarch Director Program Operations	<input type="checkbox"/>
Gary Bass, MSW LCSW Pride in NC CEO <i>President of the Provider Council</i>	<input checked="" type="checkbox"/>	Greg Riley, RN Vidant Health Roanoke-Chowan Program Director-Behavioral Health	<input checked="" type="checkbox"/>	Holly Cunningham Trillium Health Resources Director of Practice Management	<input type="checkbox"/>
Jennifer Hardee, LCAS, CCS PORT Health Clinical Services Manager	<input checked="" type="checkbox"/>	Julie Kokocha Trillium Health Resources Director of Network Accountability	<input checked="" type="checkbox"/>	Dr. Karen Kirk, PhD Psychologist Cape Fear Developmental Therapies Owner/Manager	<input type="checkbox"/>
Kerri Erb Autism Society of NC Chief Program Officer	<input checked="" type="checkbox"/>	Khristine Brewington Trillium Health Resources VP of Network Management	<input checked="" type="checkbox"/>	Krissy Vestal Trillium Health Resources QM Performance Improvement Manager	<input checked="" type="checkbox"/>
Lisa Jackson (Guest) DMH/DHHS MCO Liaison	<input checked="" type="checkbox"/>	Margaret Stargell, BA Coastal Horizons Center CEO <i>Vice President of the Provider Council</i>	<input type="checkbox"/>	Mary B. Williams, BA NHRMC Behavioral Health Manager	<input type="checkbox"/>
Miriam Godwin Trillium Health Resources Network Training Manager	<input checked="" type="checkbox"/>	Natasha Holley, LCSW Integrated Family Services Clinical Director	<input checked="" type="checkbox"/>	Patrice Bryant, LCMHC, LCAS-A Yotaron Enrichment Resource Center CEO	<input checked="" type="checkbox"/>
Rasheedah Pittman Trillium Health Resources Network Administrative Assistant	<input checked="" type="checkbox"/>	Russell Herring, BSBA AssistedCare at Home CEO	<input checked="" type="checkbox"/>	Ryan Estes (on behalf of Margaret Stargell) Coastal Horizons Treatment Director	<input checked="" type="checkbox"/>
Tracie Hanson Coastal Southeastern United Care QM Director	<input checked="" type="checkbox"/>				

AGENDA

1. Agenda Topic: Call of Meeting to Order

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> Gary Bass called the meeting to order and checked for a quorum. There is a quorum for this meeting.
Conclusions	<ul style="list-style-type: none"> N/A

Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> N/A 		

2. Agenda Topic: Approval of the Meeting Agenda

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> Gary asked for any feedback regarding today's agenda. Charles Hill moved to approve the agenda as written, and Tracie Hanson seconded this motion. Today's agenda has been approved. 	
Conclusions	<ul style="list-style-type: none"> N/A 	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> N/A 		

3. Agenda Topic: Group 1 Reappointments

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> English Albertson, Jennifer Hardee, Russell Herring, Brittany Jozefowicz, and Greg Riley are up for reappointments to serve for another term on the Provider Council. Gary opened the floor for discussion about the candidates up for reappointment; there was no discussion. There was a motion to approve all 5 candidates; Tracie Hanson moved to approve and Charles Hill seconded this motion. All voting Provider Council members present were in favor; none opposed. All 5 candidates are now officially invited back onto the Provider Council. 	
Conclusions	<ul style="list-style-type: none"> N/A 	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> N/A 		

4. Agenda Topic: Review and Approval of May 13, 2021 Meeting Minutes

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> The May 13, 2021 meeting minutes were reviewed during this meeting. There were no additions or modifications to be made. Gary made a motion to accept the May 13, 2021 meeting minutes as written; Tracie Hanson moved to approve and Kerri Erb seconded this motion. 	
Conclusions	<ul style="list-style-type: none"> N/A 	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> N/A 		

5. Agenda Topic: NC DHHS Rapid Resolution Team

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> Gary sits on the board of Benchmarks (https://www.benchmarksn.org/) which is an advocacy agency for providers. 	
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	<ul style="list-style-type: none"> ○ He shared with the Provider Council that at NC DHHS there is a Rapid Resolution team trained and prepared to assist with phone calls regarding issues providers may have. ● Gary encourages the Provider Council to reach out and provide the State with feedback, if any.
Conclusions	<ul style="list-style-type: none"> ● N/A
Action Items	Person(s) Responsible Deadline
<ul style="list-style-type: none"> ● N/A 	

6. Agenda Topic: Performance Measures 1-7 (PowerPoint attachment)

Presenter(s): Krissy Vestal, Head of Performance Improvement QM (Trillium Health Resources)

Discussion	<ul style="list-style-type: none"> ● Krissy gave an overview of super measures regarding the Mental Health (MH) and Substance Use (SU) 1-7 day follow-up. ● Covered items during this presentation: <ul style="list-style-type: none"> ○ The super measures background ○ The importance of 1-7 day follow-up ○ Understanding the requirements and expectations for 1-7 day follow-up ○ Status updates and current measurements for the super measures.
Conclusions	<ul style="list-style-type: none"> ● N/A
Action Items	Person(s) Responsible Deadline
<ul style="list-style-type: none"> ● N/A 	

7. Agenda Topic: Annual Review of Behavioral Health Screening Tools

Presenter(s): Fonda Gonzales, Director of Quality Management (Trillium Health Resources)

Discussion	<ul style="list-style-type: none"> ● Fonda shared the screening program on the Trillium Health Resources webpage. ● The webpage provides a list of recommended screening tools for individuals who may have a SU or MH disorder. ● These tools on the webpage are available to providers as a resource to help clarify when there might be a concern related to a Member's diagnosis. ● Fonda is requesting feedback and/or questions from the Provider Council pertaining to screening tools, and/or ideas of programs/topics not already listed on the webpage. <ul style="list-style-type: none"> ○ Feedback can be provided directly on the webpage. https://www.trilliumhealthresources.org/providers/behavioral-health-screening-programs ● Recommendations provided during this meeting are to add CSSRS, PHQ9, ACES as well as the Vanderbilt Assessment Scales. ● Considering that Trillium is establishing screening programs, an inquiry was made during this meeting as to if the tool can be built into an EMR; (i.e. does licensing allow this because this was an issue with the LOCUS/CALOCUS?)
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	<ul style="list-style-type: none"> ○ Fonda will share the recommendations/inquiry about the Behavioral Health Screening Tools with the Trillium team assigned to this topic, and will follow up with the Provider Council regarding the decision. 				
Conclusions	<ul style="list-style-type: none"> ● N/A 				
Action Items	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td>Fonda</td> <td>09/09/21</td> </tr> </tbody> </table>	Person(s) Responsible	Deadline	Fonda	09/09/21
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8. Agenda Topic: Roundtable Discussion

Presenter(s): Gary Bass

Discussion	<p><u>Medicaid Managed Care Launch</u></p> <ul style="list-style-type: none"> ● Gary has asked Provider Council members for any feedback pertaining to the Medicaid Managed Care launch. ● Gary encourages the Provider Council to review the fact sheet that is in the Provider Playbook. "What Providers Need to Know Part 2 after Medicaid Care Launch?" <p><u>Transition on the Provider Council</u></p> <ul style="list-style-type: none"> ● Ann Singleton, Executive Assistant (Trillium Health Resources) has shared with the Provider Council that today is her last day as Secretary to the Provider Council. ● Rasheedah Pittman, Administrative Assistant - Network Management (Trillium Health Resources) will assume the role of Secretary to the Provider Council. 				
Conclusions	<ul style="list-style-type: none"> ● N/A 				
Action Items	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	Person(s) Responsible	Deadline		
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<ul style="list-style-type: none"> ● N/A 					


Meeting Adjourned

Next Meeting Date: September 9, 2021

(All meetings convene from 10:00 AM - 12:00 PM)

Supporting documents are proprietary and can be accessed by contacting Rasheedah Pittman at:
Rasheedah.Pittman@TrilliumNC.org

Respectfully Submitted by
Rasheedah Pittman, Administrative Assistant
Secretary to the Provider Council

Accepted by:  Sarah W. Ben, President

Date: 09/09/21