

PROVIDER COUNCIL MEETING MINUTES

Date: September 08, 2022

Time: 10:00 AM

Meeting Called By		Gary Bass, President of the Provider Council			
Type of Meeting		Virtual - Webex			
ATTENDEES (A-Z)					
NAME	Present	NAME	Present	NAME	Present
Adrienne Beatty, MS, LCMHC Director of Network Development Trillium Health Resources	<input checked="" type="checkbox"/>	Aimee Schulze, LCSW Program Director StillWaters	<input checked="" type="checkbox"/>	Alisha Wallace-Smith (Guest) Director - Care Management Program Development Covenant Case Management Services	<input checked="" type="checkbox"/>
Brandon J. Golder MFT, MBA VP of Operations/Business Development Walden, a Pyramid Healthcare Organization	<input type="checkbox"/>	Brittany Jozefowicz, MA, LCMHC Owner Open Gate Counseling Services, PLLC	<input checked="" type="checkbox"/>	Charles (Chuck) Hill, LCMHC BH Regional Director RHA Health Services	<input checked="" type="checkbox"/>
Devon Cornett (Guest) Director of Governmental Relations Abound Health	<input checked="" type="checkbox"/>	English Albertson, BS, QP Chief Strategy Officer, CSO Primary Health Choice, Inc.	<input checked="" type="checkbox"/>	Gary Bass, MSW, LCSW CEO, Pride in North Carolina <i>President of the Provider Council</i>	<input checked="" type="checkbox"/>
Greg Riley, RN Program Director-Behavioral Health ECU Health Roanoke-Chowan Hospital	<input checked="" type="checkbox"/>	Holly Cunningham MBA, M.Ed., LCMHCS Director of Practice Management Trillium Health Resources	<input checked="" type="checkbox"/>	Jeff Phillips (Guest) Chief Operations Officer Covenant Case Management Services	<input checked="" type="checkbox"/>
Jennifer Hardee, MS, LCAS, CCS Clinical Services Manager PORT Health Services	<input checked="" type="checkbox"/>	Julie Kokocha, BS, AHFI Director of Network Accountability Trillium Health Resources	<input checked="" type="checkbox"/>	Karen S. Kirk, PhD, Child / Adolescent Clinical Psychologist Owner/Manager Cape Fear Developmental Therapies	<input checked="" type="checkbox"/>
Kerri Erb, QP, MPA Chief Program Officer Autism Society of NC	<input checked="" type="checkbox"/>	Khristine Brewington MS, LCMHCS, LCAS, CCS, CCJP VP of Network Management Trillium Health Resources	<input type="checkbox"/>	Krissy Vestal Quality Management Performance Improvement Manager Trillium Health Resources	<input checked="" type="checkbox"/>
Lindsay Joines, BA, M Div., QP (Guest) Quality Improvement Training Director/OTP Sponsor Coastal Horizons Center	<input checked="" type="checkbox"/>	Lisa Jackson, BSW (Guest) LME-MCO System Performance Liaison Division of MH/DD/SAS NC Department of Health and Human Services	<input checked="" type="checkbox"/>	Luz Terry, MA, PMP Associate VP of Operations Trillium Health Resources	<input checked="" type="checkbox"/>
Margaret Weller-Stargell, BA CEO, Coastal Horizons Center <i>Vice President of the Provider Council</i>	<input type="checkbox"/>	Mary B. Williams, BA, MBA Behavioral Health Manager New Hanover Regional Medical Center	<input checked="" type="checkbox"/>	Mike Owens, MA, QP, LSSYB (Guest) Regional Director Covenant Case Management Services	<input checked="" type="checkbox"/>
Natasha Holley LCSW, LCAS, CCS Clinical Director Integrated Family Services	<input checked="" type="checkbox"/>	Patrice Bryant MS, LCMHC, QS, LCAS-A CEO Yotaron Enrichment Resource Center	<input checked="" type="checkbox"/>	Rasheedah Pittman Administrative Assistant – Network Management Trillium Health Resources	<input checked="" type="checkbox"/>
Rebecca Basden Contracts Manager Trillium Health Resources	<input checked="" type="checkbox"/>	Russell Herring CEO AssistedCare at Home	<input type="checkbox"/>	Sarah Willhite, M.Ed., M.S.A Training Manager Trillium Health Resources	<input checked="" type="checkbox"/>
Sean Kenny, M.Ed. Head of Department of Social Services Engagement Trillium Health Resources	<input checked="" type="checkbox"/>	Wes Rider, BSW (Guest) Community Engagement Specialist Division of MH/DD/SAS NC Department of Health and Human Services	<input type="checkbox"/>		

AGENDA

1. Agenda Topic: Approval of the Meeting Agenda

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> English Albertson made a motion to approve the agenda as written; Kerri Erb seconded. Today's agenda has been unanimously approved by the Provider Council.
Conclusions	<ul style="list-style-type: none"> N/A
Action Items	Person(s) Responsible Deadline
<ul style="list-style-type: none"> N/A 	

2. Agenda Topic: Approval of the July 21, 2022 Meeting Minutes

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> The July 21, 2022 meeting minutes were reviewed; there were no needed additions or modifications. Aimee Schulze made a motion to approve the meeting minutes as written; Mary Williams seconded. The meeting minutes have been unanimously approved by the Provider Council.
Conclusions	<ul style="list-style-type: none"> N/A
Action Items	Person(s) Responsible Deadline
<ul style="list-style-type: none"> N/A 	

3. Agenda Topic: Trillium's Responses to Questions from the Provider Council

Presenter(s): Trillium's Leadership Team

Discussion	<p><u>Tailored Plan Contract Amendment: Luz Terry</u></p> <ul style="list-style-type: none"> This is regarding the Addendum for the Tailored Plan Contract as it pertains to Medicaid Direct; specifically being able to continue providing services to children who fall outside of the Tailored Plan. When Trillium signed the Medicaid Direct contract between Trillium and the state, deliverables were needed. As a part of those deliverables, Trillium submitted to the state for review yesterday, a contract Addendum that covers Medicaid Direct. This Addendum will need to be approved by the state prior to providers receiving it. Luz Terry will email a <u>draft</u> of the Addendum to Provider Council meeting attendees. <p><u>Follow-up about 24-Hour Coverage for Behavioral Health (LIPs): Julie Kokocha</u></p> <ul style="list-style-type: none"> Trillium was to look into if there can be a waiver of 24 Access and Coverage for smaller agencies and LIPs that do not need coverage. Trillium has completed this action by sharing the following with the Provider Council: <ul style="list-style-type: none"> Trillium conducted research in the Outpatient Clinical Coverage Policy (8C), and found the Clinical Coverage Policy to be specific about what providers' options are regarding 24 Access and Coverage. The policy allows providers to have in place a written agreement with another provider that can provide 24 Access and Coverage for members to be able to speak to a licensed clinician either on the phone or face-to-face at any given time (24 hours). Trillium is unable to change the Clinical Coverage Policy or waive a Clinical Coverage policy requirement. <p><u>In Lieu of Services Once Care Management Launches: Julie Kokocha</u></p> <ul style="list-style-type: none"> Trillium currently has only (1) written denial which is for Family Navigator. <ul style="list-style-type: none"> Trillium is working directly with impacted providers on this transition.
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	<p><u>Credentialing Providers/NC Child and Family Improvement Initiative: Sean Kenny/Adrienne Beatty</u></p> <ul style="list-style-type: none"> The Provider Council has asked if Trillium will be opening the Network for only Residential Services or children, or if the Network will also be open for agencies that may have an office in another MCO region. <ul style="list-style-type: none"> The Provider Council believes that this would make sense for children that are relocating to another area. Sean Kenny has shared that Trillium did open the Network to more than just Residential Services. <ul style="list-style-type: none"> The original deadline was the end of August, but has been extended until the end of December. <p><u>Trillium Ending the Intensive In-Home Rate Enhancement on 08/31/22: Gary</u></p> <ul style="list-style-type: none"> Trillium Finance has shared with the Provider Council that per the Clinical Communication, all services except Mobile Crisis were ended. The Provider Council has the following questions for Finance: <ul style="list-style-type: none"> Is the rate enhancement still intact for Day Treatment and Community Support Team? Will the rate enhancement for Intensive In-Home be retroactive or reinstated? 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> Luz Terry will email a <u>draft</u> of the Addendum to Provider Council meeting attendees. 	Luz Terry	Completed	
<ul style="list-style-type: none"> The Provider Council has the following questions for Finance: <ul style="list-style-type: none"> Is the rate enhancement still intact for Day Treatment and Community Support Team? Will the rate enhancement for Intensive In-Home be retroactive or reinstated? 	Trillium Finance	09/29/22	

4. Agenda Topic: Urgent Notification for Providers - Nicotine Replacement Therapy Funding Request for Applications

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> This Urgent Notification can be found on the Trillium Health Resources website. At the bottom of the Urgent Notification, there is a link to an application that providers can fill out. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> N/A 			

5. Agenda Topic: Provider Council Member 3-Year Term Renewals

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> Gary Bass and Kerri Erb's Provider Membership 3-Year Term is up for renewal. Both members are opting to renew their terms. English Albertson made a motion to approve Gary and Kerri's term renewal; Dr. Karen Kirk seconded. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> N/A 			

6. Agenda Topic: Provider Council Member Vacancy (Hospital)**Presenter(s): Gary Bass / Mary Williams**

Discussion	<ul style="list-style-type: none"> • Mary Williams has represented the hospitals on the Provider Council for the Southern Region. • Mary has chosen not to renew her term on the Provider Council and will be departing as of today. • Applications to join the Provider Council are available on the Trillium Health Resources website. • Providers can also email Gary Bass directly for an application. • Provider Council members are welcome to refer applicants. • With our transition to Tailored Plan, the Provider Council with Trillium's guidance, will consider revising its By-Laws to open up vacancies to the entire medical community (Ex. Pediatricians, Primary Care). • The Provider Council is seeking for knowledgeable providers with decision making abilities within agencies to join the Council. 				
Conclusions	<ul style="list-style-type: none"> • N/A 				
Action Items	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td>• N/A</td> <td></td> </tr> </tbody> </table>	Person(s) Responsible	Deadline	• N/A	
Person(s) Responsible	Deadline				
• N/A					

7. Agenda Topic: DMH/DD/SAS Updates for the Trillium Provider Council**Presenter(s): Lisa Jackson**

Discussion	<ul style="list-style-type: none"> • Lisa provided DMH/DD/SAS updates which will be emailed to the Provider Council. 				
Conclusions	<ul style="list-style-type: none"> • N/A 				
Action Items	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td>• Lisa will email DMH/DD/SAS updates to the Provider Council.</td> <td>Lisa Jackson Completed</td> </tr> </tbody> </table>	Person(s) Responsible	Deadline	• Lisa will email DMH/DD/SAS updates to the Provider Council.	Lisa Jackson Completed
Person(s) Responsible	Deadline				
• Lisa will email DMH/DD/SAS updates to the Provider Council.	Lisa Jackson Completed				

8. Agenda Topic: Adjourn Meeting**Presenter(s): Gary Bass**

Discussion	<ul style="list-style-type: none"> • Chuck Hill made a motion to adjourn the meeting; Jennifer Hardee seconded. 				
Conclusions	<ul style="list-style-type: none"> • N/A 				
Action Items	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td>• N/A</td> <td></td> </tr> </tbody> </table>	Person(s) Responsible	Deadline	• N/A	
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• N/A					

Meeting Adjourned

Next Meeting Date: November 10, 2022

(All meetings convene from 10:00 AM - 12:00 PM)

Supporting documents are proprietary and can be requested by contacting Rasheedah Pittman at:

Rasheedah.Pittman@TrilliumNC.org*Respectfully Submitted by:**Rasheedah Pittman, Administrative Assistant
Secretary to the Provider Council*