

PROVIDER COUNCIL MEETING MINUTES

Date: September 9, 2021

Time: 10:00 AM

Meeting Called By		Gary Bass, President of the Provider Council			
Type of Meeting		Virtual - Webex			
ATTENDEES (A-Z)					
NAME	Present	NAME	Present	NAME	Present
Adrienne Beatty Trillium Health Resources Director of Network Development	<input type="checkbox"/>	Aimee Schulze, LCSW StillWaters Program Director	<input checked="" type="checkbox"/>	Brittany Jozefowicz, LCMHC Open Gate Counseling Services Owner	<input checked="" type="checkbox"/>
Charles Hill, LPMHC RHA Health Services BH Regional Director	<input checked="" type="checkbox"/>	Cindy Ehlers Trillium Health Resources Chief Strategy & Innovation Officer	<input checked="" type="checkbox"/>	English Albertson, BS QP Monarch Director Program Operations	<input type="checkbox"/>
Gary Bass, MSW LCSW Pride in NC CEO <i>President of the Provider Council</i>	<input checked="" type="checkbox"/>	Greg Riley, RN Vidant Health Roanoke-Chowan Program Director-Behavioral Health	<input checked="" type="checkbox"/>	Holly Cunningham Trillium Health Resources Director of Practice Management	<input type="checkbox"/>
Jennifer Hardee, LCAS, CCS PORT Health Clinical Services Manager	<input checked="" type="checkbox"/>	Joy Futrell Trillium Health Resources Executive VP	<input checked="" type="checkbox"/>	Julie Kokocha Trillium Health Resources Director of Network Accountability	<input type="checkbox"/>
Dr. Karen Kirk, PhD Psychologist Cape Fear Developmental Therapies Owner/Manager	<input checked="" type="checkbox"/>	Kerri Erb Autism Society of NC Chief Program Officer	<input checked="" type="checkbox"/>	Khristine Brewington Trillium Health Resources VP of Network Management	<input checked="" type="checkbox"/>
Krissy Vestal Trillium Health Resources QM Performance Improvement Manager	<input type="checkbox"/>	Lisa Jackson (Guest) DMH/DHHS MCO Liaison	<input type="checkbox"/>	Luz Terry Director of Contracts & Provider Support Services	<input type="checkbox"/>
Margaret Stargell, BA Coastal Horizons Center - CEO Vice President of the Provider Council	<input checked="" type="checkbox"/>	Mary B. Williams, BA NHRMC Behavioral Health Manager	<input checked="" type="checkbox"/>	Melissa Owens Trillium Health Resources Transition Financial Manager	<input checked="" type="checkbox"/>
Miriam Godwin Trillium Health Resources Network Training Manager	<input checked="" type="checkbox"/>	Natasha Holley, LCSW Integrated Family Services Clinical Director	<input checked="" type="checkbox"/>	Patrice Bryant, LCMHC, LCAS-A Yotaron Enrichment Resource Center CEO	<input type="checkbox"/>
Rasheedah Pittman Trillium Health Resources Network Administrative Assistant	<input checked="" type="checkbox"/>	Russell Herring, BSBA AssistedCare at Home CEO	<input checked="" type="checkbox"/>	Tracie Hanson Coastal Southeastern United Care QM Director	<input type="checkbox"/>

AGENDA

1. Agenda Topic: Call of Meeting to Order

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> Gary Bass called the meeting to order and checked for a quorum. There is a quorum for this meeting.
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Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> N/A 			

2. Agenda Topic: Approval of the Meeting Agenda

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> Gary asked for any feedback regarding today's agenda and if there are any topics anyone would like to add. Charles Hill made a motion to approve the agenda as written; Karen Kirk seconded. Today's agenda has been unanimously approved by the Provider Council. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> N/A 			

3. Agenda Topic: Review and Approval of the July 15, 2021 Meeting Minutes

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> The July 15, 2021 meeting minutes were reviewed during today's meeting; there were no additions or modifications to be made. Greg Riley made a motion to approve the July 15, 2021 meeting minutes as written; Kerri Erb seconded. Today's meeting minutes have been unanimously approved by the Provider Council. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> N/A 			

4. Agenda Topic: State Funding from DMHDDSAS: Statewide Initiative and Reformulation for State Single Stream Funding Distribution

Presenter(s): Joy Futrell / Cindy Ehlers / Melissa Owens

Discussion	<ul style="list-style-type: none"> The State will be making modifications to their budget allocation formula this year which will result in a budget deficit for Trillium. As a result, Trillium will need to make some benefit plan decisions to reduce benefits to its Members for some services. Trillium had made it a priority to ensure Members had access to services, and that providers had sustainability this past year, as evidenced by Trillium spending beyond its savings to meet this goal. Trillium is requesting input from the Provider Council as to where reductions can be made for this year. The Provider Council members will collectively provide recommendations to Cindy Ehlers by 09/20/21. Trillium will review historical service usage in an effort to only reduce spending in areas that are under-utilized, and to create funding for the services that are being used. Trillium will keep providers informed of any updates. 		
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	<ul style="list-style-type: none"> ○ Update: A notification was distributed to providers on 09/14/21 about state-funding benefits being reduced effective 10/01/21. 						
Conclusions	<ul style="list-style-type: none"> ● N/A 						
Action Items	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td>Provider Council</td> <td>09/20/21</td> </tr> <tr> <td>Trillium</td> <td>09/20/21</td> </tr> </tbody> </table>	Person(s) Responsible	Deadline	Provider Council	09/20/21	Trillium	09/20/21
Person(s) Responsible	Deadline						
Provider Council	09/20/21						
Trillium	09/20/21						

5. Agenda Topic: 1-7 Day Follow-up Appointments (Inpatient Services)

Presenter(s): Greg Riley

Discussion	<ul style="list-style-type: none"> ● Some providers are finding it challenging to get inpatients scheduled for a 1-7 day follow-up appointment, as some patients do not come back to be seen until their 30 day prescription has been finished. ● A proposed solution made by the Provider Council is for providers to write out 7 day prescriptions instead of 30 days so that the patient can be seen again within the 7 day timeframe. 				
Conclusions	<ul style="list-style-type: none"> ● N/A 				
Action Items	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	Person(s) Responsible	Deadline		
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6. Agenda Topic: Vaya PAC Position Paper on NC Workforce Challenges for Behavioral Health Providers (Attachment)

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> ● This document contains some solutions and short-term strategies that can guide/assist providers in navigating through what has become a challenging workforce due to the pandemic and staff shortages that it may have caused. ● This document has been reviewed by the Trillium Provider Council for awareness and possible assistance with planning. 				
Conclusions	<ul style="list-style-type: none"> ● N/A 				
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7. Agenda Topic: Network Communication Bulletin #187 (Attachment)

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> ● Gary highlighted a resource (Network Communication Bulletin #187) that Trillium had shared with its providers as a way to educate the provider community of what is important to know about Medicaid Transformation. ● Trillium has been providing access to quick and conveniently located updates for providers to stay informed about Medicaid Transformation.
Conclusions	<ul style="list-style-type: none"> ● N/A

Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> N/A 		

8. Agenda Topic: Adjourn Meeting

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> A motion to adjourn the Provider Council meeting was made by Kerri Erb; seconded by Charles Hill. 	
Conclusions	<ul style="list-style-type: none"> N/A 	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> N/A 		

Meeting Adjourned

Next Meeting Date: November 18, 2021

(All meetings convene from 10:00 AM - 12:00 PM)

Supporting documents are proprietary and can be accessed by contacting Rasheedah Pittman at:

Rasheedah.Pittman@TrilliumNC.org

Respectfully Submitted by:

Rasheedah Pittman, Administrative Assistant

Secretary to the Provider Council

Accepted by: 

Date: 11/18/21