Trillium HEALTH RESOURCES
Transforming Lives. Building Community Well-Being.

Provider Council Meeting Minutes

Chair: English Albertson, BS, QP | Chief Strategy Officer | Pride in North Carolina | President of the Provider Council
Date: September 11, 2025
Location: Virtual – Microsoft Teams
Time: 10:00 AM - 12:00 PM

Provider Council Members	Present
Angie Rouse, BS, QP	CEO	Riverbend Services, Inc.	☐
Ashley Sparks, MSW, LCSW	Executive Director – Child & Adolescent Facility Based Crisis Program	Alexander Youth Network	☒
Barry Dixon, MA	CEO	Dixon Social Interactive Services	☒
Chris Faulkner, LCSW	Group Practice Owner	Family Solutions, PLLC	☒
Debbie Lee Stehling, BS, QP	VP of Operations, Long Term Supports and Services	Monarch	☐
English Albertson, BS, QP	Chief Strategy Officer	Pride in North Carolina	☒
Eric Christian, MA Ed., LCMHC, NCC	Director of Behavioral Health Integrations	Community Care of North Carolina	☐
Jeannie King, MS	Regional Vice President	Pinnacle Family Services of NC, LLC	☒
Jennifer Moore, MA	Operations Director	A Caring Heart Case Management	☒
Jerry Earnhardt, MS, LCMHCS, LCMHC	Regional Operations Director for Triad Area	Daymark Recovery Services	☒
Joyce Barnes, QP, BS	Program Manager	Herbert Reid Home, Inc.	☒
Kerri Erb, QP, MPA	Chief Program Officer	Autism Society of NC	☒
Leann Henkel	Mid-State CFAC Chairperson	Precision Fabrication	☒
Luanne Welch, BS	CEO/President	Easter Seals UCP North Carolina & Virginia, Inc. & PORT Health Services, Inc	☒
Margaret Weller-Stargell, BA	President & CEO	Coastal Horizons Center	☒
Melani Green, LCMHC, LCAS, CCS-I	Owner & CEO	The M.E. Green House	☒
Natasha Holley, LCSW, LCAS, CCS	CEO	Integrated Family Services	☒
Patrice Bryant, MS, LCMHC, QS, LCAS-A	CEO	Yotaron Enrichment Resource Center	☒
Roger Jones	VP of Operations, Eastern Region	RHA	☒
Ron Rau, BA, MBA	President & CEO	Alcohol & Drug Services of Guilford, Inc.	☒

Provider Council Members	Present
Russell Herring l CEO l AssistedCare at Home	☒
Seslie Roughton, BS, QP l Chief Operations Officer - Eastern Region l Skill Creations	☒
Steve Hess l Chief Program Officer l Family Service of the Piedmont, Inc.	☐
Tieka Martin-Green l Outreach Coordinator and Consultant l The Lighthouse Home	☒
Tonya Fuller-Johnson l Owner/CEO l Miss Daisy's & Associates/Miss Daisy's Gentlemen of the Future	☒
Victor Moore, PHD Business, MBA l Director l Progressive Care Services	☒

Trillium Representative Attendees (Present)
Amanda Outlaw l Associate Vice President of Network Accreditation & Policies
Brooke Mickelson l Director of Program Coordination
Chauncey Dameron l Provider Relations and Engagement Manager
Jamie Robertson l Provider Relations Administrative Assistant
Casey Everette l Provider Relations Administrative Assistant
Trillium Representative Attendees (Present)
Meagan Evans l Hospital Consultant

1. **Agenda Topic: Call of Meeting to Order and Reminder about Recording Software**
   Presenter(s): English Albertson

Discussion	• English called the meeting to order and also reminded all meeting attendees that the use of Artificial Intelligence (AI) features including, but not limited to, programs and/or apps to assist with transcription and/or recording of this meeting is not permitted.	
Conclusions	• N/A	
Action Items	Person(s) Responsible	Deadline
• N/A	N/A	N/A

2. **Agenda Topic: Establish Quorum**
   Presenter(s): English Albertson

Discussion	• Jamie conducted a roll call to establish a quorum		
Conclusions	• A quorum was established.		
Action Items		Person(s) Responsible	Deadline
N/A		N/A	N/A

3. Agenda Topic: Approval of Meeting Agenda
Presenter(s): English Albertson

Discussion	• Ron Rau made a motion to approve today's meeting agenda as written; Jerry Earnhardt seconded the motion. • Today's meeting agenda was unanimously approved by the Provider Council.		
Conclusions	N/A		
Action Items		Person(s) Responsible	Deadline
• N/A		N/A	N/A

4. Agenda Topic: Final Vote of July 10, 2025 Meeting Minutes
Presenter(s): English Albertson

Discussion	• Barry Dixon made a motion to approve the July 10,2025 meeting minutes; Ashely Sparks second the motion.		
Conclusions	• July 10, 2025, was approved.		
Action Items		Person(s) Responsible	Deadline
• N/A		N/A	N/A

5. Agenda Topic: Introduction of Amanda Outlaw
Presenter(s): English Albertson/Amanda Outlaw

Discussion	• English Albertson introduced Amanda Outlaw, Associate Vice President of Network Accreditation and Policies, who will be taking over the responsibilities of Linda Isbell following her retirement. Amanda Outlaw introduced herself and expressed that she is happy to be working with the council.	
Conclusions	• N/A	
Action Items	Person(s) Responsible	Deadline
• N/A	N/A	N/A

6. Agenda Topic: Training
Presenter(s): Brooke

Discussion	• Brooke Mickleson shared a presentation on the upcoming trainings that feature Post Disaster Simulation, ReEntry Simulations, and Supporting Children early simulation.	
Conclusions		
Action Items	Person(s) Responsible	Deadline
Presentation will be sent to the Provider Council.	Jamie Robertson	

7. Agenda Topic: Provider Council Member Conflict of Interest Form
Presenter(s): English Albertson

Discussion	• The Provider Council Member was reminded by the English department to submit their conflict of interest if it has not yet been submitted.	
Conclusions	• N/A	
Action Items	Person(s) Responsible	Deadline
	English	N/A

8. Agenda Topic: Nomination Committee/roll off
Presenter(s): Jerry Earnhardt / Chris Faulkner

Discussion	• English Albertson shared an update on behalf of the subcommittee, noting that while they've been working hard, they're not quite ready to present any final materials yet. The group hopes to bring bylaw changes and other items to the Council for a vote at the next meeting. English also mentioned that the application deadline for hospital representative positions has been extended to September 19, 2025. A few applications have already been received, and once the full list is in, they'll be sent to the Nomination Committee for review.	
Conclusions	• N/A	
Action Items	Person(s) Responsible	Deadline
		N/A

9. Agenda Topic: Nomination Committee
Presenter(s): English Albertson

Discussion	• Council members wishing to serve on the Nomination Committee were asked to contact English via email. She pointed out the importance of representing each of the five regions and ensuring all disability areas are addressed.	
Conclusions	• N/A	
Action Items	Person(s) Responsible	Deadline
Council members who are interested in joining the Nomination Committee should contact English.	Interested Council Members	ASAP

10. Agenda Topic: Confirm Next Provider Council Meeting
Presenter(s): English Albertson

Discussion	• The next Provider Council meeting will be held Thursday, November 13, 2025, from 10am-12pm.	
Conclusions	• N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

11. Agenda Topic: Agenda Topic Reminders

Presenter(s): English Albertson

Discussion	• If you have any subjects you want to cover in future meetings, please send them to Jamie Robertson.	
Conclusions	• N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

12. Agenda Topic: Meeting Adjournment
Presenter(s): English Albertson

Discussion	• Jerry Earnhardt made a motion to adjourn the meeting; Luann Welch seconded the motion. The motion was unanimously approved by the Provider Council.	
Conclusions	• N/A	
Action Items	Person(s) Responsible	Deadline
N/A	N/A	N/A

Next Meeting Date: November 13, 2025

(Meetings convene from 10:00 AM - 12:00 PM)

Supporting documents are proprietary and can be requested by contacting the Provider Council Secretary.

Respectfully Submitted by:
Jamie Robertson (Administrative Assistant) / Secretary to the Trillium Provider Council