



# Provider Council Meeting Minutes

Date September 12, 2019

<b>Meeting Called By</b>		Tom Savidge, President			
<b>Type of Meeting</b>		WebEx; Face to Face (Boardroom-Greenville downtown) 10:00am – 12:00 pm			
ATTENDEES					
NAME	Present	NAME	Present	NAME	Present
Tom Savidge, MSW PORT Health, CEO <i>President of Provider Council</i>	<input checked="" type="checkbox"/>	Margaret Stargell, BA Coastal Horizons Center CEO <i>VP of Provider Council</i>	<input checked="" type="checkbox"/> <i>phone</i>	Christine Brewington Trillium Health Resources VP of Network Management	<input type="checkbox"/>
Russell Herring, BSBA Assisted Care, CEO	<input checked="" type="checkbox"/> <i>phone</i>	Kerri Erb Autism Society of NC Chief Program Officer	<input checked="" type="checkbox"/> <i>phone</i>	Holly Cunningham Trillium Health Resources Head of Practice Management	<input type="checkbox"/>
English Albertson, BS QP Monarch Program Operations Director	<input checked="" type="checkbox"/>	Greg Riley Vidant Roanoke-Chowan Behavioral Health Program Director	<input checked="" type="checkbox"/>	Julie Brinson, M.Ed. Trillium Health Resources Network Auditing Manager	<input checked="" type="checkbox"/>
Gary Bass, MSW LCSW Pride in NC, CEO	<input checked="" type="checkbox"/>	Brandon Golder, MFT MBA RHA, Sr. VP Operations-BH	<input checked="" type="checkbox"/>	Dennis Williams Trillium Health Resources Network Contract Manager	<input checked="" type="checkbox"/> <i>phone</i>
Mary B. Williams, BA NHRMC Administrator-Behavioral Health	<input type="checkbox"/>	Lisa Jackson, <i>guest</i> DMH/DHHS MCO Liaison	<input checked="" type="checkbox"/>	Miriam Godwin, MS, LMFT Trillium Health Resources Network Training Manager	<input checked="" type="checkbox"/>
Ann Singleton Trillium Health Resources Executive Assistant <i>Secretary to Provider Council</i>	<input checked="" type="checkbox"/>	Adrienne Beatty Trillium Health Resources Network Development Mgr.	<input checked="" type="checkbox"/> <i>phone</i>	General Barrett Trillium Health Resources Network Contract Manager	<input checked="" type="checkbox"/> <i>phone</i>
Lauren Swain Trillium Health Resources Head of Early Intervention	<input type="checkbox"/>	Julie Kokocha Trillium Health Resources Head of Network Accountability	<input checked="" type="checkbox"/> <i>phone</i>	Amanda Willett Trillium Health Resources Program Integrity Manager	<input checked="" type="checkbox"/>



## AGENDA

The meeting was called to order by Tom Savidge, at 10:00 am.

**1. Agenda topic:** Approval of July 11, 2019 meeting minutes

**Presenter(s):** Tom Savidge

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Margaret Stargell approved the July 11 Provider Council meeting minutes as presented. Gary Bass seconded the approval. All members agreed.</li> </ul>
-------------------	--

**2. Agenda topic:** Nominations for vacancies on the Provider Council

**Presenter(s):** Tom Savidge

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Tom Savidge asked all Council members to send nominations for membership in the Provider Council. Ann Singleton will send a chart of the vacancies by region and category to the members.</li> <li>Send nominations to Tom Savidge, Margaret Stargell, or Ann Singleton as soon as possible.</li> </ul>
-------------------	--

**3. Agenda topic:** *Chalk About Mental Health*, Suicide Prevention Awareness Month

**Presenter(s):** Miriam Godwin

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Miriam Godwin asked the group if they had participated in the national <i>Chalk About Mental Health</i> kick-off event at the end of August. Several attendees shared their participation. Miriam explained the purpose of the event and kick off. Trillium held their <i>Chalk About Mental Health</i> event on August 27 for staff. Dr. Paul Garcia of Trillium shared statistics and information on suicide, locally and nationally. A guest speaker, Matthew Burnette, spoke as a family member of a suicide victim. All staff joined together outside the office, and wrote messages of hope in chalk on the sidewalks around the building.</li> <li>Miriam encouraged all providers present to join in the <i>Chalk About Mental Health</i> during the month of September to support Suicide Prevention Awareness. Businesses, churches, organizations – all are invited to participate and help to reduce the stigma of mental health.</li> </ul>
-------------------	---

**4. Agenda topic:** Revision of Provider Council By-Laws

**Presenter(s):** Josh Garrett

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Josh Garrett reviewed the By-Law revisions with the Council members. The main focus of the revisions addressed the Provider representation, term limits, and membership vacancies.</li> <li>A motion was made by Gary Bass for the Council to approve the revised By-Laws by voting electronically. This motion was seconded by Brandon Golder. Ann Singleton will send a notice to all Council members to vote electronically to approve or deny the September 2019 Revised Provider Council By-Laws.</li> </ul>
-------------------	--

**5. Agenda topic:** Network Development / Network Credentialing Updates

**Presenter(s):** Adrienne Beatty

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Adrienne Beatty reported on the Network Credentialing and Re-Credentialing through August 2019.</li> <li>Adrienne explained in more detail the reasons for the high rate of return on credentialing applications. Tom Savidge asked if there are any strategies to improve the statistics on over half of the applications submitted being returned as incomplete. Gary Bass shared that Pride in NC has designated a staff person to handle the credentialing for all of his licensed staff and the expedition of the credentialing applications. It is</li> </ul>
-------------------	--



	their plan that if there is one person dedicated to the Credentialing and Re-Credentialing process, all applications should be completed in the same manner and communication on any details will be more efficient.
--	--

**6. Agenda topic:** Network Monitoring Update

**Presenter(s):** Julie Brinson

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Julie Brinson reported there were no monitorings to review at this time.</li> <li>Julie reminded providers to send in their disaster plans, even if there are no changes from the year before. The title page of the disaster plan for the current year will need to be updated.</li> </ul>
-------------------	--

**7. Agenda topic:** Network Training Update

**Presenter(s):** Miriam Godwin

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Miriam Godwin reported on the Medicaid Transformation Training series now located on the Staff and Provider Learning Portal. This series is tailored for the Trillium Network.</li> <li>The Learning Campus, <a href="http://www.mylearningcampus.org">www.mylearningcampus.org</a>, provides online trainings for members/stakeholders. It is useful in gathering specific information to supplement trainings and activities Providers may be involved with. Miriam reviewed other areas of the Learning Portal that are beneficial such as <a href="http://www.safeschoolshealthykidsnc.com">www.safeschoolshealthykidsnc.com</a>. She encouraged all to access this site and share with their staff.</li> </ul>
-------------------	--

**8. Agenda topic:** Network Accountability Update

**Presenter(s):** Julie Kokocha

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Julie Kokocha gave an update on the Network Accountability department. Program Integrity, Network Quality, and Network Contract Managers make up the Network Accountability Department. These departments are working on data packages to receive training on the physical health aspects of the health plan in preparation for the Tailored Plan.</li> <li>Network Contract - Dennis Williams, Network Contract Manager, shared the details of the new initiative, sensABLE Food Trucks. Easter Seals UCP of Ahoskie and Easter Seals UCP of New Bern will be implementing this initiative in cooperation with the local Food Bank. The sensABLE Food Truck ribbon cuttings are scheduled in New Bern on September 30, 4-6:00 pm; and in Ahoskie on October 15, 4-6:00 pm.</li> <li>Program Integrity - Amanda Willett will update on the Complaints/Grievances, Provider Concerns, and Program Integrity. Amanda reported on the Complaints and Grievances received, as well as Provider Concerns. She reminded the group to continue reporting on Program Integrity thru the Ethics Point System on the Trillium website.</li> </ul>
-------------------	--

**9. Agenda topic:** Roundtable Discussion

**Presenter(s):** All

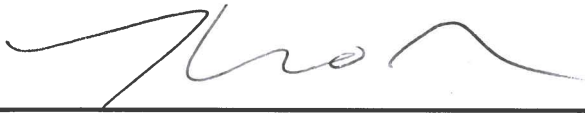
<b>Discussion</b>	<ul style="list-style-type: none"> <li>Kerri Erb asked for any awareness of getting more updates and information on the Electronic Visit Verification (EVV) as mandated by the Federal government for all Medicaid personal care services and home health services requiring an in-home visit by a provider. No one present had additional information on the EVV.</li> <li>Lisa Jackson reported on the LOCUS/CALOCUS discussed at the last Provider Council meeting in July. Lisa shared the LME-MCO Communication Bulletin #J334 which clarifies the LOCUS/CALOCUS as the assessment tools identified for mental health services. The bulletin addresses the copyright restrictions on the assessment tools. The</li> </ul>
-------------------	--

	<p>Communication Bulletin can be accessed at <a href="http://www.ncdhhs.gov/divisions/mhddsas/joint-communications-bulletins">http://www.ncdhhs.gov/divisions/mhddsas/joint-communications-bulletins</a></p> <ul style="list-style-type: none"> <li>• Gary Bass shared the State had not yet passed a budget, therefore, causing Medicaid Transformation, specifically managed care in the 2 pilot regions planned to roll out in November, to have been delayed until February.</li> </ul>
--	---

**10. Agenda topic:** Next Meeting**Presenter(s):** Tom Savidge

<b>Discussion</b>	<ul style="list-style-type: none"> <li>• The next Provider Council meeting is scheduled on November 14, 10-12:00, at the Trillium office, 201 W. 1<sup>st</sup> St., Greenville, NC.</li> <li>• Margaret Stargell made the motion to adjourn today's meeting. Gary Bass seconded the motion. All members present approved.</li> </ul>
-------------------	---

Respectfully submitted by:

*Ann Singleton, Executive Assistant***Accepted by:**

**Tom Savidge, President**